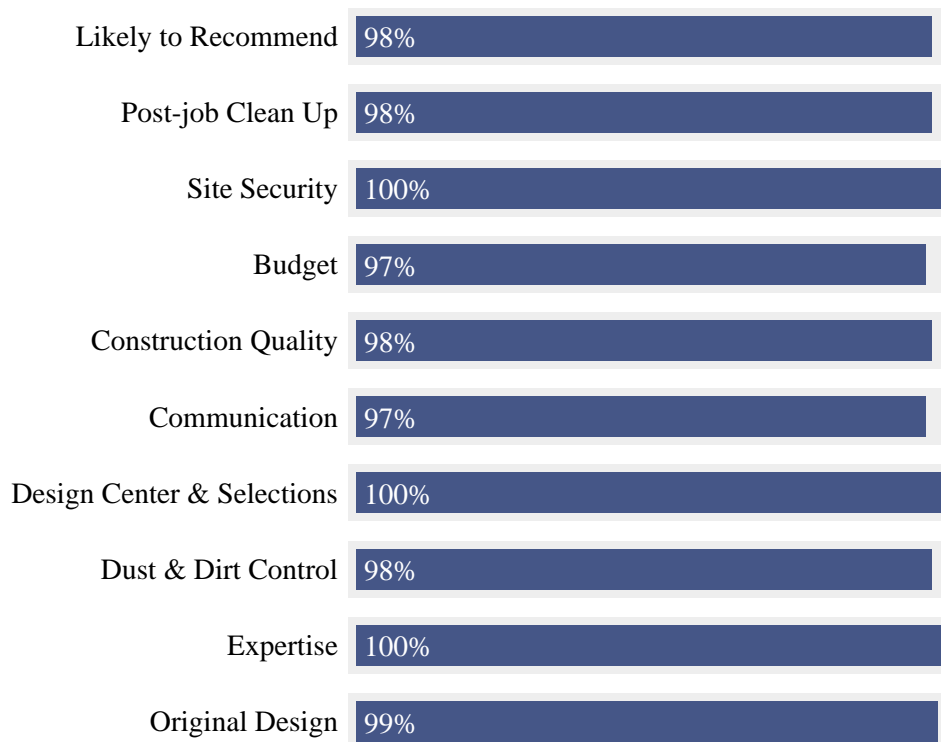


DreamMaker of Springfield

Customer Feedback Summary

Of 463 customers surveyed, 386 responded



3730 Wabash Ave.
Springfield, IL 62711
(217) 529-9300

GUILDMEMBER SINCE 2008

As a GuildQuality Guildmember, DreamMaker of Springfield relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of DreamMaker of Springfield in Springfield, IL; Chatham, IL; Sherman, IL; Petersburg, IL; Rochester, IL; Taylorville, IL; Auburn, IL; Easton, IL; Jacksonville, IL; Williamsville, IL; and 27 other cities in Illinois.

In this report, DreamMaker of Springfield has published a summary of the customer feedback they've received since they joined GuildQuality in March 2008. In that time, 386 out of 463 customers (83%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2019.

Recent Reviews & Published Comments

REVIEW

Woody H.
Springfield, IL
Dec 08, 2019



The staff at DreamMaker were professional and nice to work with. Even my dog, who is usually unhappy about strangers in the house, thought they were fun.

REVIEW

Shep K.
Springfield, IL
Oct 24, 2019



This was one of the 'easiest' major renovations we've done. Working with Kevin King was a pleasure, and the professionalism of the installers was exceptional. We chose DreamMaker because they are a one stop shop - they do everything without your need to hire an electrician or plumber. Exceptional workmanship. Highly recommended.

DreamMaker of Springfield



3730 Wabash Ave.
Springfield, IL 62711
(217) 529-9300

GUILDMEMBER SINCE 2008

As a GuildQuality Guildmember, DreamMaker of Springfield relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of DreamMaker of Springfield in Springfield, IL; Chatham, IL; Sherman, IL; Petersburg, IL; Rochester, IL; Taylorville, IL; Auburn, IL; Easton, IL; Jacksonville, IL; Williamsville, IL; and 27 other cities in Illinois.

In this report, DreamMaker of Springfield has published a summary of the customer feedback they've received since they joined GuildQuality in March 2008. In that time, 386 out of 463 customers (83%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2019.

REVIEW

Willis O.
Sherman, IL
Oct 17, 2019
★★★★★

The people at DreamMakers were friendly and very professional. They started the project and stayed on it until it was completed. All the work was very good. Had a little problem with shower doors, but the project manager was here twice to get them to work. They are pretty well fixed and we are satisfied with results.

REVIEW

Martha B.
Springfield, IL
Oct 07, 2019
★★★★★

The workmen were very friendly, but not pushy.

REVIEW

Bud B.
Springfield, IL
Sep 11, 2019
★★★★★

From the design through the installation, we were very pleased with friendly staff, quality of materials and the installation.

