

## CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of Marble Falls



### REVIEW

Cheri F.  
Kingsland, TX  
Feb 25, 2020



What a fresh new experience in contracting a painting company! As a landlord for over 20 years, I've had to utilize painting contractors often and have never experienced such attention to detail. Definitely will recommend.

Null

Granite Shoals , TX 78654  
(830) 201-3996

### REVIEW

Malinda H.  
Llano, TX  
Feb 21, 2019



Fresh Coat Painters is one of the best services I have ever used.

### REVIEW

Scott S.  
Westlake Hills, TX  
Oct 23, 2018



I was happy with their work.

### REVIEW

Daniel L.  
Sunrise Beach, TX  
Sep 19, 2018



Great customer service, and eager to complete work professionally.

### REVIEW

Valerie S.  
Kingsland, TX  
Aug 31, 2018



Fresh Coat and Sara Ross were the most professional and responsible people that I have dealt with. They worked all day every day and they did a beautiful job. I am so thankful that I found them. I would recommend them to anyone.

### REVIEW

Sis H.  
Burnet, TX  
Aug 11, 2018



I was very, very impressed by everyone involved from start to finish. Everything looks beautiful and the guys cleaned up every day to make sure we could "use" the house as much as possible. They were there bright and early and even worked on Saturday to keep on schedule. This was a large job, with removal of nasty peeling wallpaper, they did a beautiful job!

### GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Fresh Coat Painters of Marble Falls relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Fresh Coat Painters of Marble Falls in Austin, TX; Spicewood, TX; Lakeway, TX; Marble Falls, TX; Horseshoe Bay, TX; Granite Shoals, TX; Dripping Springs, TX; Sunrise Beach, TX; Bee Cave, TX; Kingsland, TX; and 29 other cities in Texas.

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### REVIEW

Carol D.  
The Hills , TX  
Aug 08, 2018  
★★★★★

The crew was very polite, friendly and professional. When I notice that they missed one spot. They went out of their way to correct it and anything else we asked of them. I would defiantly use them again.

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(830) 201-3996

### REVIEW

Jackie D.  
Marble Falls, TX  
Jul 10, 2018  
★★★★★

They are excellent. I will continue to use them.

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### REVIEW

Jackie D.  
Marble Falls, TX  
May 21, 2018  
★★★★★

Sarah and her team are the best painting company I have ever dealt with. I highly recommend them.

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### REVIEW

Kara K.  
Austin, TX  
Apr 30, 2018  
★★★★★

Ellie was great. She and Garlen (project manager) were both quick to respond to emails and texts. They kept me informed from start to finish. The painters were polite, professional and did a wonderful job. The quote I received was the price I paid - no surprises. I would recommend Fresh Coat to my friends.

### REVIEW

Bob G.  
Horseshoe Bay, TX  
Apr 17, 2018  
★★★★★

I was very satisfied with the results!

### REVIEW

Rochelle W.  
Burnet, TX  
Apr 05, 2018  
★★★★★

We will definitely be using Fresh Coat painters again. They were kind, professional, and knowledgeable. They were all about the customer and making sure everything was done correctly and in a timely manner. You will not regret using Fresh Coat.

## CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of Marble Falls



### REVIEW

Sam O.  
Burnet, TX  
Mar 15, 2018



Fresh Coat were professional and I will recommend to my friends.

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### REVIEW

Jackie D.  
Marble Falls, TX  
Mar 09, 2018



I am a picky interior designer and I have been completely satisfied with every job Fresh Coat Painters of West Austin have done for me. I highly recommend them!

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### REVIEW

Mark H.  
Marble Falls, TX  
Feb 20, 2018



Sarah, the owner, was very professional and told us exactly what would happen. The job went as she described and we are very pleased with their work.

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### REVIEW

Colleen G.  
Horseshoe Bay, TX  
Nov 18, 2017



Wonderful staff.

Comment from Fresh Coat Painters of Marble Falls  
Thanks Colleen!

### REVIEW

Jackie D.  
Marble Falls, TX  
Nov 16, 2017



Fresh Coat Painters were excellent. I highly recommend them to anyone, and I am picky!

Comment from Fresh Coat Painters of Marble Falls  
Thanks Jackie. We love working for you and your clients!

### REVIEW

Sheri V.  
Sunrise beach, TX  
Oct 20, 2017



I would recommend Fresh Coat Painters to anyone that needs painting or staining done.

## CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of Marble Falls



### REVIEW

Bob F.  
Marble Falls, TX  
Oct 11, 2017



Very professional and easy to work with. Fresh Coat Painters of West Austin, TX is not the least expensive nor are they the most expensive. I was looking for a company that would provide the best results on a cost/performance basis and they clearly demonstrated in their work ethic and work quality that they were that company. I had the interior painted and the house was not an easy job. High ceilings, rough and uneven surfaces and many difficult areas that had to be cut in. Additionally, I had Fresh Coat of Austin faux paint a large wall using five different colors. They soon found that I was a perfectionist as I told them I didn't care for the results multiple times (probably my not communicating correctly). However, they spent the time to get it exactly as I wanted and it is fantastic, looking like old polished leather. If you want a job done right and on time, this is the company you want to do the job. I would not hesitate to recommend them or use them again for any painting project.

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### REVIEW

Jay B.  
Spicewood, TX  
Sep 30, 2017



Very professional, organized and courteous staff. They asked a lot of questions, and worked hard to make sure the project met or exceeded our expectations. The finished product is excellent.

### REVIEW

Ferman R.  
Austin , TX  
Aug 23, 2017



They did an excellent job.

## CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of Marble Falls



### REVIEW

Pam S.  
Granite Shoals, TX  
Aug 10, 2017



Great Job and a Great Staff !

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### REVIEW

Mary L.  
Horseshoe bay, TX  
Aug 07, 2017



Sarah and Brice were great to work with. They kept to the schedule and budget. They will be back to do our patio and patching needed after the rest of the contractors finish their work. A great group of people to work with and we've already recommended them to one of our clients.

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### REVIEW

Scott V.  
Round Rock, TX  
Jul 17, 2017



Keep up the good job! Keep up the good work!

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### REVIEW

Cory S.  
Austin, TX  
Jul 17, 2017



This was my second job with Fresh Coat. I'm already planning two more.

### REVIEW

Amy P.  
Austin, TX  
Jul 14, 2017



Fresh Coat Painters was not only professional, but they were there on time, completed the work, and I couldn't be happier!

### REVIEW

April M.  
Austin, TX  
Jun 26, 2017



Fresh Coat Painters of West Austin did a fantastic job on our "new to us" home. It needed some updating with fresh paint. They were very responsive, helpful w/ color choices and our house looks great!

## CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of Marble Falls



### REVIEW

Mary C.  
Spicewood, TX  
Jun 26, 2017



I can't say enough good things about Fresh Coat. They were responsive, professional and the work they did was amazing. Attention to detail and the pricing was exceptional. I will use them for all my painting projects and I will recommend them to all my friends!

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### REVIEW

Dennis C.  
Austin, TX  
May 16, 2017



Sarah and her team are excellent. Professional, knowledgeable and really nice people to work with. This was my second project with Fresh Coat and I will continue to use them for any painting projects.

### REVIEW

Amy B.  
Marble Falls, TX  
May 13, 2017



I highly recommend Fresh Coat of West Austin. Very nice painting crew who did an excellent job on a timely basis. Great communication with Sarah. I am so pleased with their work, and very happy I found this company.