



# CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of Scottsdale

REVIEW

Dawn M.  
Scottsdale, AZ  
Sep 18, 2019



This was a great experience from the first contact to the final product. Michael was honest and reasonable and his painters did an amazing job in a super timely fashion. I would definitely use them again! Highly recommend!

COMMENT

Additional Comment  
Sep 04, 2019

I would welcome this company to anyone looking for great quality and workmanship. Thanks again, Dave and Susan Ross Scottsdale, AZ.

COMMENT

Additional Comment  
Sep 04, 2019

The top reason that I selected to work with Michael Gorman was due to Micheal taking notes and really listening to our needs on the jobs requests. Michael has the old school values that I grew up with in my doing business the old fashion way. That means a lot in today's way of conducting and running a business.

REVIEW

Dave R.  
Scottsdale, AZ  
Sep 04, 2019



Michael and Chuck were the easiest two people I have ever worked with. The key was good listening. Chuck went the extra mile to ensure the job was done completely to my satisfaction.

COMMENT

Additional Comment  
Jul 28, 2019

Chuck, the PM on the projects, was amazing.

COMMENT

Additional Comment  
Jul 28, 2019

Everything. Work quality, attention to detail, forethought, problem solving...all of it. They were great.

REVIEW

Gavin C.  
Scottsdale, AZ  
Jul 28, 2019



These guys are by far the best painting company we've ever interacted with for any type of service. That sounds hyperbolic, but it's really not. They did premium quality work and were proactive in resolving any issues that arose. We will absolutely work with Michael, Chuck and the team again for our next project.

9419 E San Salvador Dr,  
Suite 105B  
Scottsdale , AZ 85258  
(480) 568-2765

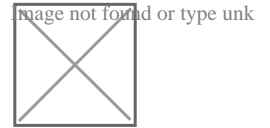
**GUILDMEMBER SINCE 2019**

As a GuildQuality Guildmember, Fresh Coat Painters of Scottsdale relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Fresh Coat Painters of Scottsdale in Scottsdale, AZ; Phoenix, AZ; Paradise Valley, AZ; Surprise, AZ; Litchfield Park, AZ; El Mirage, AZ; and Fountain Hills, AZ.

In this report, Fresh Coat Painters of Scottsdale has published a summary of the customer feedback they've received since they joined GuildQuality in February 2019. In that time, 27 out of 53 customers (51%) responded to a GuildQuality satisfaction survey, with the most recent response in February 2020.

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**Fresh Coat Painters of Scottsdale**



COMMENT  
Additional Comment  
Jul 25, 2019  
Chuck was very pleasant and accommodating.

COMMENT  
Additional Comment  
Jul 25, 2019  
Attention to details.

REVIEW  
Larry E.  
Scottsdale, AZ  
Jul 25, 2019  
★★★★★  
Quality and professionalism far exceeded our expectations! We will be calling Fresh Coat Painters for all of our future painting projects!

COMMENT  
Additional Comment  
Jul 22, 2019  
Chuck and his crew - kudos

COMMENT  
Additional Comment  
Jul 22, 2019  
Professional and personable. Michael Gorman has a great crew; Chuck, Phillip and the rest did a great job.

COMMENT  
Additional Comment  
Jul 22, 2019  
I have mentioned Fresh Coat Painters to a couple of friends; that they aren't ready at this time.

REVIEW  
Ann B.  
Phoenix, AZ  
Jul 22, 2019  
★★★★★  
Exactly what they represented. I am extremely happy with the process and the results!

COMMENT  
Additional Comment  
Jul 11, 2019  
We have just arrived in Az yesterday. Everything looks great! The pebble teck around the pool looks especially nice. Thanks Judy Breckner

REVIEW  
Russ S.  
Phoenix, AZ  
Jul 01, 2019  
★★★★★  
They did a really nice job.

COMMENT  
Additional Comment  
Jun 25, 2019  
Did a great job the first time.

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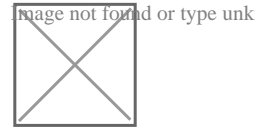
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COMMENT  
Additional Comment  
Jun 25, 2019

Owner and foreman

COMMENT  
Additional Comment  
Jun 25, 2019

Professional, schedule, workmanship, commitment to the job

COMMENT  
Additional Comment  
Jun 23, 2019

Michael Gorman

COMMENT  
Additional Comment  
Jun 23, 2019

Attention to detail

COMMENT  
Additional Comment  
Jun 11, 2019

GIVE THEM AN 11. Come see the job 3311 E. Thomas rd. Phx. jim.

REVIEW  
Stephanie K.  
Phoenix, AZ  
Jun 05, 2019  
★★★★★

Beautiful work, thank you!

COMMENT  
Additional Comment  
Jun 01, 2019

I only dealt with Michael Gorman, He was most professional.

COMMENT  
Additional Comment  
Apr 08, 2019

High quality job at a fair price.

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