

CUSTOMER FEEDBACK REPORT *for*
Stonehenge Construction LLC

3510 Wilderness Trail
Louisville , KY 40299
(502) 267-3085

REVIEW

Dr R.

Louisville, KY

Jun 12, 2017



High quality work and great people to work with.

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Stonehenge Construction LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Stonehenge Construction LLC in Louisville, KY; Anchorage, KY; Crestwood, KY; Louisville, KY; Prospect, KY; Buckner, KY; Simpsonville, KY; and Shelbyville, KY.

REVIEW

Mr K.

Louisville, KY

May 27, 2017



We loved working with Stonehenge and their subcontractors. They walked us through the whole process from design to punch and even assisted us long after the job was through. We have recommended them to friends and will definitely work with them again!

REVIEW

Mike F.

Louisville, KY

May 23, 2017



We love everything they did and appreciate their professionalism.

REVIEW

Jim G.

Louisville, KY

May 22, 2017



Highly Recommended!!!

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REVIEW

Mr H.

Louisville, KY

May 19, 2017



Stonehenge has a very creative team and would potentially be a good choice if you have an unlimited budget and want to give them free reign over the project and its costs. If, however, you have a hard budget and a strict timeline, Stonehenge is a poor choice. They generally hire quality contractors, but whenever I had an issue with their work, I was forced to directly confront the contractors...which is something I think a General Contractor should handle. They absolutely destroyed our budget because they did not explain all of the expenses and ramifications of proposed changes. For example, we added a beam and they told us how much the beam would cost, including installation. What they didn't tell us were the thousands of dollars in other expenses for other changes as a result of adding the beam. We assumed those expenses were built into the number they gave us, but we were quite wrong. Their record keeping was atrocious and we discovered that we were double billed a number of times. They also did not keep track of how our billed expenses matched up to our budget. We suddenly realized one night after reviewing all of the bills that we were way, way over budget. I'm pleased with the end product, but the process of dealing with Stonehenge was awful. We were very displeased with our experience and would not recommend Stonehenge to a friend.

REVIEW

Mr S.

Shelbyville, KY

May 17, 2017



Stonehenge Construction accurately estimated the time and work requirements of the job as well as alternatives. The work was completed on time and on budget and was of the highest quality.

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Flo B.
Louisville, KY
May 15, 2017



I am very happy with the kitchen Stonehenge remodeled for me and hope to feel the same way about the garage they are building and other improvements when completed.

REVIEW

Michael B.
Anchorage, KY
May 15, 2017



We have done 3 sizeable projects, including a master bed and bath, a portico on the front of our house, and a large interior remodel with Stonehenge Construction and have been completely satisfied with our results every time. They are very detailed from start to finish, whether it be the initial proposal, the design work, or the subcontractor timelines they give with each project. We will continue to use them for upcoming projects, as we know and trust the process and quality of work they provide.

REVIEW

Jack B.
Louisville, KY
May 15, 2017



I have used many contractors over the years and seldom would I use them again. This is not the case with Stonehenge. We started with a simple project and ended up redoing/upgrading our how house to our standards. The good news is Stonehenge built on our ideas to make the end result better - all within our budget

REVIEW

Erica S.
Louisville, KY
May 12, 2017



This is the best experience that I have every had with home renovations and I would not hesitate to call them for a future project.

REVIEW

Dr G.
Louisville, KY
May 12, 2017



Very professional!

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Pamela W.
Louisville, KY
May 12, 2017



We're hiring them to do our porch as well.

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REVIEW

Wanda M.
Louisville, KY
May 12, 2017



Trustworthy, dependable, great company to work with.

REVIEW

Mr W.
Crestwood, KY
May 12, 2017



Most of their subcontractors were professional and we were very satisfied with them. But sometimes it did seem like things got dropped and forgotten about.

REVIEW

Linda D.
Louisville, KY
May 12, 2017



I am having them do some additional work.