FEEDBACK REPORT *for*

Servpro of East Greenville County

2026 River Rd PO Box
925 Greer, SC 29652
Greer , SC 29650
(864) 292-3495

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Servpro of East Greenville County relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Servpro of East Greenville County in Simpsonville, SC; Greer, SC; Greenville, SC; Spartanburg, SC; Anderson, SC; Taylors, SC; Easley, SC; Woodruff, SC; Mauldin, SC; Williamston, SC; and 8 other cities in South Carolina and Georgia.

REVIEW
LARRY H.
DUNCAN, SC
Jun 11, 2021

One problem we had was with the plumbing. They had to take out the kitchen counters but they cut the plumbing lines in locations that made it difficult for the plumbers to reattach the plumbing. I suggest that they be careful next time and don't make it a problem for the plumber to reconnect the plumbing lines

REVIEW
Fred W.
Feb 04, 2020

They were very helpful and it was a pleasure working with them.

REVIEW
M.P.R.
SPARTANBURG, SC
Mar 18, 2019

I would tell you that, from the start, John Evatt was phenomenal at meeting my needs in a timely fashion. He made something happen that day to get the smell out of my house. I was very pleased with him and his whole staff.

REVIEW
Randall H.
Greer, SC
Nov 29, 2018

The folks from Servpro were great. Our entire downstairs was flooded as the result of a hot water heater leak. Our flooring had to be removed , baseboards, insulation under our home replaced, downstairs painted and flooring replaced.Servpro either did the work or helped make arrangements to have different contractors come in and get our home back in order.Russell and the entire Servpro team have been great. Beth and I recommend them without any reservations.

REVIEW
Iallus I.
Boiling Springs, SC
Oct 05, 2018

Everything was fine. They didn't talk to us about what they were going to do. They just started working.

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REVIEW
Jimmy S.
Greenville, SC
Sep 13, 2018

Excellent Team !

REVIEW
Christine H.
Campobello, SC
Jul 11, 2018

They went above and beyond of what he could've asked for! Customer service was amazing!

REVIEW
Gloria K.
Simpsonville, SC
Apr 26, 2018

Their response time were considerably fast. I was very impressed.

REVIEW
Andrew B.
Greer, SC
Mar 05, 2018

Responded on site within an hour of calling. Helped prevent further damage and get us on track for our claims process.

REVIEW
Soma G.
Greer, SC
Jul 06, 2017

I am very satisfied!

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REVIEW
Sarah D.
Greenville, SC
May 03, 2017

I would highly reccomend this service and Kathy, the woman I worked with was AWESOME!! I needed this service to clean my furniture after my apartment building caught on fire and she was very informative about the process and i felt more than comfortable with them handling all of my furniture and personal belongings. She worked well with my insurance company and oversaw the moving crew every step of the way to insure that everything was properly wrapped and covered. Servpro's cleaning and moving service is superb!! Everything came back in mint condition and super clean. Thank you Servpro!! Use these people! They are awesome!

REVIEW
Ruby C.
Easley, SC
Apr 26, 2017

It is a good reputable company and I would use them again.

REVIEW
Julie H.
Greenville, SC
Jan 24, 2017

I am not sure how much was charged to Allstate and for what work. I felt completely out of the loop. Especially, when I wasn't able to get approved on some of the damage. An Allstate agent said that I was not entitled since Servpro showed up. Not Happy About This!.

REVIEW
Phillip H.
Spartanburg, SC
Nov 09, 2016

Servpro done a great job, just wish insurance company was half as good.

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REVIEW

Shari M.
Greenville, SC
Sep 05, 2015

I have tried numerous carpet cleaning treatments and companies over the years and my carpeting was at the point of looking like it really should be pulled up and replaced with hardwood floors due to pet accidents.Shockingly, Servpro cleaned my carpet, ALL the stains were GONE and it smelled wonderful. It truly looked like brand new carpeting and I was shocked. The process was quick, efficient, and the best service I have ever used and would highly recommend this company which truly is a jewel.

REVIEW

Willie B.
Fountain Inn, SC
Jul 06, 2015

I strongly recommend to everyone to call on SERVPRO OF EAST GREEVILLE COUNTY

REVIEW

Kenny W.
Greer, SC
May 18, 2015

they where very curtiouse, their word was there word i would recomend them to anyone

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