

CUSTOMER FEEDBACK REPORT *for*  
**Remodel Direct**



4000 Hollywood Blvd,  
Suite 555-S  
Hollywood , FL 33201  
(770) 329-1698

**GUILDMEMBER SINCE 2017**

As a GuildQuality Guildmember,  
Remodel Direct relies on our  
customer surveying to help them  
deliver an exceptional customer  
experience.

COMMENT

Additional Comment  
Sep 14, 2017

I would like to recognize the head work that did the work both days. Also, my wife enjoyed working with Mr. Kincaid - I think his name was Jeff. He was very helpful, very knowledgeable, and really customer orientated. He seemed like he knew what was going on. You asked him a question and he knew the answer. He didn't have to go anywhere else.

COMMENT

Additional Comment  
Sep 14, 2017

I think the best thing I felt was that one of the individuals who actually did the work (the head person) was here both days they were here - he was very professional and courteous. I thought he was a really good guy and did a very good job.

COMMENT

Additional Comment  
Sep 14, 2017

At this time, no. I have an older sister and she hasn't come over to take a look at it, but I know she had a little bit of work done in one of her bathrooms. If she seemed interested or one of her other friends might be interested in having the same thing done, I would not hesitate to give them the company name.

COMMENT

Additional Comment  
Sep 05, 2017

I would like to recognize Joe for his exceptional service.

COMMENT

Additional Comment  
Sep 05, 2017

No, they're amazing!

COMMENT

Additional Comment  
Sep 05, 2017

The communication and timeliness was awesome!

COMMENT

Additional Comment  
Aug 30, 2017

I was most satisfied with the friendliness of the service guys.