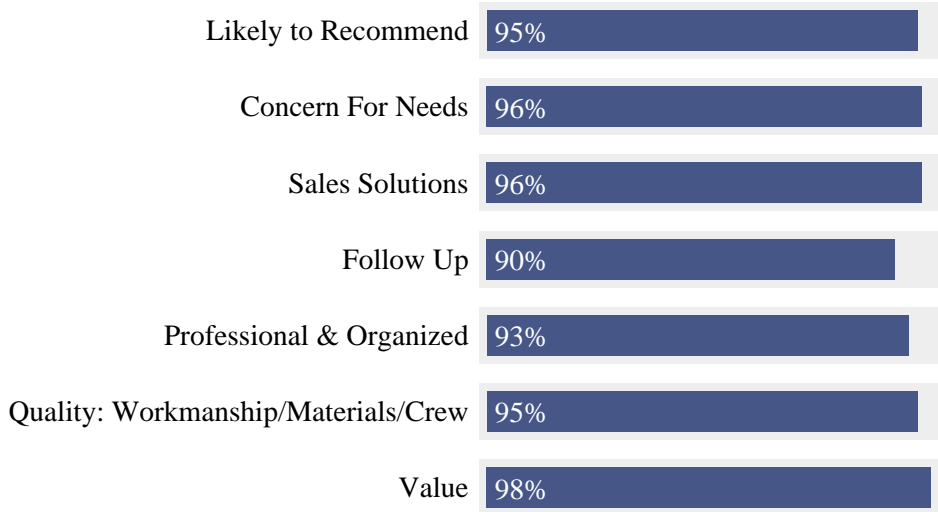


CUSTOMER FEEDBACK REPORT *for*  
Erdmann Exterior Designs Ltd.



## Customer Feedback Summary

Of 336 customers surveyed, 208 responded



765 W Algonquin Rd.  
Arlington Heights , IL 60005  
(847) 357-9607  
www.erdmannexteriors.com

### GUILDMEMBER SINCE 2011

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## Recent Reviews & Published Comments

### REVIEW

Edward P.  
Wilmette, IL  
Nov 18, 2019  
★★★★★

Great work and done in a timely manner. They do not re-install heat tape in the gutters after replacing the downspouts but this was not an issue as it was easy for me to reinstall myself in one afternoon.

### REVIEW

Darlene D.  
Chicago, IL  
Nov 12, 2019  
★★★★★

From start to finish our project was handled with care by all we worked with at Erdmann. From the design to the actual work, we felt everything was in good hands. Thank you to the entire company for a job well done!

CUSTOMER FEEDBACK REPORT *for*  
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REVIEW

Ron R.  
Lombard, IL  
Jul 11, 2019  
★★★★★

The crew from Erdmann did an outstanding job on our home with the Hardie Board. Kyle, our salesman was easy to work with and very knowledgeable of the products and what would look the best for our home, he was correct. We went a white vinyl siding home to a pearl gray Hardie board home and we are very satisfied, we have had many compliments in a short period of time, and will recommend Erdmann Exterior Designs to anyone who asks.

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REVIEW

Jason W.  
Lake Zurich, IL  
Jul 09, 2019  
★★★★★

They have very good & professional crews that come to your home.

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COMMENT

Additional Comment  
May 13, 2019

We would like to commend and recognize everyone on the project for the overall quality of workmanship and attention to detail: John R., project manager Joe and partner on the siding team Steve - entry door installation Joe and partner on window installation Troy - garage door installation John - painter

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REVIEW

John L.  
Arlington Heights, IL  
May 13, 2019  
★★★★★

Outstanding quality of workmanship and attention to detail. The results of this project exceeded our expectations. We would highly recommend Erdmann for exterior remodeling projects.

COMMENT

Additional Comment  
Feb 27, 2019

We were really satisfied with the very meticulous job the installation crew did.

CUSTOMER FEEDBACK REPORT *for*  
Erdmann Exterior Designs Ltd.

REVIEW

Megan S.  
Park Ridge, IL  
Nov 13, 2018



From the initial consult to the final walkthrough, our experience with Erdmann Exteriors has been fantastic. I love the design and the quality execution. Neighbors and complete strangers alike stop me to compliment the beautiful work that Kyle, Kevin, John, and their teams did on our home. I had been dreaming of these improvements for 6 years and they made them a reality.

REVIEW

Tod B.  
Bloomington, IL  
Jul 30, 2018



My experience with Erdmann Exterior Designs Ltd. was great from beginning to end. Dustin met at our house to go over all of our options. We went back and forth with him a few times, to come up with the best design we could. The work was performed in a professional and timely manner and we are extremely satisfied with the end result.

REVIEW

Mary D.  
Mount Prospect, IL  
Nov 22, 2017



Erdmann Exterior was very professional throughout the entire project. They were respectful of my home and our family. They also came up with great ideas for the house that I had not thought of .

REVIEW

Sue B.  
Crystal Lake, IL  
Nov 17, 2017



Erdmann Exteriors replaced the siding, windows, soffit, and fascia on my 30 year old house and redesigned the exterior of the front of my house. The entire experience from start to finish was extremely positive. The salesperson, Dustin, worked with me over a period of three months to create the redesign. The window installers and the siding installers did an absolutely beautiful job!



