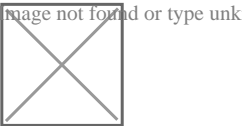
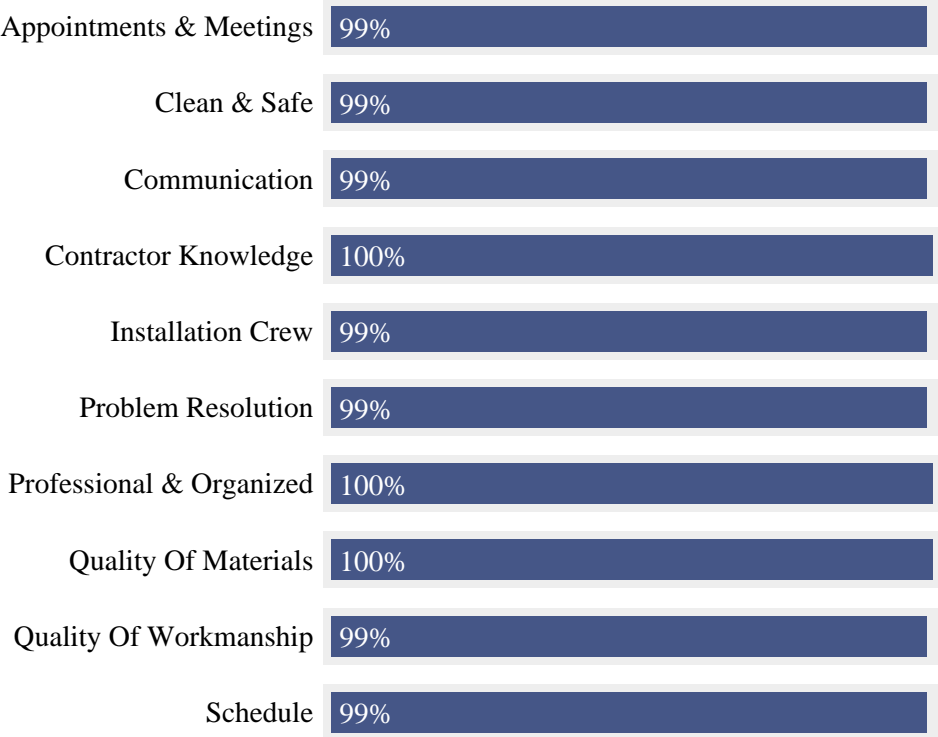


CUSTOMER FEEDBACK REPORT *for*  
**KBL Contractors**



### Customer Feedback Summary

*Of 191 customers surveyed, 136 responded*



120 Daniel Dr  
Bridgeport , CT 06606  
(203) 331-5919  
kblcontractors.com

**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, KBL Contractors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of KBL Contractors in Shelton, CT; Trumbull, CT; Fairfield, CT; Bridgeport, CT; Milford, CT; Westport, CT; Seymour, CT; Stratford, CT; Monroe, CT; Norwalk, CT; and 24 other cities in Connecticut.

### Recent Reviews & Published Comments

REVIEW  
Chris C.  
Milford, CT  
Aug 06, 2022  
★★★★★

KBL did a great job on our roof and gutters. Highly recommend.

REVIEW  
Victor M.  
EASTON, CT  
Jul 19, 2022  
★★★★★

They have great workmanship, great value and the owner was very responsive to all of my needs.



# CUSTOMER FEEDBACK REPORT *for* **KBL Contractors**

REVIEW

Sheng T.  
Westport, CT  
Jul 12, 2022



KBL replaced our whole roof and the best materials were used at a reasonable price. They also replaced/repitched our gutters and installed gutter guards for us. Communication was good and everything finished on time. Kenny and Chris are amazing. We are very happy and would highly recommend these guys!

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REVIEW

Teneke C.  
Stratford, CT  
Mar 25, 2022



Ken is extremely patient and knowledgeable. I paid exactly what I was quoted no hidden fees. The crew arrived as scheduled and on time. They did the job and left my home looking better than how they found it. I am very pleased thank you KBL.

REVIEW

Diane G.  
Easton, CT  
Oct 18, 2021



They worked very fast and very organized. They kept the property very clean as they were working.

REVIEW

Leighann L.  
Shelton, CT  
Jul 19, 2021



Great job, good communication, beautiful work!

REVIEW

Shikshit P.  
Milford, CT  
Jul 07, 2021



very professional installation of new roof.They did not damage driveway, grass and deck.Cleaned up all the debris and nails.nice equipments to make working very efficient and easy for installers. 7 people worked 2 days to complete job.

REVIEW

Shan P.  
Milford, CT  
Jun 08, 2021



Professional, timely, and overall excellent. Kenny was wonderful to work with and his crew were quick and clean.



# CUSTOMER FEEDBACK REPORT *for* **KBL Contractors**

REVIEW

Randall S.  
Stamford, CT  
Jun 01, 2021  
★★★★★

KBL did a highly professional job in a timely manner and at a very reasonable cost. Kenny and Christian and their crew were prompt, friendly, and professional and finished the job on time. The yard around the house was kept clean and left in good shape when the job was complete. I would highly recommend KBL.

