

CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of Schertz



REVIEW

P.J.M.
Universal City, TX
Nov 03, 2020



This was the second time we hired Fresh Coat to work on our house. We're very happy with the work they've done for us.

700 Farm-To-Market Rd
78 Suite #209
Schertz , TX 78154
(210) 942-9253

REVIEW

Rachel B.
Schertz, TX
Apr 29, 2020



From the beginning of our project, Chad was terrible with communicating with us. We asked several times if he was able to stain a large built in bookcase and was told it wouldn't be a problem. The "finished" product was awful and D.I.Y at best. The stain was applied with a paint brush and never wiped, the wood was not sanded evenly or sanded at all in some places, bristle hairs from the paint brush they used are now locked under the varnish, the varnish was applied without wiping down the sanding work so there is now a rough texture. The list goes on. After many attempts of us reaching out to Chad to figure out a solution (he never met with us in person again after we explained the issues we had with the work), we ultimately told him to just leave the job unfinished as to not make it worse. Worst experience I've ever had with a contractor. Not sure how he runs a successful business with how unprofessional our experience was working with Fresh Coat Painters.

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Fresh Coat Painters of Schertz relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Fresh Coat Painters of Schertz in Schertz, TX; Cibolo, TX; San Antonio, TX; Converse, TX; Marion, TX; Selma, TX; Universal City, TX; St. Hedwig, TX; Bulverde, TX; Live Oak, TX; and 4 other cities in Texas.

REVIEW

Gail D.
Cibolo, TX
Jan 28, 2020



This was the third time using Fresh Coat Painters of Schertz and every time they were excellent.

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REVIEW

Ken S.
Garden Ridge, TX
Jun 28, 2019



This is the second time I have used Fresh Coat Painters (And I have another job for them coming up soon). They are prompt, professional and meticulous in their work. I highly recommend this company!.

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REVIEW

Kelly G.
Schertz, TX
Aug 05, 2018



I was rather nervous hiring a painter for my new home in Texas as I was still in Michigan. Chad was great in communicating with me and sending photos showing how work was progressing. When I did finally move to Texas I was so pleased with the job the company had done. Chad stopped by to check in with me and as I write this he will stop in again after the flooring has been laid to see if any scuff marks etc need to be touched up. Would happily recommend Fresh Coat of Schertz to anyone.

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REVIEW

Brad M.
Schertz, TX
Aug 02, 2018



My experience was great and I would high recommend them.

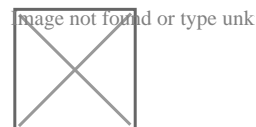
REVIEW

Briana M.
Schertz, TX
Jul 24, 2018



Chad and his team were fantastic! This is one of the only times we haven't had a single complaint about a contractor. The team worked hard, had wonderful communication, and did great work! We were 100% pleased! Definitely recommend.

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REVIEW

Dolly B.
Universal City, TX
Jun 25, 2018



I was very pleased with the quality of work and the professionalism of Chad & his painters. I received a very detailed estimate ahead of time so there would be no misunderstandings. The estimate included the paint so that saved me the trouble of shopping. I thought the cost was very reasonable, and the job was done in the time frame discussed. I will use Fresh Coat to do my exterior in the fall.

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REVIEW

Dorothy M.
Marion, TX
Jun 25, 2018



We were very pleased with the job done by Fresh Coat Painters of Schertz. The fence never looked better. He was always on time, courteous, professional and I felt the price for the job was right.

REVIEW

Belinda S.
Schertz, TX
Apr 26, 2018



Their work speaks for itself. The owner was here daily and made sure to meet my needs. I would recommend them to anyone.

REVIEW

Richard V.
Marion, TX
Apr 24, 2018



Got a terrific quality project done at a fair price with only one hiccup in the schedule.

REVIEW

Larry E.
Cibolo, TX
Jan 18, 2018



I was satisfied with the overall project

REVIEW

Geri K.
Schertz, TX
Oct 30, 2017



Very satisfied with a job well done.

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REVIEW

David M.
Schertz, TX
Oct 01, 2017



Fresh Coat Painters of Schertz attention to details and quality of work was remarkable. From the very start in identifying the work that needed to be done you can tell what they are made of. They provided the most detailed quote showing what work they would be doing. The end result was truly remarkable, we highly recommend them for any painting project!

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REVIEW

Ann S.
San Antonio, TX
Aug 24, 2017



This is my second experience with Fresh Coat Painters and, once again, they exceeded my expectations. Great job at a fair price.

REVIEW

Heather C.
San Antonio, TX
Jul 10, 2017



They did a great job and were very friendly!

REVIEW

Honoria S.
Schertz, TX
Jul 06, 2017



They did an excellent job. I felt that they were very attentive to the work that they did for me.

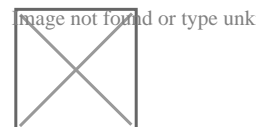
REVIEW

Victoria M.
San Antonio, TX
Jun 19, 2017



The team was professional, timely, communicated regularly and went out of their way to ensure my expectations were exceeded.

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REVIEW

Amber B.
Selma, TX
May 29, 2017
★★★★★

Fresh Coat did an excellent job painting our nursery! Chad was very pleasant and easy to work with. It was to get a quote scheduled. The painter that was sent for our job was very thorough and professional! We had no issues with our experience whatsoever. I would highly recommend them to others and plan to use them again in the future!

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REVIEW

Tyrone C.
Cibolo, TX
May 24, 2017
★★★★★

Very professional and very good. I would highly recommend Fresh Coat Painters of Schertz

REVIEW

Terry S.
San Antonio, TX
Dec 29, 2016
★★★★★

Fresh Coat was recommended by a friend, and it was an excellent recommendation. You don't paint your house very often and when you do, you want it done right. It was!