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REVIEW

Project J.  
Schaumburg, IL  
Oct 14, 2017



I am pleased with my new siding by Erdman Exterior Design. Ryan from sales was great to work with and very professional and patient with me as I decided on the scope and color. The crew was hard working and completed my house in 4 days. Each day the site was cleaned up. The PM coordinated the effort in a timely manner, but I feel could improve his communication to the customer regarding scheduling, and level setting expectations. Overall great job and would recommend.

REVIEW

Dan C.  
Palatine, IL  
Aug 11, 2017



Wonderful experience from beginning to completion. Every representative from Erdmann was easy to work with and responded quickly to all request. Quality of work was superior!

COMMENT

Additional Comment  
Jun 29, 2017

The Project Manager was awesome and very professional. It seemed he took the project personally and made sure every detail was handled and communicated with us about everything.

REVIEW

Schmitz D.  
Arlington Heights, IL  
Jun 29, 2017



They were courteous, on time, and kept me completely informed of how the project was progressing the whole way through. Very great people to deal with!

COMMENT

Additional Comment  
Jun 13, 2017

I was most satisfied with the resulting product.

REVIEW

A E.  
Itasca, IL  
May 19, 2017



Friendly crew. Excellent workmanship completed on schedule. I would highly recommend without reservations!

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REVIEW

Jason S.  
Bartlett, IL  
Apr 26, 2017  
★★★★★

I was very pleased with my experience with Erdmann Exterior Designs. I truly feel the team understood our needs, worked with us on options (including designs/current trends,) and completed the work prior to the estimated end date. As part of our process, we received estimates from four companies. Erdmann was not the cheapest, but because of their ability to understand our needs and provide solutions during the bidding, we chose them...there was also no nickel and diming. The team that performed the work was very courteous - often checking in with us to see how things were going and answered any questions we had. I would absolutely recommend Erdmann and look forward to working with them on future projects.

REVIEW

Kristen M.  
Arlington Heights, IL  
Jan 12, 2017  
★★★★★

I felt the communication amongst the sales team, project manager, and even the follow up was the most valuable thing. They had a very good presentation. I knew exactly what I was going to get so that made me feel very comfortable.

REVIEW

Leonard V.  
Palatine, IL  
Dec 21, 2016  
★★★★★

They exceeded our expectations, we couldn't be happier!

REVIEW

Erin R.  
Lagrange Park, IL  
Dec 09, 2016  
★★★★★

Very professional company. Their crew was great - very hardworking and did a very professional job. Definitely recommended.



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**Erdmann Exterior Designs Ltd.**

REVIEW

Karen P.  
Lincolnshire, IL  
Nov 29, 2016



We could not have had a better experience with Erdmann Exterior Designs. The entire process was extremely smooth- the entire team was highly professional and courteous and the job site was well maintained each and everyday. All of our neighbors continue to comment not only on the high quality of the work but also the timelines in completing the project and keeping the site clean each day. These are extremely professional people and we were so happy we chose them to improve our home! Thank you to everyone!!

REVIEW

Scott K.  
Inverness, IL  
Nov 22, 2016



Very professional, managed the project extremely well, listened to feedback and corrected any issues promptly. Will definitely recommend and do business with Erdmann in the future.



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REVIEW

Lesley W.  
Deerfield, IL  
Nov 02, 2016



Hands down, Erdmann Exterior Designs was the best. When deciding to do exterior work (Hardie Board) to our home, we contacted several companies for bids and ideas. We liked that Erdmann was a certified Hardie Board dealer. When we contacted Erdmann for a quote, Kyle, the owners' son, took care of us. What a great guy! He helped us pick out colors and helped design our new front porch. My husband and I took quite a while to finally decide on what to do, and Kyle was EXTREMELY patient with us. His workers are very knowledgeable, professional, friendly, and respectful (we have a little one, and when it came time for her nap, the workmen did everything they could to minimize noise so she could sleep...I loved that!). They completed the project within the timeframe they gave us (which was awesome because we were leaving for vacation two days later). We have received many compliments on the new look of our home and we have Kyle and his workers to thank for it!!!

REVIEW

Daniel L.  
Arlington Heights, IL  
Oct 24, 2016



They were very professional and timely. We are very satisfied with their work.

REVIEW

Robert D.  
Inverness, IL  
Oct 11, 2016



Kevin Gave me the best price , Len manged the project well and Joe and his partner did a great job. Thanks!BD



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REVIEW

Danielle S.  
Palatine, IL  
Sep 22, 2016



They are professional. We've had neighbors and friends comment on how great it looks. It looks like a brand new house.

REVIEW

Arnie M.  
Morton Grove, IL  
Sep 21, 2016



If you are a perfectionist hire Erdmann Exterior Designs Ltd. for your siding project.

REVIEW

Jim D.  
Palatine, IL  
Sep 07, 2016



They went far beyond my expectations. They kept the job site exceptionally clean, all workmen were professional and qualified.

REVIEW

Jeff Z.  
Glenview, IL  
Aug 05, 2016



Erdmann provided a high quality project at a good price. The expert design options and helpful suggestions helped make this an excellent change for our home. They were helpful and accomodating for all questions and situations that arose during the project. Very satisfied with the outcome and highly recommend them to our friends for their upcoming projects.



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