FEEDBACK REPORT *for*

Mr. Roof Cincinnati

11949 Tramway Dr.
Sharonville , OH 45241
(513) 360-8900
www.mrroof.com/cincinnati

REVIEW
Wayne G.
Cincinnati, OH
Jun 12, 2022



REVIEW
Andrew S.
Cincinnati, OH
Nov 27, 2018



Awesome work, and finished the job very professionally!!

REVIEW
Mary P.
Cincinnati, OH
Nov 21, 2018



They are the best workers that we have had in a long time. They were very polite and they did their work. They did not goof off. They were very good.

REVIEW
Nancy A.
Cincinnati, OH
Nov 13, 2018



Good people, good work.

REVIEW
Lance S.
Florence, KY
Nov 06, 2018



Mr. Roof did an excellent job on my roof. They kept me informed of what they were doing and did a follow-up as well when the job was complete. I have already recommended them to a friend!

GUILDMEMBER SINCE 2012

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We have surveyed customers on behalf of Mr. Roof Cincinnati in Cincinnati, OH; Hamilton, OH; Loveland, OH; Maineville, OH; Fairfield, OH; Morrow, OH; Mason, OH; Middletown, OH; West Chester, OH; Covington, KY; and 158 other cities in Kentucky, Ohio and Indiana.

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REVIEW

Dominic P.
Cincinnati, OH
Oct 20, 2018

The name "Mr. Roof" was an initial turn off for me. Sounds like some countrywide storm chasing company instead of a local concern I would normally like to do business with. I decided to get a bid from them anyway. Who knows maybe I could use their low ball price to negotiate with other contractors. To my complete surprise, Mr. Roof was the most informed, competent company I talked to providing information none of the other contractors even came close to communicating with me. Victor Houston pointed out the important considerations when replacing a roof and expertly assisted me make a successful claim with my insurance company. Mr. Roof was not the cheapest, not the most expensive either, and I chose them because I truly felt I was going to get the best value and a high quality installation. I was not disappointed. On installation day, what must be the best roofing crew in the nation completed the removal and replacement of my roof in a single day. I own a large ranch home with double the roof area of most homes and they knocked it out with amazing speed and fantastic workmanship from what I can tell. My roof was installed three months ago and it has taken me this long to write a review. I never write reviews but I am glad to give this testimonial because I think Mr. Roof does it right, is a good company trying its hardest to provide honest quality and is certainly an organization I would recommend to friends and family.

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REVIEW
Teresa T.
Cincinnati, OH
Oct 05, 2018

Outstanding!!! The sales, roof and gutter system installation teams were expert, professional, courteous and diligent. From the moment the teams arrived onsite and after a walkthrough of project scope - "Work Commenced!" to complete project the same day. I was impressed with both Team Leaders' management and close-out of the projects. My roof and gutter systems are beautiful and my yard was left clean and safe!

REVIEW
Eric R.
Georgetown, OH
Oct 05, 2018

Great people to work with and responsive to any concerns.

REVIEW
Jesse M.
Cincinnati, OH
Oct 05, 2018

Great service and unbeatable value!

REVIEW
Leah S.
Brookville, OH
Oct 04, 2018

My work was done, however I was told the crew would arrive between 8 and 10 am. At 11 I called Mr. Roof, was connected with someone who told me they were on the way. Then I was put in contact with a "project manager" and he told me he would contact the crew and call me back. I never heard back so I called again, then texted the person who did our quote. Finally after 3 pm the crew showed up at my home. I was also told my job could be completed in 1 day. It took multiple days to complete. Overall the process was nothing like what was described to me.

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REVIEW
John F.
Covington, KY
Oct 01, 2018

Excellent job. Very professional.

REVIEW
Michael R.
Liberty Township, OH
Sep 04, 2018

We will be using Mr. Roof Cincinnati again to replace our roof in the future.

REVIEW
Gina C.
Middletown, OH
Aug 31, 2018

Great experience and I love my new windows!

REVIEW
Clarence T.
Germantown, OH
Aug 31, 2018

The roofer was here early, started work right away. Even tho it was very hot I was impress with there work .

REVIEW
William G.
Burlington, KY
Aug 22, 2018

They were very professional and on time. I am extremely satisfied with the product. I could not ever imagine using another company but Mr. Roof. They did a superb job. It is a job well done.

REVIEW
Joe H.
Cincinnati, OH
Aug 10, 2018

very thoughtful about arriving on time

REVIEW
Rebecca B.
Amelia, OH
Aug 07, 2018

They do not do what they say they are going to do. They seem professional but it was not completed by professionals.

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REVIEW
Steven H.
Fairfield, OH
Aug 07, 2018

I was very pleased with not only Thomas, who was great, really helpful and informative, and made the process much easier for us, but also the gentleman that came to do our work; he did a great job. They also cleaned up beyond what I expected. I was especially pleased with how they left my property, which was very important to me. They did a really, really good job.

REVIEW
James G.
Cincinnati, OH
Aug 03, 2018

JURI is great?No bones about, beautiful work. Did not know workes like him were around anymore.We live in Clifton and he did us proudjg.

REVIEW
Alana S.
Farifield, OH
Aug 02, 2018

It took 4 days to install my roof. My husband lost an entire day of work staying home because we were told the roofers were coming to finish and then no one showed up that day or called us to tell us they weren't coming. The project manager did not communicate with us unless i called him multiple times. The roofers left a cigarette butt in my yard that my dog picked up but I was luckily able to get before she swallowed it. Overall I'm very disappointed in our service.

REVIEW
Jenny B.
Newport, KY
Jul 23, 2018

The gentleman who did the work was very professional, polite, and clean. He made a good impression.

REVIEW
Thomas S.
Bethel, OH
Jul 09, 2018

Fantastic and on budget!

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REVIEW
Ken C.
Florence, KY
Jul 09, 2018

The finished product is beautiful. I believe they will stand behind their product.

REVIEW
Ronald S.
Middletown, OH
Jul 08, 2018

All is quality from start to finish; a bit pricy but never a doubt as to workmanship or materials. Met scheduled date and did not disrupt my home area while working. Cleanup left all areas pristine.

REVIEW
Elizabeth L.
Cincinnati, OH
Jul 07, 2018

Three contractors walked away from my roofing job because my mortgage company was holding up the insurance claim check, not to mention the mice tbat had gotten into my home. Mr. Roof stepped up to the plate, started the work without any money up front to get the roof replaced. Thank you, Mr. Roof!!!!!

REVIEW
Oumar D.
Cincinnati, OH
Jul 07, 2018

I think Mr. Roof should do the job on time the first time. It took longer than expected to get my window ordered and installed as well as the screen that was supposed to be installed with it.

REVIEW
Angie L.
Monroe, OH
Jul 07, 2018

Two nights before leaving for vacation I sprung a leak. In a panic I needed someone to fix it. Someone came out and told me all the things that could go wrong with my roof. But never gave me just a quote of how much that spot would be to fix. They charged me $450 for a “tarp”. Come to find out they only used like a 1x1 piece of felt paper. I felt very used and taken advantage of because they knew I was in a panic due to leaving the next day.

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REVIEW
Ron F.
Batavia, OH
Jul 07, 2018

Mr Roof Cincinnati did a great job on our roof. The new roof makes our home look great.

REVIEW
Keith V.
Cincinnati, OH
Jun 12, 2018

They were on time and efficient. I asked for a few extra things to be done and they handled them all with no issues.

REVIEW
Larry G.
Richmond, IN
May 25, 2018

Great company to do business with.

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