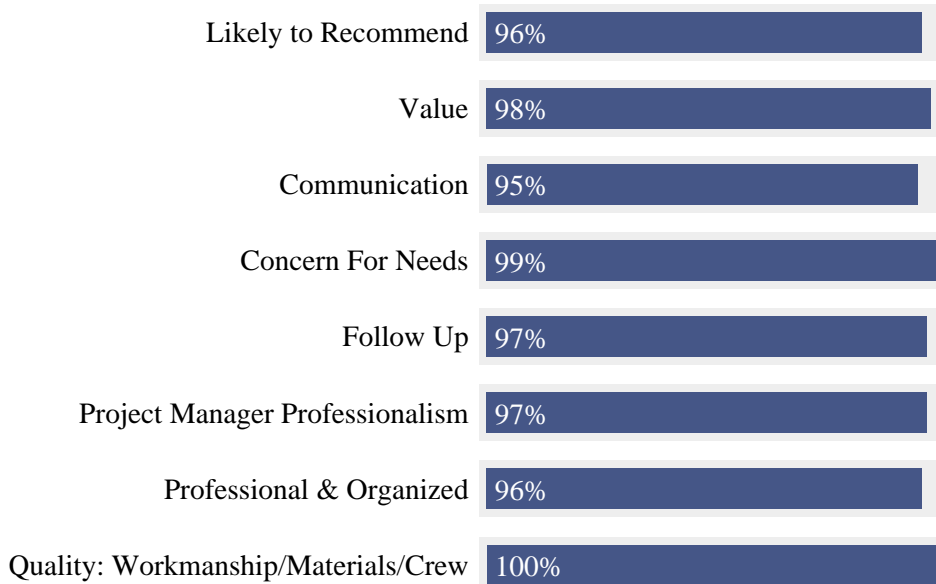


CUSTOMER FEEDBACK REPORT *for*  
**Craftsman's Choice**



## Customer Feedback Summary

Of 844 customers surveyed, 491 responded



5680 Quam Ave NE Suite A  
Rogers , MN 55376  
(763) 276-7465  
[www.craftsmanschoice.com](http://www.craftsmanschoice.com)

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## Recent Reviews & Published Comments

REVIEW

Doug K.  
Edina, MN  
Dec 13, 2019



I am very satisfied.

REVIEW

Heather F.  
Zimmerman, MN  
Dec 10, 2019



Absolutely Awesome service. Professional start to finish. Highly recommend!

REVIEW

Scott G.  
Anoka, MN  
Nov 27, 2019



Craftsman's Choice treated me fairly.

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REVIEW

Naomi S.  
Woodbury, MN  
Nov 03, 2019



We were really impressed with the whole team! For how big this project was, they made it seem very easy. Highly recommend Craftsman's Choice!

REVIEW

Marlene V.  
Albertville, MN  
Oct 02, 2019



The people they sent here were very nice people to deal with. The whole situation was very nice.

REVIEW

Julie O.  
Plymouth, MN  
Sep 16, 2019



Excellent. Professional. Definitely recommend.

REVIEW

Jane O.  
St Louis Park, MN  
Jul 18, 2019



I highly recommend Craftsman Choice. They were fast, knowledge and kind guys to work with.

REVIEW

Clare M.  
Golden Valley, MN  
Jun 17, 2019



Every worker who came to our house was courteous, professional and did a great job at whatever their particular job was.

REVIEW

Powell K.  
St. Paul, MN  
Feb 07, 2019



Top quality staff! It is amazing how they can transform a house into a home.

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REVIEW

Mary H.  
Mahtomedi, MN  
Dec 12, 2018



The one thing I asked in April when I signed the contract was that the work would be completed in 2018 which I was assured multiple times would not be a problem. The siding project didn't start until October, (2 months after they said it would start), took longer then the 2 weeks they told me it would and all the painting and repairs didn't get done so I will have workers stomping thru my yard again in 2019. Also, the communication abilities of the company is lacking.

REVIEW

Erin A.  
Stillwater, MN  
Oct 16, 2018



We started our project in the middle of June, 2018. We were told it would take about 3 weeks. It is the beginning of October and the work is still not done! The overall quality of the work is good, but the promises and communication on this project were terrible. Text messages, phone calls, and emails all go unanswered. If you have an open-ended window for a completion date, these are your guys.

REVIEW

Thomas M.  
Eden Prairie, MN  
Aug 07, 2018



The siding crew was superb, the gutter crew did not show up on time and they damaged one of the downspouts. The painting crew is still not finished. The painting crew was as professional about the siding crew.

