

CUSTOMER FEEDBACK REPORT *for*  
**J.P. Witherow Roofing**

10176 Riverford Rd  
Lakeside , CA 92040  
(619) 297-4701

**GUILDMEMBER SINCE 2016**

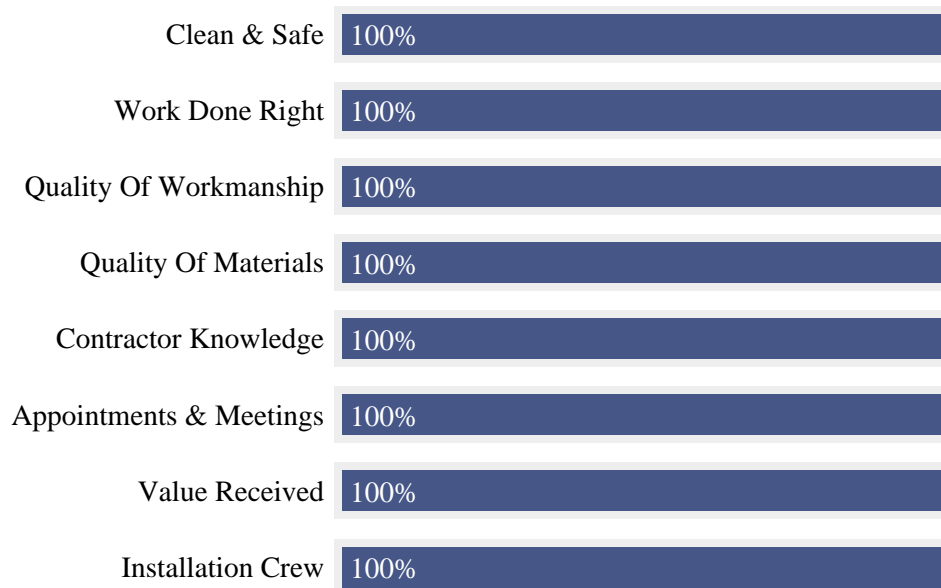
As a GuildQuality Guildmember, J.P. Witherow Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of J.P. Witherow Roofing in San Diego, CA; El Cajon, CA; Lakeside, CA; La Jolla, CA; and Imperial Bch, CA.

In this report, J.P. Witherow Roofing has published a summary of the customer feedback they've received since they joined GuildQuality in February 2016. In that time, 12 out of 22 customers (55%) responded to a GuildQuality satisfaction survey, with the most recent response in March 2018.

## Customer Feedback Summary

Of 22 customers surveyed, 12 responded



## Recent Reviews & Published Comments

COMMENT  
Additional Comment  
Jul 25, 2017

I was satisfied in all areas.

COMMENT  
Additional Comment  
Jun 28, 2017

It was a team effort. You've got a good crew.

COMMENT  
Additional Comment  
Feb 20, 2017

Everything was a good experience and I would highly recommend them to anybody.

COMMENT  
Additional Comment  
Feb 20, 2017

I would like to recognize everybody I worked with. From the salesman, the kid that got the check, the guys on the crew and the girl at the front, were all great.

COMMENT  
Additional Comment  
Feb 20, 2017

I was most satisfied that they waiting until the rain had stopped to complete my roof. They actually finished a day early.

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### REVIEW

Rick H.  
El Cajon, CA  
Feb 20, 2017



J. P. Witherow Roofing did great work. They were personable and very friendly.

### COMMENT

Additional Comment  
Jun 27, 2016

I would like to recognize Mike for his exceptional service.

### COMMENT

Additional Comment  
May 17, 2016

I would like to recognize Mike Darsey.

### COMMENT

Additional Comment  
May 17, 2016

I was satisfied the most with their customer service, they always responded very quickly.

### COMMENT

Additional Comment  
Mar 30, 2016

Mike Darcy did a good job!

### COMMENT

Additional Comment  
Mar 30, 2016

The color of the roof. The workmanship is great!

### COMMENT

Additional Comment  
Mar 04, 2016

The installers did a great job!

### COMMENT

Additional Comment  
Mar 04, 2016

The roofers did a great job!

### COMMENT

Additional Comment  
Feb 12, 2016

The workman did a great job.

### COMMENT

Additional Comment  
Feb 12, 2016

The workmanship was absolutely outstanding.

### COMMENT

Additional Comment  
Feb 08, 2016

I was most satisfied with the finish product.