

## CUSTOMER FEEDBACK REPORT *for* Signature Window



### REVIEW

Becky F.  
Auburn, WA  
Mar 03, 2018  
★★★★★

Friendly service and worked with us on options for unique custom windows for our mid century modern house. Very happy with installation and finished product, not to mention they were incredibly less expensive than competitor quotes. Highly recommend Signature Windows!

22613 68th Ave S  
Kent , WA 98032  
(253) 887-7792  
[www.signaturewindow.com](http://www.signaturewindow.com)

### GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Signature Window relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Signature Window in Seattle, WA; Bellevue, WA; Kirkland, WA; Sammamish, WA; Tacoma, WA; Issaquah, WA; Redmond, WA; Kent, WA; Woodinville, WA; Federal Way, WA; and 52 other cities in Washington.

### REVIEW

David B.  
Enumclaw, WA  
Feb 20, 2018  
★★★★★

I think it is a great product.

### REVIEW

David S.  
Federal Way, WA  
Feb 19, 2018  
★★★★★

Installer did a very poor job keep the surrounding areas clean. They dusted out my garage. I was extremely frustrated with that. Even though I told Signature Window & Door and supplies pictures they never offered to clean up the mess or offer anything in return. I was also very frustrated with the fact that I ordered and paid for self closing hinges for the garage entry door and they forgot to include them. I then had to schedule 2 times to get them. I felt I was paying for quality by paying over \$4k for two doors but I guess I was mistaken. I would honestly be afraid to recommend them to friends or family as they might have a similar experience.

### REVIEW

Craig O.  
Mercer Island, WA  
Feb 19, 2018  
★★★★★

The installation crew was very professional, fast, and thorough and we like the look of our new windows.

### REVIEW

Allyson B.  
Woodinville, WA  
Jan 11, 2018  
★★★★★

Overall we are very pleased with the professionalism, workmanship, and service provided by them. They truly gave us the best home repair experience we've had thus far.

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### REVIEW

Garrett M.  
Kirkland, WA  
Dec 19, 2017



This was the second job that Signature Windows has performed. It was done to my expectations and I will use them again.

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### REVIEW

Toan P.  
Seattle, WA  
Dec 11, 2017



Everything was perfect! The install team was so professional and helpful!

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### REVIEW

Brian W.  
Seattle, WA  
Dec 08, 2017



Overall great experience - salesperson was friendly and knowledgeable and responsive. Office staff was also friendly and helpful and scheduling was easy. Installers did a fantastic job and windows look beautiful! Very pleased with the product and the way they look.

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### REVIEW

Kurt F.  
Seattle, WA  
Dec 06, 2017



Windows were installed, but defects were present before or during installation. I now need to wait one month for final repairs/replacements

### REVIEW

Scott C.  
Auburn, WA  
Dec 06, 2017



Great Experience!! The Whole Team From Start To Finish had positive, Here to help attitudes! Fair and responsible price.

### REVIEW

Amy H.  
Auburn, WA  
Dec 05, 2017



Fabulous company and product! I could not be more pleased with my windows. Thank you Danny and the crew at Signature.

### REVIEW

Judyann A.  
Covington, WA  
Nov 20, 2017



This was my second experience with Signature Window and just like the first time it was excellent.

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### REVIEW

Sunil K.  
Seattle, WA  
Nov 16, 2017  
★★★★★

Great experience start to finish. Professional every step of the way. I am really pleased with our new door and window. Will definitely be reaching out to them for future projects.

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### REVIEW

Roger M.  
Seattle, WA  
Nov 15, 2017  
★★★★★

Great service / very responsive. All of the employees of Signature were totally professional.

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### REVIEW

David V.  
Tacoma, WA  
Nov 06, 2017  
★★★★★

The windows look great and our house feels warmer.

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### REVIEW

Jennifer C.  
Bellevue, WA  
Oct 25, 2017  
★★★★★

organized and professional.. definitely will recommend to my friends

### REVIEW

Carl A.  
Kirkland, WA  
Oct 10, 2017  
★★★★★

Fantastic job working with the funky areas of our home to install the windows right.

### REVIEW

Richard K.  
Kirkland, WA  
Oct 10, 2017  
★★★★★

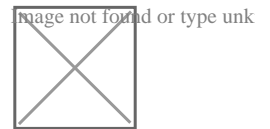
Very professional, knowledgeable, very high quality windows, great follow through, and quality workmanship! Brent was great to work with!

### REVIEW

Mary G.  
Seattle, WA  
Sep 13, 2017  
★★★★★

They were great to work with and very helpful. They came in and did a good job when they said they were going to!

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### REVIEW

Christina E.  
North Bend, WA  
Sep 12, 2017



Signature window was very professional with the work they did. They did the work ahead of schedule and did a quality job. I would highly recommend them to anyone.

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### REVIEW

Ed S.  
Renton, WA  
Sep 11, 2017



About 10 years ago, Signature Window installed a number of new windows in my house. That job went very smoothly and it was on that basis that I used their services recently to install new front and rear doors.

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### REVIEW

M.K.G.  
Seattle, WA  
Aug 18, 2017



Our new Infinity by Marvin windows are amazing!

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### REVIEW

Jeff O.  
Seattle, WA  
Aug 07, 2017



The job was done professionally, timely and neater than I expected. The price was high, but the quality was excellent.

### REVIEW

Sydney C.  
Bellevue, WA  
Aug 01, 2017



Good materials and professional installation by its staff. The Admin customer services are good to work with. I would recommend this company to others if the products/costs meet their requirements. I will use this company again in my future windows/doors replacement.

### REVIEW

Eric W.  
Kirkland, WA  
Jul 11, 2017



Signature Window and Door was the second company we got a bid from and the price was fair and somehow we just knew we could trust Jerry and decided to go with them, (no need to get any more bids). And it turns out we were right and you can trust this company to do a great job and provide excellent service.

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### REVIEW

Jann M.  
Tacoma, WA  
Jul 10, 2017



They are great. Danny was very knowledgeable. I have already recommended them to family and friends.

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### REVIEW

Beverly D.  
Renton, WA  
Jul 07, 2017



The installation crew was "the best". The cleaned up after themselves after everyday of install and did a wonderful job installing my windows.

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### REVIEW

Joseph R.  
Seattle, WA  
Jun 07, 2017



Signature windows did first class job for me replacing every window on the first floor of my home. From the initial sales call to the installation and cleanup, the entire signature staff was very professional and communicated very clearly. Best of all, the windows look great! I couldn't be happier with Signature and I highly recommend them.

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### REVIEW

R.T.A.  
Renton, WA  
Jun 07, 2017



In my opinion, I would highly recommend anyone to hire Signature Windows for installation.

### REVIEW

R.S.B.  
Seattle, WA  
Jun 04, 2017



The windows are great. Through the whole process, sales talk to installation follow-up, the Signature people were competent, efficient, and polite.