

CUSTOMER FEEDBACK REPORT *for* Mr. Roof Ann Arbor



REVIEW

Denee Y.
Toledo, OH
Dec 21, 2018



If you want your roof done go to someone else.

3511 E. Ellsworth Rd.
Ann Arbor , MI 48108
(734) 971-5544

REVIEW

Felicia H.
Southfield, MI
Dec 06, 2018



Quality of work was excellent! The roofing team was awesome!

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Mr. Roof Ann Arbor relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Michael E.
Novi, MI
Dec 04, 2018



They did a great job, they were very professional.

We have surveyed customers on behalf of Mr. Roof Ann Arbor in Detroit, MI; Ypsilanti, MI; Ann Arbor, MI; Livonia, MI; Westland, MI; Canton, MI; Warren, MI; Belleville, MI; Southfield, MI; Dearborn, MI; and 148 other cities in Michigan and Ohio.

REVIEW

Elizabeth C.
Brighton, MI
Dec 04, 2018



This was the second time we have used them, and both times they have done an excellent job. I would highly recommend them.

REVIEW

Elda M.
Redford, MI
Dec 04, 2018



I was very impressed. They did a very nice job.

REVIEW

Johnny B.
Redford, MI
Dec 04, 2018



I wouldn't use them again and I wasn't happy. The first roof I got from them didn't last for was years, and I wouldn't recommend them to no one. They left the job incomplete. I also had to clean up nails, and shingles myself. And they left debris on the side of my garage. The garage was left unfinished as well. I should have taken my time to find someone else for the work.

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Mr. Roof Ann Arbor



REVIEW

Larry K.
Warren, MI
Dec 04, 2018



Steven was amazing! He explained everything! The installers did a wonderful job!

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REVIEW

T.M.J.
South Lyon, MI
Dec 01, 2018



Excellent experience all the way around! Highly recommend!

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REVIEW

Dan S.
Allen Park, MI
Dec 01, 2018



Very happy...Mr Roof did exactly what they said they would do exactly how, when, and for the price they said they would do it for (which was the best quote I received)

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REVIEW

Scott D.
Ann Arbor, MI
Oct 20, 2018



They guys were great and they did great work. There are no complaints.

REVIEW

Donna S.
Newport, MI
Oct 03, 2018



I love the coffee cup they left me!

REVIEW

Larry S.
Wayne, MI
Sep 19, 2018



They came, they were professional, and really like the way they cleaned up after they left.

REVIEW

Anthony B.
Berkley, MI
Sep 13, 2018



There was a small piece of aluminum siding that was bent during installation. I notified them the next day and a repair tech was sent out the following week and replaced. They even went as far to match my house paint for siding.

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REVIEW

Louise D.
Westland, MI
Sep 11, 2018



This is the second time I hired Mr. Roof to do both my house and my garage. The crew arrived on time, worked until it was done and it took less time than I was quoted. They were efficient, cleaned up the mess. You would never have even known they were there. I love the way the roof looks. I left it up to Rich my sales person to pick out the shingles and he did a great job. Also, it took me some time to get an appointment because of my work schedule and they were totally patient with me and available when I could schedule. I did get other estimates and they beat everyone's price. I am so happy that I went with them again. If I ever need another roof, I would not hesitate to call and I recommend you do the same..

REVIEW

Debra C.
Detroit, MI
Sep 08, 2018



Mr. Roof was very professional and diligent on the job.

REVIEW

Micheal M.
Westland, MI
Sep 04, 2018



Reasonably priced, excellent service.

REVIEW

Matt R.
Canton, MI
Sep 04, 2018



Good work by the workers but be careful of the estimate that you receive.

REVIEW

Gordon N.
Brighton, MI
Sep 04, 2018



They are very professional. They performed everything that we talked about. I am very satisfied with the product I received. I was also very pleased with the staff that I worked with.

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Mr. Roof Ann Arbor



REVIEW

Paul S.
Dearborn Hts, MI
Sep 04, 2018



They were very easy to work with. The salesman was a great person. They did what they said they would do. They did it in a speedy and timely manner.

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REVIEW

Luis M.
Detroit, MI
Jul 21, 2018



It was raining on the day of the job date and it was completed the same day.

GUILDMEMBER SINCE 2012

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REVIEW

Joseph M.
White Lake, MI
Jul 13, 2018



Great company and quality! Very pleased with our new roof!

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REVIEW

John N.
Clawson, MI
Jul 13, 2018



During the May Windstorms, Mr Rinta worked with me to clearly explain working with insurance and Mr. Roof. I'm very happy with the work they have done. Mike Rinta also explained what to expect with a house my age and the faults that it had in terms of ventilation and or lack thereof.

REVIEW

Debbie S.
Belleville, MI
Jul 11, 2018



They were very nice and helpful company. I feel I got my money worth.

REVIEW

Richard G.
Farmington Hills, MI
Jul 10, 2018



Did a great job and got it done quickly

REVIEW

Walter C.
Plymouth, MI
Jul 10, 2018



I have never seen a crew work together as this crew did at my home. They were all wonderful.

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REVIEW

Barbara C.
Detroit, MI
Jul 09, 2018



The guys were great. I had no problem with anything and they were fast and efficient.

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REVIEW

Robert B.
Wyandotte, MI
Jul 08, 2018



Mr. Stephan Majewski very helpfull in the quote,on time and good follow up by Stephan. everything has gone like he said it would.the crew was on time and worked till job was totally finished.the clean up was as good as it gets.crew leader was very helpfull with any question's I had.

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REVIEW

David B.
Southfield, MI
Jul 08, 2018



Large, efficient, polite crew

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REVIEW

Gary A.
Milford, MI
Jul 07, 2018



They were very helpful and informative regarding any adjustments or changes to be made, - example: the skylights, they did a very professional job, we have already recommended them to others and will continue to do so.

REVIEW

Thomas Y.
St. Clair Shores, MI
Jun 24, 2018



Great Job! They met all my expectations. Done in one day and left the yard perfectly clean. I would recommend them to all my neighbors.