REVIEW

Jim B.  
Milaca, MN  
Aug 02, 2018



The entire project from the planning stage to completion was perfect. Everyone who worked on my home was very professional. Communication throughout the project was great from the salesman, project manage and contractors. The finished product is second to none.

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REVIEW

Dennis V.  
Andover, MN  
Apr 16, 2018  
★★★★★

They're a great company to work with and very helpful when you decide to change your mind or add additional changes mid project and they handled it very well. Good at problem solving and answering questions.

REVIEW

Wendy M.  
Lino Lakes, MN  
Apr 11, 2018  
★★★★★

They were great to work with.

REVIEW

Paula C.  
Apple Valley, MN  
Apr 03, 2018  
★★★★★

Craftsman's Choice did a great job!

REVIEW

Angee K.  
Blaine, MN  
Apr 02, 2018  
★★★★★

They exceeded our expectations in every way.

REVIEW

John P.  
Brooklyn Park, MN  
Dec 18, 2017  
★★★★★

Excellent in all respects. New roof, siding, and windows. Highly recommend Craftsman's Choice.

REVIEW

Lars L.  
North Oaks, MN  
Nov 11, 2017  
★★★★★

Working with Craftsman's Choice was a very positive experience. Employees were professional, knowledgeable, helpful, and friendly. They pointed out needs that were not even mentioned by two other bidders. This was not an attempt to increase the bill, but to inform me of issues that would be a bigger future problem if not addressed. They were also very competitive. After having them replace our siding, we went on to have them replace our roof.

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REVIEW

Edward B.  
Blaine, MN  
Oct 23, 2017



Craftsman's Choice is a professional company and did the work in a timely fashion. They explained everything within the contract very well.

REVIEW

Jenna D.  
Ramsey, MN  
Aug 22, 2017



Everyone from start to finish everyone did a great job!

REVIEW

John H.  
Shorewood, MN  
Aug 10, 2017



The team at Craftsman's choice were professional, knowledgeable, responsive and honored their time commitments. They maintained a clean and safe job site and kept me posted on their progress throughout the process. I highly recommend them.

REVIEW

Nicholas K.  
Maple Grove, MN  
Jul 06, 2017



Craftsman's Choice is an excellent company to work with. The quality of the project (siding and windows) is second to none. The workers did amazing work and no detail was missed. One of the best parts of the experience was the communication I received. I always knew what was happening and when. Any delays (due to weather) were clearly communicated. The other truly great thing is that both Craftsman's Choice and their recommended subcontractors always show up exactly on time; I love that. If you're having new siding installed in the Twin Cities, Craftsman's Choice is the only way to go.

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REVIEW

Karen M.  
Mounds View, MN  
May 17, 2017



Everything about this experience was wonderful. When we started shopping for new siding, we met with other companies that left us feeling disappointed; siding is an investment, and I wanted someone to work on my house that I could trust and that cared about the product. Craftsman's Choice was professional at every stage of the process, and they truly cared about the function and beauty of my home's exterior.

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REVIEW

Lisa Z.  
New Brighton, MN  
Apr 23, 2017



We could not be happier with the service and quality we received.

REVIEW

John H.  
Jordan, MN  
Apr 20, 2017



The quality was phenomenal and we are very satisfied.

REVIEW

Linda B.  
Golden Valley, MN  
Mar 07, 2017



Everyone at Craftsman's Choice, from sales to installer, was a delight to work with. I could not be happier with the project and final product!

REVIEW

Richard P.  
Bloomington, MN  
Mar 07, 2017



The project was not without hiccups but Craftsman's Choice always quickly resolved any issues. Excellent work. Highly Recommend!

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REVIEW

Roger J.  
Blaine, MN  
Feb 06, 2017



This was by far the best experience I have had with a contractor. I usually am a do it your self person and I am fussy. This salesman Matt and his workers went beyond what I expected. The workmanship met everything request I wanted and more. The weather was very cold and snowy but it did not effect how they performed. I told them if my wife pressures me into to doing the other sides of the house This salesman and workers have to do it.

REVIEW

Maureen G.  
Edina, MN  
Jan 31, 2017



Craftsman's Choice personnel were professional and pleasant to work with from the salesperson, to the Project Manager, to their professional& hard working crew doing the work. Their referral to have our gutters replaced was also excellent. Everyone was very organized and efficient.

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