REVIEW

Tom W.
Springfield, IL
Sep 02, 2019
★★★★★

Everything was fine except for the toilet seat. It was not sturdy and it broke. We are going to have to replace it with a stronger one.e

REVIEW

Sande H.
Springfield, IL
Jun 14, 2019
★★★★★

I went with DreamMaker because they gave me a precise timeline and they made sure they got it done when they said they would every time.

REVIEW

Don M.
Loami, IL
May 16, 2019
★★★★★

Adam and Eric did an outstanding job throughout the project. They took excellent care of me and my home during the entire project. I couldn't have asked for a better team between Angie, Eric, and Adam to get the project taken care of in a timely manner.

DreamMaker of Springfield



3730 Wabash Ave.
Springfield, IL 62711
(217) 529-9300

REVIEW

Jim S.
Petersburg, IL
May 09, 2019
★★★★★

The company is one of the best that could be imagined. We previously had them design my kitchen for us and was impressed that we had them do our master bathroom. Quality and perfectionism with little disruption to our personal schedules. It was all done in less than two weeks.

GUILDMEMBER SINCE 2008

As a GuildQuality Guildmember, DreamMaker of Springfield relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of DreamMaker of Springfield in Springfield, IL; Chatham, IL; Sherman, IL; Petersburg, IL; Rochester, IL; Taylorville, IL; Auburn, IL; Easton, IL; Jacksonville, IL; Williamsville, IL; and 27 other cities in Illinois.

In this report, DreamMaker of Springfield has published a summary of the customer feedback they've received since they joined GuildQuality in March 2008. In that time, 386 out of 463 customers (83%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2019.

COMMENT

Additional Comment
Feb 08, 2019

Everyone there was friendly and helpful. I found Kevin King to be totally professional and knowledgeable about DreamMaker products. His vision and design were right on. Scott Clouse was the lead carpenter on my bathroom. His years of experience were evident. He is a good, careful and detailed person who treated my home with respect. (even my garage)! The drywall man was great and Luke the painter is really good.

COMMENT

Additional Comment
Feb 08, 2019

My next door neighbor and another neighbor across the street had their bathrooms remodeled by DreamMaker.

REVIEW

Jeanne S.
Springfield, IL
Feb 08, 2019
★★★★★

My bathroom is gorgeous! I love everything about it! I could have never been my own general contractor. DreamMaker made the design and my choice of finishes easy.

REVIEW

Vera M.
Springfield, IL
Dec 14, 2018
★★★★★

Very impressed with the knowledge and Angie the designer was great.

DreamMaker of Springfield



3730 Wabash Ave.
Springfield, IL 62711
(217) 529-9300

GUILDMEMBER SINCE 2008

As a GuildQuality Guildmember, DreamMaker of Springfield relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of DreamMaker of Springfield in Springfield, IL; Chatham, IL; Sherman, IL; Petersburg, IL; Rochester, IL; Taylorville, IL; Auburn, IL; Easton, IL; Jacksonville, IL; Williamsville, IL; and 27 other cities in Illinois.

In this report, DreamMaker of Springfield has published a summary of the customer feedback they've received since they joined GuildQuality in March 2008. In that time, 386 out of 463 customers (83%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2019.

REVIEW

Morris C.
Springfield, IL
Oct 29, 2018
★★★★★

What an amazing job DreamMaker did with our small bathroom to transform it into a room of tranquility and beauty ! In the beginning of our search for remodeling our only bathroom we sought out 3 separate companies 2 being well known and 1 independent contractor. After talking and meeting with Angie we knew we had to go with DreamMakers ! She assured us they do small bathrooms too and with the same quality and care they put into their larger projects . She guided us through every detail and was very patient with us in making our final decisions. We couldn't of done it without her ! They did a superb job and left everything neat clean and beautiful ! Thankyou Angie and DreamMaker crew ! We love it !

REVIEW

Ed M.
Chatham, IL
Oct 09, 2018
★★★★★

satisfied completely. Was completed with minimum disruption.

REVIEW

Ray K.
Springfield, IL
Oct 09, 2018
★★★★★

Excellent Sales Staff and the Highest Quality Components. If an Earthquake Toppled the House, I'm sure our Bathroom Would Withstand It

REVIEW

Tom G.
Springfield, IL
Sep 11, 2018
★★★★★

We thought the staff did an excellent job on our project. The quality of the materials and workmanship were fantastic. The total cost estimate seemed a little high, but it was well within the realm of what we needed done. We look forward to working with them on our next remodel project.

DreamMaker of Springfield



REVIEW

D.D.M.
Springfield, IL
Jun 13, 2018



I am very happy with the results. DreamMaker made changing a tub into a walk-in shower very easy. All of the personnel and workers were very professional.

REVIEW

Robert B.
Rushville, IL
Jun 01, 2018



A lot of times remodeling projects, can be nightmare. I was very please and it was a very good experience for me! I would recommend them to anyone!

