

CUSTOMER FEEDBACK REPORT *for*
Fresh Coat Painters of South Platte

REVIEW
Dave Z.
Eaton , CO
Apr 02, 2020
★★★★★
They are a trusted company that I definitely trust.

REVIEW
Ann S.
Greeley, CO
Mar 18, 2020
★★★★★
Fresh Coat's owners are local with years of experience and knowledge of paint products and painting. I will use them again.

COMMENT
Additional Comment
Mar 02, 2020
I would like to recognize Carlos as well as the receptionist and coordinator.

REVIEW
Sarah S.
Broomfield, CO
Mar 02, 2020
★★★★★
They were timely, professional, and took care of the project on short notice.

Comment from Fresh Coat Painters of South Platte
Thank you so much for your review and feedback. It was a pleasure working with you and we are so glad we were able to help you. Please don't hesitate to give us a call in the future.

REVIEW
Linda H.
Greeley, CO
Feb 05, 2020
★★★★★
Job was well done. Dave and his team did an exceptional job. Will refer Fresh Coat to others and will use them again for my next paint project.

Comment from Fresh Coat Painters of South Platte
Linda, It was a pleasure to work with you and Dale. When you have more interior or exterior painting; or perhaps need your deck stained, please do not hesitate to call!!

218 N. 2nd Street, #H
La Salle , CO 80645
(970) 414-4131

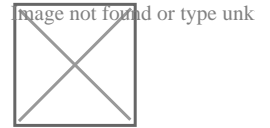
GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Fresh Coat Painters of South Platte relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Fresh Coat Painters of South Platte in Greeley, CO; Frederick, CO; Brighton, CO; Loveland, CO; Evans, CO; Broomfield, CO; and Eaton, CO.

In this report, Fresh Coat Painters of South Platte has published a summary of the customer feedback they've received since they joined GuildQuality in June 2019. In that time, 10 out of 15 customers (67%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2020.

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COMMENT
Additional Comment
Jan 18, 2020

Yes, I really appreciated Holly and Dave's attention to detail, willingness to work around my schedule, and follow-up. I also appreciated one of the painters (sorry I don't remember his name) willingness to go back through and offer to fix the "mistake" with the closet color and the other painter's mistakes, although I ended up liking the blue in the closet better. He also let me know about broken electrical outlets that were discovered during the work, and offered to replace them for me. I also appreciated Holly's follow-up with the job and the closet, along with the fact that the Easy Pay/loan term was not finalized until Holly & Dave made sure I was satisfied with the work.

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COMMENT
Additional Comment
Dec 18, 2019

Holly did such a great job at helping us feel at ease with our choice. Her follow through and communication made the process seamless.