

CUSTOMER FEEDBACK REPORT *for*

Remodeling, M.D.



REVIEW

Kelly M.
Halethorpe, MD
Aug 07, 2019
★★★★★

Extremely professional, friendly and personable. He understood that my time was limited and he respected that when established the plan for my roof. I appreciated their adaptability. Will use them for any future projects

COMMENT

Additional Comment
Jul 29, 2019

ALL the managers and the owner were very good and professional.

COMMENT

Additional Comment
Jul 29, 2019

They did not fall short.

COMMENT

Additional Comment
Jul 29, 2019

They did a compete roof replace and its great.

REVIEW

James S.
Linthicum Hts, MD
Jul 29, 2019
★★★★★

They give old school quality work, and they are very easy to work with.

COMMENT

Additional Comment
Jul 20, 2019

I would like to recognize Brian.

COMMENT

Additional Comment
Jul 20, 2019

Oh, definitely. I would give them more than a four. I am very happy with the company.

COMMENT

Additional Comment
Jul 20, 2019

I was most satisfied with the quality of the job, and I got a good deal for my money.

COMMENT

Additional Comment
Jul 20, 2019

My neighbor across the street is dealing with them right now.

8441 Belair Rd Suite G4
Nottingham , MD 21236
(410) 844-3999

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Remodeling, M.D. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Remodeling, M.D. in Abingdon, MD; Bel Air, MD; Nottingham, MD; Odenton, MD; Rosedale, MD; Middle River, MD; Jessup, MD; Jarrettsville, MD; Belcamp, MD; Dundalk, MD; and 11 other cities in Maryland.

In this report, Remodeling, M.D. has published a summary of the customer feedback they've received since they joined GuildQuality in August 2018. In that time, 30 out of 49 customers (61%) responded to a GuildQuality satisfaction survey, with the most recent response in October 2019.

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REVIEW

Marco A.
Rosedale, MD
Jul 20, 2019
★★★★★

Brian goes to your house and takes over, giving you peace of mind. You feel like he is not doing it for the money. You feel like he treats you like family. I am keeping the sign in my yard for as long as he would like me to. I am really appreciative of what they did for me and how they treated me. They are like family.

COMMENT

Additional Comment
Jul 19, 2019

I am most satisfied with the knowledge. The sales team was good.

COMMENT

Additional Comment
Mar 14, 2019

Brian

COMMENT

Additional Comment
Mar 14, 2019

quick response to concerns. Reliable. Fair

COMMENT

Additional Comment
Feb 01, 2019

There were no problems.

COMMENT

Additional Comment
Feb 01, 2019

The original salesperson that came to my house was good.

COMMENT

Additional Comment
Feb 01, 2019

I was very satisfied.

COMMENT

Additional Comment
Jan 21, 2019

I would like to recognize the salesman for his exceptional service. I think his name was Brian. He did a great job and gave me assurances when I had questions about things or didn't understand how the whole process would go. He made it smooth and explained it in simple terms, so that I could understand everything.

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REVIEW

Jim C.
Bel Air, MD
Jan 21, 2019



They did a great job. They adhered to time schedules and pricing.

COMMENT

Additional Comment
Oct 08, 2018

Everything was great. They did what they were supposed to do and I have no complaints.

COMMENT

Additional Comment
Oct 04, 2018

Brian was super nice to work with! Extremely informative, professional, great communication and very patient with my crazy schedule!

COMMENT

Additional Comment
Aug 05, 2018

I don't know the installers names on my project but they were all excellent

COMMENT

Additional Comment
Aug 05, 2018

None

COMMENT

Additional Comment
Aug 05, 2018

Installers professionalism

COMMENT

Additional Comment
Jul 26, 2018

Brian. Professional and informative.

COMMENT

Additional Comment
Jul 26, 2018

none

COMMENT

Additional Comment
Jul 26, 2018

Quick installation. Rainy month.

COMMENT

Additional Comment
Jul 11, 2018

Brian and Mark were true professionals during the entire process from start to finish. They delivered what they promised ON time and ON budget. Thanks gents !

COMMENT

Additional Comment
Jul 11, 2018

NA

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COMMENT On Time. on Budget and they cleaned up well after
Additional Comment the the professional work was completed.
Jul 11, 2018

COMMENT None
Additional Comment
Jun 18, 2018

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