## CUSTOMER FEEDBACK REPORT for

## Fresh Coat Painters of West Chester

REVIEW

Gretchen B. Mason, OH Jun 16, 2021

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Fresh Coat Painters of West Chester did a great job.

The house looks great.

REVIEW

Brittany P. West Chester, OH May 11, 2021

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Chris was honest and detailed in his quote. Everything was discussed and they were able to fix mistakes from previous painters that did not do the job correctly. They were able to make our house look amazing and give it more street appeal. I would highly recommend Fresh Coat Painters and I've told my neighbors about

them!

REVIEW

Jason F. Loveland, OH Apr 14, 2021

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They are great to work with, and they make it easy.

REVIEW

Robert W. Liberty Township, OH

Apr 13, 2021 \*\*\*\* The crew came in and completed the work with no issues. The fact that a couple of times they had to work around us with no complaint was appreciated.

REVIEW Leslie C.

Liberty Township, OH

Mar 16, 2021 \*\*\*\* Easy to work with, professional, and thorough from start to finish. We use them for every project.

REVIEW

Barbara M. Fairfield, OH Mar 10, 2021 \*\*\*\* The crew was punctual, pleasant, and cleaned up their

mess

7723 Tylers Place Blvd. #104 West Chester, OH 45069 (513) 618-8181

### **GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Fresh Coat Painters of West Chester relies on our customer surveying to help them deliver an exceptional customer experience.

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REVIEW

Professional, knowledgeable, and through

Nick G.

West Chester, OH Feb 07, 2021

REVIEW

Cindy R. West Chester, OH Jan 08, 2021

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We were very happy with the work that Fresh Coat did for us. They painted our entire basement and also our dining room. We will be hiring them again soon for future work in our home and would gladly recommend them to others. Very professional!

REVIEW

David S. West Chester, OH Jan 08, 2021

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I am very happy with all of the work.

REVIEW

Tom G. West Chester, OH Jan 06, 2021 Chris and his team do a tremendous job. We have used them for several projects and have been extremely satisfied.

REVIEW

Joel D. Cincinnati, OH Dec 08, 2020

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Fresh Coat Painters exceeded our expectations. They arrived on time and worked steadily throughout the days scheduled for exterior painting. Any questions or concerns we had (which were few) were handled promptly. The communication was excellent both during the estimate process and actual painting that took place. Highly recommended.

REVIEW

Kelly K. Blue Ash, OH Dec 08, 2020

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Professional, knowledgeable and friendly painters, who always show up on time. I've used this company for several jobs and am always satisfied with the quality of work.

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REVIEW

It was an overall great experience.

Haimanti B. Mason, OH Dec 03, 2020

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REVIEW

Linda J. West Chester, OH Nov 17, 2020

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Fresh Coat Painters is very dependable. They always have quality work.

REVIEW Jerry V. Fairfield, OH Nov 16, 2020

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I am very pleased with Fresh Coat. The written quote, the communication throughout and actual work performed was PROFESSIONAL. I have already recommended Fresh Coat to my neighbors.

REVIEW

Chris E. West Chester, OH Oct 14, 2020

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Chris and the team at Fresh Coat Painters is top notch! This was my second project with them. I appreciate their professionalism and the care they took to make my home look great! I will definitely use them again and would recommend them to a friend! Thanks for a job well done!

REVIEW

Stephanie S. Maineville, OH Oct 12, 2020 \*\*\*\* I have used Fresh Coat Painters a few times and it has always been great service. I think the price value is fair and Chris is very thorough.

REVIEW

Steve A. Loveland, OH Oct 12, 2020 \*\*\*\* They were courteous and did the job in a timely mannor.

REVIEW Diana T.

Liberty Township, OH Oct 09, 2020

\*\*\*\*

Fresh Coat Painters completed work for both the interior and exterior of our home this year. They were punctual, clean and professional. We are very happy with the results!

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REVIEW

Jim H. Mason, OH Oct 09, 2020

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I was extremely satisfied with the quality of work Ken and Derek did painting all the rooms in my condo. They worked together very well and completed the project in a timely manner. They answered all of my questions during the project and were very flexible in making a few last minute changes that I had requested. They took care of imperfections in the drywall before painting. The owner, Chris Lebling, was always available to answer my questions and was on site a couple of times to inspect and check on the progress of the project. Because I was impressed with their high quality of work, I am having them return next month to also paint my garage. I highly recommend Fresh Coast Painters of West Chester.

REVIEW

Jason C. Mason, OH Sep 25, 2020

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We have used Fresh Coat Painters a lot and they are always great.

REVIEW

Theresa V. Hamilton, OH Sep 22, 2020

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REVIEW

Wendy G. Lebanon, OH Sep 15, 2020

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Very professional. Did an outstanding job. Our rooms look better than ever....including the cracked drywall that they repaired. The team showed up on time and did quality work. I would highly recommend. We plan on using them again.....wouldn't hesitate.

I have used Fresh Coat a number of times and always find their services to be just great!

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## CUSTOMER FEEDBACK REPORT for

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paperwork.

REVIEW

Feedback could be stepped up a notch. Too much

John M.

Liberty Township, OH

Sep 10, 2020

REVIEW

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A.A.P. West Chester, OH Sep 10, 2020

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We have used Fresh Coat several times. They are the best! Would highly recommend them.

REVIEW

Tom G. West Chester, OH Aug 17, 2020

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Chris and his team do an amazing job!

REVIEW

Andrew H. Liberty Township, OH Aug 17, 2020

just too many paint splatters on baseboard and door handles for a professional job. there were many areas, especially along baseboards and corners ("cut ins") where its obvious there was not 2 coats (I paid for 2 coats) because I can clearly see the prior tan/greenish paint under the new light gray color. Overall it was just an ok job for a group of pro-painters and the cutting-in should have been 2 coats like the rest of the job

REVIEW

Ken B. West Chester, OH

Aug 14, 2020 \*\*\*\*

REVIEW

Heather L. Liberty Township, OH Aug 06, 2020

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Everything went great!

Wonderful experience. Everyone was friendly from start to finish. Highly recommend.

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REVIEW

David B. West Chester, OH Jul 21, 2020 Chris and his team did a top notch job on my house. The were competitively priced, stuck to their schedule, and did a great job. I would highly recommend Chris and his team! If you need your house painted, these are the guys you want to do it.

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