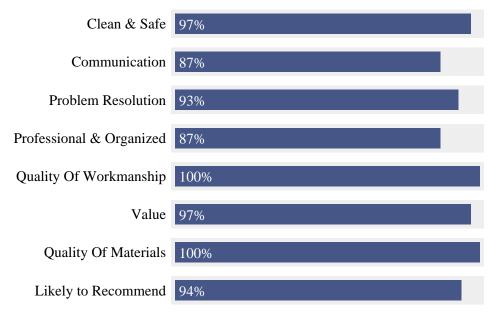
CUSTOMER FEEDBACK REPORT for Goodall Pools & Spas

Customer Feedback Summary

Of 53 customers surveyed, 32 responded



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3607 Hartzdale Drive Camp Hill, PA 17011 (717) 774-6613 www.goodallpools.com

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Goodall Pools & Spas relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Goodall Pools & Spas in Lancaster, PA; Dillsburg, PA; Carlisle, PA; Harrisburg, PA; Mechanicsburg, PA; Oxford, PA; Myerstown, PA; Hummelstown, PA; Newville, PA; Shippensburg, PA; and 20 other cities in Pennsylvania.

Recent Reviews & Published Comments

COMMENT Additional Comment

Apr 30, 2018

The installation was exceptional. The salesman was very helpful, and we are enjoying our pool.

COMMENT Additional Comment

Apr 24, 2018

COMMENT

Additional Comment Apr 12, 2018

They do a fantastic job. I am a builder and I recommend your pools. I couldn't ask for better service and they take care of me. I have sold them a lot of pools! The people say that it takes too much work to have a pool, but I tell them it doesn't take work, that it has a special cleaning system. It cleans itself. People have changed their minds and I wouldn't recommend anyone else!

I was most satisfied with the overall professionalism of the crew and the salesman.



Page 1 of 2

Visit www.guildquality.com to learn more about the customer feedback in this report. Visit www.goodallpools.com for more about Goodall Pools & Spas.

Goodall Pools & Spas

COMMENT

Additional Comment Apr 12, 2018

COMMENT

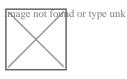
Additional Comment Apr 02, 2018

REVIEW

LATHROP C. Lancaster, PA Apr 02, 2018 I would like to recognize Rob Shaub and the installation crew. They all did an outstanding job.

It was a great experience. I appreciate it.

The staff at Goodall Pools & Spas is top notch. Friendly, professional, timely and responsive. For a large project such as an in ground backyard pool, the team at Goodall ensured we were well informed and walked us through every part of the project before, during and after construction. We are very happy with the addition to our yard!



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