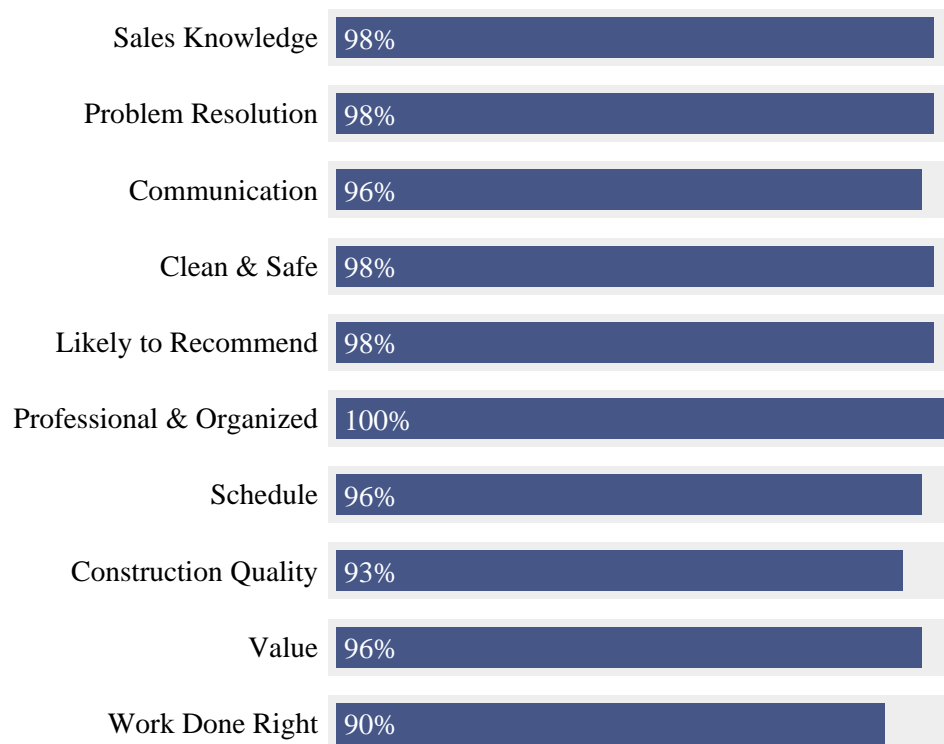


McDaniel Window & Door Co.



Customer Feedback Summary

Of 100 customers surveyed, 59 responded



300 East Tennessee Street
Florence , AL 35630
(256) 767-2568
www.mcdanielwd.com

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, McDaniel Window & Door Co. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of McDaniel Window & Door Co. in Florence, AL; Rogersville, AL; Muscle Shoals, AL; Sheffield, AL; Killen, AL; Tuscumbia, AL; Athens, AL; Lexington, AL; Russellville, AL; Madison, AL; and 6 other cities in Alabama and Tennessee.

Recent Reviews & Published Comments

COMMENT

Additional Comment
Mar 25, 2015

I would like to recognize the gentleman in the office who walked me in the back and wanted to show me the different products and ensure that he answered my questions. He was of medium build, with black hair. He wasn't sure what the price was, and the lady double-checked. I told them that I was going to pick the lowest price and they priced it properly and seemed to care about helping me.

COMMENT

Additional Comment
Mar 20, 2015

I was very impressed with the installation and cleanup.

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REVIEW

Joyce C.
Rogersville, AL
Mar 20, 2015



I've used McDaniel Window and Door twice now on rental homes and I've been well pleased both times. I would definitely recommend them.

COMMENT

Additional Comment
Mar 16, 2015

The workmanship, and they were excellent.

COMMENT

Additional Comment
Mar 16, 2015

I don't remember the salesman's name but he knew what I wanted and where it was.

COMMENT

Additional Comment
Mar 16, 2015

The product that I wanted was readily available.

COMMENT

Additional Comment
Mar 16, 2015

They were excellent on the installation

COMMENT

Additional Comment
Mar 16, 2015

I was satisfied with them.

COMMENT

Additional Comment
Mar 16, 2015

I was very satisfied with the windows. They were real courteous. They did a good job.

COMMENT

Additional Comment
Mar 16, 2015

Mr. Little did a great job.

REVIEW

Barry W.
Rogersville, AL
Mar 16, 2015



The installation was quick, and I was really pleased with the clean up.

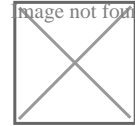
COMMENT

Additional Comment
Mar 16, 2015

The quick installation and the clean was great.

McDaniel Window & Door Co.

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COMMENT

Additional Comment
Mar 11, 2015

I was most satisfied with McDaniel Window & Door Co.'s workmanship. I also had a good relationship with the people who were here who did the work. I did not have any problems. They were more than willing to satisfy me and they did a good job.

COMMENT

Additional Comment
Mar 11, 2015

I would like to recognize Will, the guy I talked to who came out and did the estimate for me from McDaniel Window & Door Co.. He got the project going. There were about four or five people who came out here and all of them were good. I can't remember the name of the guy who was working over the crew, but he was especially good.

COMMENT

Additional Comment
Mar 10, 2015

They are professionals; they sell quality products; and the work is done in a timely manner. They care about their customers.

COMMENT

Additional Comment
Mar 10, 2015

They did an A1 job. I wish that everyone was as professional as they are.

COMMENT

Additional Comment
Mar 10, 2015

The sales staff and showroom was great.

COMMENT

Additional Comment
Mar 10, 2015

Everyone was very nice.

COMMENT

Additional Comment
Mar 10, 2015

McDaniel delivered exactly what they said they would and they couldn't have done a better job.

COMMENT

Additional Comment
Mar 10, 2015

McDaniel Window & Door Co. was very professional and I am pleased with what they did.

COMMENT

Additional Comment
Mar 10, 2015

I would like to recognize Gary, the lead installer, and the whole crew for their exceptional service. They all did a very professional job. Gary did a great job.

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COMMENT

Additional Comment
Mar 10, 2015

I was satisfied with everything during my experience with McDaniel Window & Door Co. They did nothing wrong and I couldn't complain about anything. They did a wonderful job.

COMMENT

Additional Comment
Mar 10, 2015

They all did a great job, they went above and beyond the call of duty.

COMMENT

Additional Comment
Mar 10, 2015

I was very satisfied with how they took care of the whole process.

COMMENT

Additional Comment
Mar 10, 2015

I really can't recall the salesman but he was great and girl who answers the phone all were just great.

COMMENT

Additional Comment
Mar 10, 2015

The fourth project and we are very happy.

COMMENT

Additional Comment
Mar 10, 2015

We have replaced patio doors, all of our windows, and now the front door, very happy with them!

COMMENT

Additional Comment
Mar 10, 2015

The overall project was good.

COMMENT

Additional Comment
Mar 10, 2015

We haven't had any problems.