

CUSTOMER FEEDBACK REPORT *for* Soil-Away Cleaning and Restoration



REVIEW

Adam K.
Pelham, NH
Mar 03, 2021



They did an excellent job and were very professional.

REVIEW

Robert D.
METHUEN, MA
Jan 10, 2020



They were very courteous and knowledgeable. They found minor details I wasn't even looking at to take care of the problem. I would recommend them to anyone!

REVIEW

Monica L.
MERRIMACK, NH
Jul 06, 2019



Everybody was respectful, courteous, and very efficient. They packed everything extremely well. Overall I was happy with what they had to offer.

REVIEW

M.F.R.
Ashland, NH
Mar 22, 2019



I wish they told me that they don't put things back. They took everything out of my basement to clean it but didn't put anything back.

REVIEW

E.S.R.
WASHINGTON, NH
Mar 14, 2019



They did a good job. They boxed up my things that I still have to go through.

REVIEW

Seamus F.
Grantham, NH
Jan 12, 2019



The gentlemen who came to the house to do the cleaning were excellent, kind, professional, knowledgeable, and a pleasure to have at our to take care of the problems!

REVIEW

J.K.Z.
Portsmouth, NH
Jul 10, 2018



a very reliable company that provided great service for our repair and rebuild.

5 Eastpoint Drive, Suite 16
Hooksett , NH 03106
(603) 641-6555
www.soilaway.com

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Soil-Away Cleaning and Restoration relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Soil-Away Cleaning and Restoration in Manchester, NH; Merrimack, NH; Windham, NH; Nashua, NH; Derry, NH; Bedford, NH; Londonderry, NH; Concord, NH; Weare, NH; Rochester, NH; and 66 other cities in New Hampshire, Massachusetts, California, Connecticut, Washington, and 2 other states.

CUSTOMER FEEDBACK REPORT *for* Soil-Away Cleaning and Restoration

REVIEW

Starr S.
Hampstead, NH
Feb 09, 2018



My home was flooded overnight. I woke to my home having water from top to bottom, from the second floor to the basement and garage. I immediately called my insurance company and they sent Soil-Away out. They were here within two hours. They took care of everything. They helped me with what I needed to pack up because I couldn't live in my home. I would recommend them highly to anyone who goes through a disaster or any kind of mitigation like this.

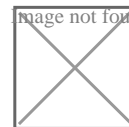
REVIEW

N.H.J.
Londonderry, NH
Feb 04, 2018



The Soil-Away team arrived at my home at a very stressful time after a frozen pipe burst and ruined a newly renovated living room. My first impression was the team lead's compassion for my situation and comforting me with the plan to get my house dry asap and that they were available in all cases. They worked quickly but safely and explained the plan and process throughout. Each team member was courteous and hard working. They made a very stressful situation for me and my family go away while they also eliminated all moisture and potential mold issues in a few days. I was happy with the great service and end result, but the professionalism, compassion and kind demeanor of the entire team was very impressive and reassuring. Not sure there's a competitor that could approach Soil-Away's service level or attitude. Nice job Team Soil-Away and thanks for taking care of my home and family during a difficult time!

Image not found or type unk



5 Eastpoint Drive, Suite 16
Hooksett , NH 03106
(603) 641-6555
www.soilaway.com

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Soil-Away Cleaning and Restoration relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Soil-Away Cleaning and Restoration in Manchester, NH; Merrimack, NH; Windham, NH; Nashua, NH; Derry, NH; Bedford, NH; Londonderry, NH; Concord, NH; Weare, NH; Rochester, NH; and 66 other cities in New Hampshire, Massachusetts, California, Connecticut, Washington, and 2 other states.

CUSTOMER FEEDBACK REPORT *for* Soil-Away Cleaning and Restoration



REVIEW

S.M.E.
Alton, NH
Jan 09, 2018



They came immediately. They fixed the job perfectly- no complaints. They cleaned up almost as good as we do. They were courteous and professional. I can not imagine a more professional operation.

REVIEW

N.D.M.
Dover, NH
Nov 16, 2017



Professional, courteous, and kind. They did an excellent job and kept a rough situation from getting worse. They used the right tools and minimized any damage from our water leak. Highly recommended.

REVIEW

Alan T.
Loudon, NH
Aug 05, 2017



The Soil Away crew was great. They arrived with two hours as my insurance said they would. Each one introduced themselves and was very efficient on each job there manager gave them. All waste from the job was removed. I would recommend Soil Away for any water clean up.

REVIEW

B.B.L.
Candia, NH
Jun 08, 2017



Not having gone through dealing with water damage before, we did not know what to expect. The boys from Soil Away were wonderful, explaining every step being taken. The whole procedure was handled quickly and professionally. Thank you.

REVIEW

H.M.D.
Largo, FL
Feb 08, 2017



we had a water leak in the basement. all employees were great, friendly etc. came at night to remove water. there equipment was incredible, basement was dryer than ever before.

REVIEW

Louise G.
Manchester, NH
Jan 30, 2017



Soil-Away was calm and professional amidst my anger and panic.

5 Eastpoint Drive, Suite 16
Hooksett , NH 03106
(603) 641-6555
www.soilaway.com

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Soil-Away Cleaning and Restoration relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Soil-Away Cleaning and Restoration in Manchester, NH; Merrimack, NH; Windham, NH; Nashua, NH; Derry, NH; Bedford, NH; Londonderry, NH; Concord, NH; Weare, NH; Rochester, NH; and 66 other cities in New Hampshire, Massachusetts, California, Connecticut, Washington, and 2 other states.

CUSTOMER FEEDBACK REPORT *for* Soil-Away Cleaning and Restoration



REVIEW

Janice A.
Plaistow, NH
Sep 10, 2016



They worked quickly and they was extremely professional. I had a flood in my house and they understood how distraught I was.

REVIEW

Kenneth H.
Merrimack, NH
Jun 14, 2016



They came out and did exactly what they said they were going to do. They did a very neat job. I am totally 100% satisfied with them.

5 Eastpoint Drive, Suite 16
Hooksett , NH 03106
(603) 641-6555
www.soilaway.com

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Soil-Away Cleaning and Restoration relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Soil-Away Cleaning and Restoration in Manchester, NH; Merrimack, NH; Windham, NH; Nashua, NH; Derry, NH; Bedford, NH; Londonderry, NH; Concord, NH; Weare, NH; Rochester, NH; and 66 other cities in New Hampshire, Massachusetts, California, Connecticut, Washington, and 2 other states.