

# CUSTOMER FEEDBACK REPORT *for* Grant New Homes, LLC (Co-Op Realtor)

REVIEW

Evelyn I.  
Olive Branch, MS  
Feb 06, 2015



It was a smooth process. The relationship between myself and the agent was a great experience for my client.

REVIEW

Sabra C.  
Southaven, MS  
Jan 27, 2015



Very customer firendly and care about their product. They build a nice home, I have sold many of them.

REVIEW

Amy P.  
Olive Branch, MS  
Jan 05, 2015



Melba Wooten and Keith and David Grant Homes were great to work with! All of my client's concerns were addressed! Thanks again!

REVIEW

Danny F.  
Bartlett, TN  
Dec 04, 2014



Excellent builder who does what they say. I will be bringing more clients to them in the future. They deliver a great product on time. Thanks for a wonderful transaction.

REVIEW

Stanley E.  
Bartlett, TN  
Oct 30, 2014



They're very cordial and receptive to working with me and my client form the start. They thoroughly explained to us what was the standard. They kept us informed of what was going on every step of the way. They helped with completing the contract and setting up all the subsequent services. It was a great all around experience.

REVIEW

Maggie A.  
Collierville, TN  
Oct 07, 2014



I was very pleased with the overall experience and how they stopped at nothing to make sure my clients were extremely happy with the experience as well.

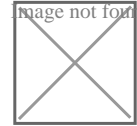
177 Crescent Drive  
Collierville , TN 38017  
(901) 854-0525

**GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Grant New Homes, LLC (Co-Op Realtor) relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Grant New Homes, LLC (Co-Op Realtor) in Memphis, TN; Southaven, MS; Olive Branch, MS; Germantown, TN; Collierville, TN; Bartlett, TN; Cordova, TN; Oakland, TN; Arlington, TN; and Atoka, TN.

In this report, Grant New Homes, LLC (Co-Op Realtor) has published a summary of the customer feedback they've received since they joined GuildQuality in July 2014. In that time, 51 out of 94 customers (54%) responded to a GuildQuality satisfaction survey, with the most recent response in February 2015.



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REVIEW

Barbara W.  
Collierville, TN  
Sep 24, 2014



Have worked with Scott Poole in the past, and he always is responsive to questions and helpful. The walk through on this transaction was a great experience with very little to be done on the final punch list.

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REVIEW

Chris P.  
Olive Branch, MS  
Sep 18, 2014



Keith and David Grant Homes, LLC was very easy to work with and professional. Donna Harig was very helpful and very good at communicating with me through the process.

REVIEW

Gloria J.  
Germantown, TN  
Sep 15, 2014



I enjoy working with Grant Homes, not only for the quality of the homes, but the service and the organized way it is set up. the client is given priority!

REVIEW

Lisa G.  
Southaven, MS  
Aug 27, 2014



**THERE WAS SOME CONFUSION WITH WHAT THE MODEL HOME AGENT TOLD US AND WHAT ACTUALLY WAS. BLAIR DID THE RIGHT THING AND MADE MY CLIENT HAPPY.**

REVIEW

Benita G.  
Memphis, TN  
Aug 05, 2014



The experience that I had of selling a Grant Home to my buyer was smooth and the people at Grant Home worked wonderfully with me and the buyer. The family also loves their new home.

REVIEW

Nikki P.  
Memphis, TN  
Aug 04, 2014



The builder and her agent were accessible and very easy to coordinate with. My clients clearly understood the contract and what they could expect from Grant New Homes.

REVIEW

Barbara W.  
Collierville, TN  
Jul 29, 2014



Keith and David Grant Homes is very dependable. They are good builders and they are very responsive. Closing on homes is never delayed; they always finish their homes on time.