

CUSTOMER FEEDBACK REPORT *for*
Premier Pools & Spas of Souderton

REVIEW

Bill E.

Atglen, PA

Jul 27, 2020



Mike H., Mike M., & the entire team at PP&S in Souderton, PA were a dream to work-with. I'm a detail-oriented person who maintains very high expectations & I can say that all of them were met (&/or exceeded). From the sales & design process, all the way through construction to project completion, the Premier team was knowledgeable, responsive, communicated well, & performed all work on schedule and to very high standards.

REVIEW

Dana L.

Flourtown, PA

Oct 02, 2019



We are very happy, this is the second pool they have built for us! We will recommend them and always use them in the future.

REVIEW

Laura K.

Arcola, PA

Jun 25, 2019



They are great.

REVIEW

Joann C.

Souderton, PA

May 20, 2019



They were great with everything. They started exactly when said. They said to call if I had any questions. When I called, I got a person and not something animated. That is rare. They were phenomenal.



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GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Premier Pools & Spas of Souderton relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Premier Pools & Spas of Souderton in Souderton, PA; Lansdale, PA; Downingtown, PA; Perkiomenville, PA; Arcola, PA; Collegeville, PA; Harleysville, PA; Doylestown, PA; Gilbertsville, PA; Schnecksville, PA; and 18 other cities in Pennsylvania.

In this report, Premier Pools & Spas of Souderton has published a summary of the customer feedback they've received since they joined GuildQuality in February 2019. In that time, 11 out of 39 customers (28%) responded to a GuildQuality satisfaction survey, with the most recent response in July 2020.