

CUSTOMER FEEDBACK REPORT *for*
Southeastern Roofing & Construction

10107 Cedar Run
Tampa , FL 33619
(813) 513-0001

REVIEW

Chad C.
Riverview, FL
May 11, 2021



I would recommend Southeastern Roofing & Construction. I got my warranty by email in a timely manner.

REVIEW

Melinda G.
Lutz, FL
Jun 16, 2020



Southeastern Roofing & Construction was very professional. Michael came out, did the survey, and gave me a quote quickly. They are responsive to their customer needs.

REVIEW

Lawrence L.
Valrico, FL
Nov 03, 2019



Very professional. Great communication and timely follow-up. Adhered to all agreed-upon schedules. Wonderful with the clean-up. Extremely satisfied with the quality of materials used and workmanship.

REVIEW

John W.
Valrico, FL
Aug 07, 2019



I was very pleased with the service and also the quality of construction.

REVIEW

Hector C.
Brandon, FL
Aug 01, 2019



They were reliable, convenient, affordable and did a great job.

REVIEW

Joseph B.
Riverview, FL
May 30, 2019



Very accommodating and resolved issues that we had experienced with other roofing companies.

REVIEW

Bonnet C.
Tampa, FL
Nov 20, 2018



Great overall experience will use in the near future

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Southeastern Roofing & Construction relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Southeastern Roofing & Construction in Valrico, FL; Tampa, FL; Riverview, FL; Brandon, FL; St Petersburg, FL; Odessa, FL; Lithia, FL; Land O Lakes, FL; Clearwater, FL; Plant City, FL; and 8 other cities in Florida.

In this report, Southeastern Roofing & Construction has published a summary of the customer feedback they've received since they joined GuildQuality in September 2015. In that time, 69 out of 113 customers (61%) responded to a GuildQuality satisfaction survey, with the most recent response in September 2021.

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REVIEW

John R.
Tampa, FL
Oct 08, 2018



Quality materials and installation from start to finish!!

REVIEW

Janna V.
St Petersburg, FL
Oct 05, 2018



Southeastern Roofing gave us the best price, great quality and timely work. They came highly recommend and I worked certainly recommend them to anyone in the area. Great job!

REVIEW

Scott H.
Valrico, FL
Jul 26, 2018



A roofing company is only as good as it's staff and crew. And both are outstanding with Southeastern Roofing. No more leaks and absolutely no complaints! I am 100% satisfied and will gladly recommend them to anyone.

REVIEW

Thomas S.
Plant City, FL
Jul 24, 2018



Overall a very good company, professional and experience

REVIEW

Brian K.
Valrico, FL
May 03, 2018



Mike and the Southeastern Team was super professional from our first meeting. I had an opportunity to observe projects in progress. I was sold on their quality. Their Owens Corning "Platinum" status was a nice confidence marker. Our project is complete - it looks great!

REVIEW

Dean K.
Valrico, FL
Mar 22, 2018



Mike did a wonderful job on communication with our schedules and it was a quick installation. Very pleased and would recommend highly!

REVIEW

Buddy L.
Valrico, FL
Mar 16, 2018



Mike Kappaz is very professional and knowledgeable and really makes an extra effort to ensure that everything is completed to your satisfaction. I highly recommend Southeastern Roofing & Construction.

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REVIEW

Betty U.
Valrico, FL
Jan 29, 2018
★★★★★

The SER people were knowledgeable, pleasant and efficient. The roof was scheduled, started on time and completed on time. The contract was detailed and easy to understand. The Permit/Final Inspection was submitted to me (without asking). Overall, the people made the job easy and a pleasant experience for an out-of-town owner. Thanks so very much!

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REVIEW

David R.
Valrico, FL
Jan 16, 2018
★★★★★

Very professional and the workmanship was great. Great crew, great workmanship, great cleanup. Southeastern Roofing gets our highest recommendation hands down!

REVIEW

Joanne D.
Tampa, FL
Jan 09, 2018
★★★★★

They did a great job and worked efficiently. This was a overall great experience.

REVIEW

Mike C.
Valrico, FL
Dec 19, 2017
★★★★★

Very professional - good communication. Job was done well and on time.

REVIEW

Leslie Y.
Tampa, FL
Dec 05, 2017
★★★★★

Our roof looks great. I was so worried about it, and they made everything easy. The insurance adjuster said it was a very fair price for the work.

REVIEW

Carol R.
Valrico, FL
Oct 13, 2017
★★★★★

Excellent product! Highly recommended!

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REVIEW

Melanie L.
Riverview, FL
Oct 13, 2017



The process was easier and faster than I expected it to be. I was very happy.

REVIEW

Alvin N.
Tampa, FL
May 26, 2017



The staff definitely followed through with all the requests we asked. They did a very good job. When the inspector came, they were very impressed with the workmanship that they saw. When they told me that, I was very impressed.

REVIEW

Jay M.
Riverview, FL
Apr 10, 2017



I had several contractors bid on this project. I've heard all sort of nightmare experience with roofing companies. These guys were so professional, cleaned up at the end of everyday, and did a fantastic job! It was so pleasurable dealing with these guys! I am very impressed.

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