

# NARI and GuildQuality

NARI and GuildQuality have partnered to bring you best-in-class customer satisfaction software.



As a member of the NARI network, you have the opportunity to use GuildQuality's customer surveying software to gather authentic customer feedback.

We'll survey 50 of your jobs for free so you can find out how well you performed across all aspects of the job, from sales to install and beyond.





# Discover the Power of GuildQuality

GuildQuality is the nation's leader in customer satisfaction surveying for the building and remodeling industry. We've conducted over 1.4 million customer satisfaction surveys for 2,300 building professionals across the country.



## High response rate

Unhappy customers who stay silent are detrimental to your business. Give them a voice.



# **Embed on your site**

Display testimonials by embedding your GuildQuality map and review feed on your website.



# Social media publishing

Publish positive comments and reviews to Facebook and Twitter with the push of a button.



### Real-time feedback

Proactively address issues with real-time survey responses.



# Web + mobile

Dive into your surveys on our web-based dashboard, and stay updated on the go with our iPhone and Android apps.



#### **Trend analysis**

Track performance improvements over time. Drill down to specific employees.



#### **Unlimited users**

Share customer feedback with your entire team for no additional cost.



#### Online reviews

Boost your credibility online with authentic customer reviews captured during the survey.



#### Peer benchmarking

Identify how you rank against similar companies with our comprehensive reporting.