REVIEW

Cheryl W.
Springfield, IL
May 29, 2018



I appreciate the quality of work and the helpfulness of staff. My questions were promptly answered.

REVIEW

Bob E.
Springfield, IL
May 09, 2018



Beautiful design and finished end product.

REVIEW

Jerry G.
Springfield, IL
Apr 29, 2018



We thank you for your patience and understanding as we explained our need for a handicap accessible shower. Your design for our small area gave us a beautiful space. We stayed within our budge and are extremely pleased with the quality of work and craftsmanship. You have exceeded our expectations for a safe and stylish bathroom.

3730 Wabash Ave.
Springfield , IL 62711
(217) 529-9300

GUILDMEMBER SINCE 2008

As a GuildQuality Guildmember, DreamMaker of Springfield relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of DreamMaker of Springfield in Springfield, IL; Chatham, IL; Sherman, IL; Petersburg, IL; Rochester, IL; Taylorville, IL; Auburn, IL; Easton, IL; Jacksonville, IL; Williamsville, IL; and 27 other cities in Illinois.

In this report, DreamMaker of Springfield has published a summary of the customer feedback they've received since they joined GuildQuality in March 2008. In that time, 386 out of 463 customers (83%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2019.

DreamMaker of Springfield



3730 Wabash Ave.
Springfield, IL 62711
(217) 529-9300

GUILDMEMBER SINCE 2008

As a GuildQuality Guildmember, DreamMaker of Springfield relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of DreamMaker of Springfield in Springfield, IL; Chatham, IL; Sherman, IL; Petersburg, IL; Rochester, IL; Taylorville, IL; Auburn, IL; Easton, IL; Jacksonville, IL; Williamsville, IL; and 27 other cities in Illinois.

In this report, DreamMaker of Springfield has published a summary of the customer feedback they've received since they joined GuildQuality in March 2008. In that time, 386 out of 463 customers (83%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2019.

REVIEW

Jim S.
Petersburg, IL
Apr 27, 2018
★★★★★

The entire DreamMakers team worked to provide us with a "dream kitchen" as per respect to both budget and space. After completion, there was a seamless transition from one room to another. We were impressed by the professionalism by all involved. The designer had endless ideas, enthusiasm, expertise, patience and humor -- all of which are so necessary when dealing with clients. Best of all, the workers came every day! They were dependable and polite, going the extra mile to make sure that all of the details were to our expectations. Great, great job!

REVIEW

Odie C.
Springfield, IL
Apr 27, 2018
★★★★★

We love our bathroom! It is everything they said it would be.

REVIEW

Andy P.
Petersburg, IL
Apr 18, 2018
★★★★★

Our new bathrooms certainly fit our family's current needs, especially for safety. They are beautiful and easy to clean. We were impressed with how smoothly the workers worked with each other.

REVIEW

Tom R.
Springfield, IL
Apr 03, 2018
★★★★★

We have had a great experience with DreamMaker Bath & Kitchen Springfield. The products are a great quality and the staff is very friendly and helps you out during the kitchen remodeling process.

REVIEW

Clark B.
Springfield, IL
Feb 12, 2018
★★★★★

They are very helpful in every single way. They were friendly and we really enjoyed working with them.

DreamMaker of Springfield



REVIEW

Debra Y.
Sherman, IL
Feb 02, 2018



I've had other contractors in the past and these cost a little more but they were great. They were on time and done a great job.

REVIEW

Rusty S.
New Berlin, IL
Feb 01, 2018



Just love Kurt and Deb and the work they do. Their workers are very trusting, professional, and kind. Love my new shower and tub! My husband and I would highly recommend them! Marsha Smith

REVIEW

Chuck S.
Hillsboro, IL
Jan 31, 2018



After 45 years in our home and a few mini renovations in our kitchen, we decided to reface our cabinets and rid ourselves of the orange oak cabinet doors from the 70's. From the moment we walked into the DreamMaker showroom and met Angie who stayed with us throughout our renovation, we knew we were in good hands. Everyone involved in this project was professional and concerned about our comfort and happiness. Our carpenter Adam was the best and made this process look easy, which we knew it wasn't. The high quality of our reface materials and under cabinet lighting will provide us with many years of satisfaction. Home renovations are never easy and usually stressful but DreamMaker made this a great experience. I would not hesitate to call them again or recommend them to others.

3730 Wabash Ave.
Springfield, IL 62711
(217) 529-9300

GUILDMEMBER SINCE 2008

As a GuildQuality Guildmember, DreamMaker of Springfield relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of DreamMaker of Springfield in Springfield, IL; Chatham, IL; Sherman, IL; Petersburg, IL; Rochester, IL; Taylorville, IL; Auburn, IL; Easton, IL; Jacksonville, IL; Williamsville, IL; and 27 other cities in Illinois.

In this report, DreamMaker of Springfield has published a summary of the customer feedback they've received since they joined GuildQuality in March 2008. In that time, 386 out of 463 customers (83%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2019.