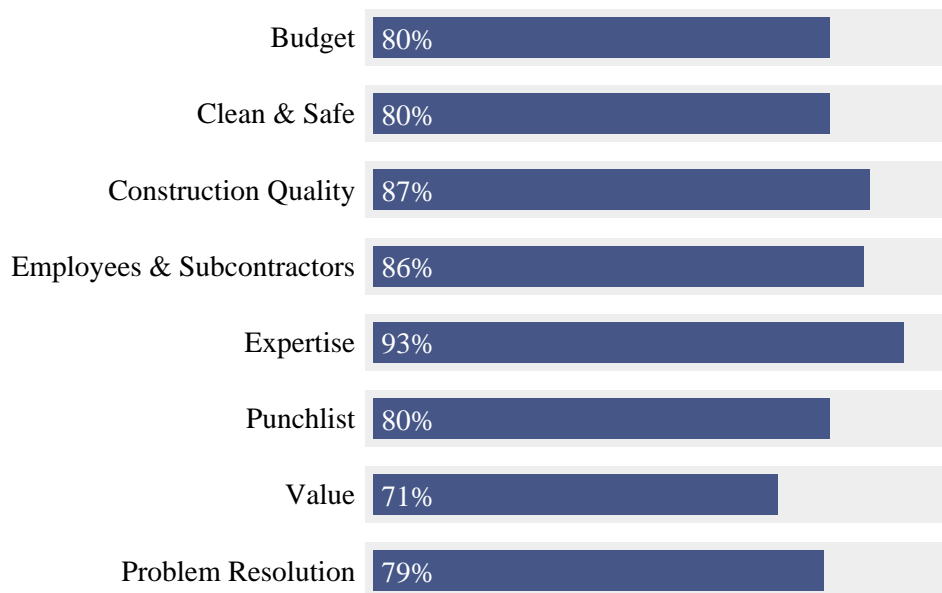


CUSTOMER FEEDBACK REPORT *for*
Karma Home Designs

1990 M St NW #250
Washington DC , DC 20036
(202) 642-4663
www.karmahomedesigns.com

Customer Feedback Summary

Of 39 customers surveyed, 15 responded



GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Karma Home Designs relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Karma Home Designs in Washington, DC; Chevy Chase, MD; Arlington, VA; and Hyattsville, MD.

Recent Reviews & Published Comments

COMMENT

Additional Comment
Jan 20, 2018

Very high quality workmanship. When issues were identified, they were fixed. All of the subcontractors did good work.

COMMENT

Additional Comment
Jan 17, 2018

I was impressed by the quality of the work in many cases, as well as with the contractor's suggestions in terms of what materials / items I could buy that would make sense with the design. I also thought it was nice that the contractor did a couple of things that were not in the contract - they didn't take very long but showed that he was going above and beyond, which increased my customer satisfaction. I also liked that I didn't have to be home while the work was being done.

COMMENT

Additional Comment
Jan 17, 2018

People were nice

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COMMENT

Additional Comment
Jan 16, 2018

My project was great.

COMMENT

Additional Comment
Jan 16, 2018

I had a great experience.

COMMENT

Additional Comment
Jan 16, 2018

I was most satisfied in terms of everything in the custom built kitchen, such as the flooring.

COMMENT

Additional Comment
Jan 16, 2018

I heard about the company on Google. I also looked at Yelp.com and read a couple reviews. I called them, and I liked how they treated me on the phone and in the appointments. Everything was good.

REVIEW

Ekaterina P.
Washington, DC
Jan 16, 2018
★★★★★

They gave valuable suggestions in terms of opening up the space. They gave great suggestions for the flooring color and a back splash, and they found something I couldn't find. They also did a great custom built closet in my child's bedroom.

COMMENT

Additional Comment
Jan 16, 2018

I was most satisfied with the project managers I worked with.

COMMENT

Additional Comment
Jan 13, 2018

Overall we're generally satisfied with the kitchen.

COMMENT

Additional Comment
Jan 13, 2018

I'm satisfied with the quality of workmanship, finished product, and it was very well done.

COMMENT

Additional Comment
Jan 13, 2018

I found the quality of work to be excellent, and thought you did a good job listening/guiding me during the design process. You were very helpful during that process.

GUILDMEMBER SINCE 2013

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