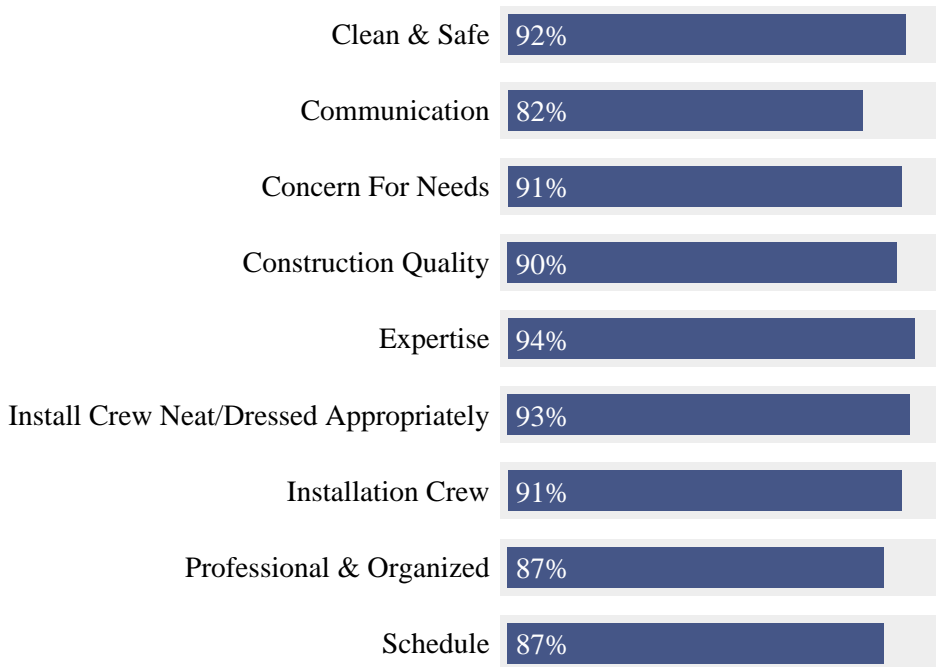


CUSTOMER FEEDBACK REPORT *for*  
**Statewide Remodeling**



## Customer Feedback Summary

Of 816 customers surveyed, 496 responded



2450 Esters Blvd., Suite 200  
DFW , TX 75261  
(214) 677-9000

### GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Statewide Remodeling relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Statewide Remodeling in Austin, TX; San Antonio, TX; Killeen, TX; Fort Worth, TX; Garland, TX; Dallas, TX; Round Rock, TX; North Richland Hills, TX; Tyler, TX; Arlington, TX; and 197 other cities in Texas, Arkansas and Oklahoma.

In this report, Statewide Remodeling has published a summary of the customer feedback they've received since they joined GuildQuality in June 2011. In that time, 496 out of 816 customers (61%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2020.

## Recent Reviews & Published Comments

- COMMENT  
Additional Comment  
Jun 12, 2017  
I would like to recognize my sales representative for his exceptional service. He was amazing.
- COMMENT  
Additional Comment  
Jun 12, 2017  
I was most satisfied with their efficiency. They were clean, on time, and all very good. I had a really good experience with them.
- COMMENT  
Additional Comment  
Aug 25, 2014  
I am thankful that I went with Statewide Remodeling. It has really made a big difference in our home, the electric bill, and the comfort. It has been awesome and I do not have one regret.
- COMMENT  
Additional Comment  
Aug 25, 2014  
I was most satisfied with the whole process from beginning to end and with the product.

CUSTOMER FEEDBACK REPORT *for*  
**Statewide Remodeling**



COMMENT  
Additional Comment  
Aug 08, 2014

I was very satisfied with the quality of their workers. Not only did they explain what they were doing, but they also told us why they were doing it. The contractors that Statewide Remodeling uses are outstanding.

2450 Esters Blvd., Suite 200  
DFW , TX 75261  
(214) 677-9000

COMMENT  
Additional Comment  
Mar 08, 2014

Our salesman, Charles was wonderful and very knowledgeable.

COMMENT  
Additional Comment  
Mar 08, 2014

They exceeded all expectations.

COMMENT  
Additional Comment  
Mar 08, 2014

The expediency of the project was most satisfying.

COMMENT  
Additional Comment  
Feb 24, 2014

I was satisfied with the product I think the windows look really nice. I was also satisfied with the workman who did the job quickly and efficiently.

COMMENT  
Additional Comment  
Feb 10, 2014

I was most satisfied with the cleanliness after the window installation. It was spotless.

COMMENT  
Additional Comment  
Feb 06, 2014

Really liked the crew that installed the windows and State Wide also was very helpful and kept checking with me to make sure that everything was okay.

COMMENT  
Additional Comment  
Feb 05, 2014

I was most satisfied that they arrived on time and put it in good. They did a good installation job.

COMMENT  
Additional Comment  
Jan 21, 2014

I would like to recognize the installation team, especially the lead installer, for their exceptional service with Statewide Remodeling.

COMMENT  
Additional Comment  
Jan 21, 2014

I was most satisfied with the windows. I look forward to them doing my siding.