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REVIEW

Michael D.  
Westport, CT  
May 26, 2021  
★★★★★

I enthusiastically and unequivocally highly recommend KBL Roofing! I selected KBL because they are the only top local contractor for both Owens Corning (my roof) and CertainTeed (my siding). I am very impressed with Ken Lombardi's sage product recommendations, skillful project management, formidable problem solving, old school craftsmanship, and mindful attention to detail. KBL has dramatically improved the curb appeal, energy efficiency, and weather proofing of my new roof and siding. On the outside, I now happily have a maintenance free home! Thankfully I have I received tremendous value for my money.

REVIEW

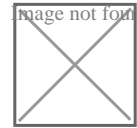
Brian L.  
Shelton, CT  
May 10, 2021  
★★★★★

They are a well oiled machine. I highly recommend the company.

REVIEW

Elizabeth S.  
Milford, CT  
Apr 07, 2021  
★★★★★

KBL Contractors were professional and friendly. The team turned up on time, they were extremely organized and cleaned the area thoroughly once they were finished. Roof looks awesome! Would definitely recommend KBL Contractors.



# CUSTOMER FEEDBACK REPORT *for* **KBL Contractors**

REVIEW

Arvind P.  
Wilton, CT  
Jan 05, 2021  
★★★★★

KBL Contractors have been great. Very professional and knowledgeable. Especially, Christian (from KBL Contractors) takes time to explain the process. They came on the scheduled date and finished on time, as planned. Kept the whole work site clean. Did a great job overall and I would highly recommend them to anyone planning to change their roof.

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REVIEW

Guoliang Q.  
Trumbull, CT  
Jan 04, 2021  
★★★★★

Very knowledgeable, professional, honest, and friendly.

REVIEW

Greg K.  
Fairfield, CT  
Jul 22, 2020  
★★★★★

Professional job, done on time. Neat and clean.

REVIEW

Alan Morton  
Westport, CT  
Jun 17, 2020  
★★★★★

Kenny and his staff were great! They were very professional and sought to meet our needs. They were clean and completed the project to our satisfaction.

REVIEW

Felicia M.  
Monroe, CT  
Feb 04, 2020  
★★★★★

I would highly recommend them because they were very professional and courteous. I really love the product that they put on my roof.

REVIEW

Lauren C.  
Stratford, CT  
Jan 06, 2020  
★★★★★

I was very satisfied with the professionalism and quality of work. I was very impressed.



# CUSTOMER FEEDBACK REPORT *for* KBL Contractors

REVIEW

Michael G.  
New Milford, CT  
Jul 31, 2019



KBL Roofing did an incredible job replacing my roof! They were neat, clean, and organized. I highly recommend them for any roofing project you may need.

REVIEW

Julie J.  
Naugatuck, CT  
Jun 18, 2019



Chris and his crew at KBL were very pleasant to work with and did a fantastic job.

REVIEW

Michael M.  
Shelton, CT  
Jun 07, 2019



If you have a roofing job, you should definitely contact KBL Roofing!

REVIEW

Tara J.  
Newtown, CT  
Jun 04, 2019



Kenny and his crew were professional, on time and did a great job.

REVIEW

Mark W.  
Trumbull, CT  
Jun 01, 2019



No matter what I asked them to do, they always did it exactly how I wanted it done.

REVIEW

Ryan P.  
Southbury, CT  
May 16, 2019



I would highly recommend KBL. Their communication was great from the start and they made our roof replacement experience feel easy and painless. We had a decent amount of home repairs on our new house and I have to say this was by far the smoothest. We couldn't be happier with our experience with KBL.

REVIEW

Joe N.  
Southport, CT  
Apr 26, 2019



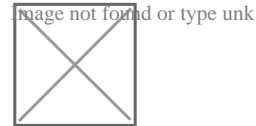
Great company to do business with. They exceeded all of our expectations. They replaced the roof efficiently and expertly. Pricing was fair. We highly recommend them!

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CUSTOMER FEEDBACK REPORT *for*  
**KBL Contractors**

REVIEW  
Robert R.  
Monroe, CT  
Dec 20, 2018  
★★★★★

Gone beyond expectation. They did an excellent job.  
Very, very happy.

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REVIEW  
David M.  
Southport, CT  
Nov 30, 2018  
★★★★★

Kenny was fantastic. Highly recommend

REVIEW  
Phil N.  
Shelton, CT  
Nov 27, 2018  
★★★★★

Great service, great job, completed well and on time. I can't say enough good things. They did everything they said they would do and at a competitive price. I am satisfied with the work that was done. They fixed problems that were 27 years old. I have no leaks around the chimney anymore.

REVIEW  
Christopher B.  
Milford, CT  
Nov 06, 2018  
★★★★★

The company was very professional, did work on time, and kept the job site cleaner than I left it.

REVIEW  
Michael W.  
Shelton, CT  
Oct 30, 2018  
★★★★★

Professional's with high standards. Highly Recommend.