**GUILDMEMBER SINCE 2011**

As a GuildQuality Guildmember, Statewide Remodeling relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Statewide Remodeling in Austin, TX; San Antonio, TX; Killeen, TX; Fort Worth, TX; Garland, TX; Dallas, TX; Round Rock, TX; North Richland Hills, TX; Tyler, TX; Arlington, TX; and 197 other cities in Texas, Arkansas and Oklahoma.

In this report, Statewide Remodeling has published a summary of the customer feedback they've received since they joined GuildQuality in June 2011. In that time, 496 out of 816 customers (61%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2020.

CUSTOMER FEEDBACK REPORT *for*  
**Statewide Remodeling**



COMMENT  
Additional Comment  
Jan 14, 2014

I was most satisfied with the quality of the product for the price that we paid. I appreciated the overall value of what we received.

COMMENT  
Additional Comment  
Jan 14, 2014

My salesman was really nice. He was concerned for me since my door didn't close all the way. He would call to check on me.

COMMENT  
Additional Comment  
Jan 14, 2014

I was most satisfied with the workmanship. I didn't get to see what the door looked like before it showed up at my house. But it's beautiful.

COMMENT  
Additional Comment  
Jan 14, 2014

The salesperson was very good at explaining everything.

COMMENT  
Additional Comment  
Sep 14, 2013

We are very pleased with the work and the help in picking out our materials.

COMMENT  
Additional Comment  
Sep 14, 2013

Quality workmanship, quality materials. Not only did they stay on schedule, but they finished early.

COMMENT  
Additional Comment  
Sep 13, 2013

The installers completed the job in less than two days. They exceeded our expectations. We were happy with the convenience of the picking out what we wanted and with the completed job.

COMMENT  
Additional Comment  
Sep 13, 2013

I was most satisfied with how quickly the install was and how good looking it is.

COMMENT  
Additional Comment  
Sep 11, 2013

My work was definitely done right the first time.

COMMENT  
Additional Comment  
Sep 11, 2013

I was most satisfied with the positive attitude of Kasey while working with us in order get the project done correctly. It was a complicated project with a lot of curves that had to be worked out. We worked hand-in-hand with each other.

2450 Esters Blvd., Suite 200  
DFW , TX 75261  
(214) 677-9000

**GUILDMEMBER SINCE 2011**

As a GuildQuality Guildmember, Statewide Remodeling relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Statewide Remodeling in Austin, TX; San Antonio, TX; Killeen, TX; Fort Worth, TX; Garland, TX; Dallas, TX; Round Rock, TX; North Richland Hills, TX; Tyler, TX; Arlington, TX; and 197 other cities in Texas, Arkansas and Oklahoma.

In this report, Statewide Remodeling has published a summary of the customer feedback they've received since they joined GuildQuality in June 2011. In that time, 496 out of 816 customers (61%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2020.

CUSTOMER FEEDBACK REPORT *for*  
**Statewide Remodeling**



COMMENT  
Additional Comment  
Sep 11, 2013

I would definitely recommend Statewide Remodeling to a friend.

COMMENT  
Additional Comment  
Sep 10, 2013

This is our 3rd time using them, and they've done great every time. We wouldn't call them back if they weren't good!

COMMENT  
Additional Comment  
Sep 10, 2013

I don't like too many salesman, but I love the salesman we worked with. He's straightforward and doesn't try to pull the wool over your eyes. He is a very honest, kind person, and I like that. The installer was also very kind. I had an emergency, so I wasn't able to do the things that I was supposed to do, and he worked with me to get it done later on.

COMMENT  
Additional Comment  
Aug 08, 2013

I liked all the contractors that Statewide used. They were polite, clean, on time, worked whatever length of time needed to finish the job (including weekends) and when finished, the job was perfect.

COMMENT  
Additional Comment  
Aug 08, 2013

Chris is wonderful. He can do anything and went out of his way to do anything I requested. He's meticulous about his work and it is perfect when he is finished. I also liked the way he said Yes Ma'am and Yes Sir every time he spoke to you. I would absolutely use him again.

COMMENT  
Additional Comment  
Jul 16, 2013

I was most satisfied with Dustin and Jeff because they were exceptional. They were very nice, friendly and professional. I was also satisfied with the plumber Ben Morgan was extremely good and knowledgeable. He helped us a with a secondary problem we had. Blaine Brown was a great individual and was able to answer and address all concerns and questions.

2450 Esters Blvd., Suite 200  
DFW , TX 75261  
(214) 677-9000

**GUILDMEMBER SINCE 2011**

As a GuildQuality Guildmember, Statewide Remodeling relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Statewide Remodeling in Austin, TX; San Antonio, TX; Killeen, TX; Fort Worth, TX; Garland, TX; Dallas, TX; Round Rock, TX; North Richland Hills, TX; Tyler, TX; Arlington, TX; and 197 other cities in Texas, Arkansas and Oklahoma.

In this report, Statewide Remodeling has published a summary of the customer feedback they've received since they joined GuildQuality in June 2011. In that time, 496 out of 816 customers (61%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2020.