

## CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of Longmont



### REVIEW

Gary S.  
Longmont, CO  
May 25, 2021



Excellent work, I am happy with the quality of the job and was continually kept informed of the status of the project, including changes to the schedule due to weather delays.

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Longmont , CO 80504  
(720) 815-4853

### REVIEW

Jimmie M.  
Erie, CO  
May 17, 2021



Great job again, guys! highly recommended

### GUILDMEMBER SINCE 2017

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### REVIEW

Mary A.  
Frederick, CO  
Feb 16, 2021



My husband and I are extremely happy with our paint job. Our entire main floor was completed in a timely and professional manner. We can't wait to get our upper level painted and will definitely go back to Fresh Coat. Our painters were professional and communicated extremely well so that everyone was on the same page.

### REVIEW

Amy C.  
Longmont, CO  
Jan 10, 2021



I am very pleased with the job Fresh Coat did on my kitchen cabinets. The crew assigned to my job were professional, friendly, and straight up with the challenges they had with the cold temperatures and the primer/paint taking longer to dry than anticipated. My kitchen looks amazing, thank you!

### REVIEW

Nancy D.  
Mead, CO  
Dec 18, 2020



We were very pleased with the quality of the work. Everything was done very professionally and very timely.

### REVIEW

Mike D.  
Louisville, CO  
Dec 17, 2020



They did a great job with the smooth finish for our ceiling. We were very impressed with the quality and the final look of it. We appreciated all the touch-ups they did to make sure we were satisfied.

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### REVIEW

Susan P.  
Loveland , CO  
Dec 11, 2020



Fresh Coat did a great job! They even had a manager stop by for a once over when the project was almost done, and had any touch ups done before the job was marked complete. Great communication by staff at all steps in the process.

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### REVIEW

Elaine K.  
Longmont, CO  
Sep 21, 2020



They did a great job! The paint job was professional, the care they took around plants and shrubs good, the clean up was well done without residual trash left behind. We had a problem and it was resolved quickly and to my satisfaction.

### REVIEW

Bob B.  
Longmont, CO  
Jun 14, 2020



After talking with many painting contractors over a one year period, we stumbled onto Fresh Coat. We immediately had a good feel about them. Their quality work and good long-term reputation speaks volumes as to why we will recommend them to others in the future.

### REVIEW

Dorothy P.  
Longmont , CO  
Jun 11, 2020



I was absolutely very happy with the work and the quality that they did.

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### REVIEW

Katie G.  
Loveland , CO  
May 10, 2020



Great company! Used them during the COVID time to repaint our office! I was very impressed with everyone involved with this business. Kevin, who dealt with my quote/pricing, was awesome. Their quotes are emailed and very easy to understand. He was able to work me into my (and their) timeline to get the job done quickly during our closure. Kevin always got back to me right away. Then there was Angel (and his crew), the painter, who did an AMAZING job and was very detail oriented. He even wanted to caulk the edges to give a more professional look (I appreciated that extra step that I hadn't even thought of). And lastly, Jason, our project manager, did the final walk through with me to make sure that everything was up to my standards!!! He was very professional and a pleasure to work with. If anyone is looking for a painter, definitely get a bid from this company! Thanks FreshCoat for making my office look so beautiful! What a difference a fresh coat of paint can make!!! My staff and customers love it!!!!!!!!!!

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### REVIEW

Wayne F.  
Broomfield, CO  
Apr 28, 2020



Kevin did a great job with scheduling and follow up to make sure everything was satisfactory.

### REVIEW

Pam P.  
Longmont , CO  
Apr 22, 2020



I am really happy with Fresh Coat Painters and I would definitely recommend them.

## CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of Longmont



### REVIEW

Lauren H.  
Longmont, CO  
Apr 15, 2020



Knowledgeable, responsive and professional.

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### REVIEW

Keith B.  
Broomfield, CO  
Apr 06, 2020



From beginning to end our experience with FreshCoat Painters was fantastic. Kevin did a very thorough job quoting the work we needed done and was very receptive and flexible on several changes that we wanted to add to the original work. Jason was on top of all the ongoing work and was on top of quality and any concerns that we had. And Alana did a great job of communicating the billing and options we had as well as making adjustments as we expanded the original work. Can't wait to work with them again in May.

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### REVIEW

Dorothy P.  
Longmont , CO  
Apr 06, 2020



They are now going to paint my residence.

### REVIEW

Jeff S.  
Longmont, CO  
Jan 06, 2020



Big project - whole house, 12 rooms or so, including re-texturing around the base boards. FreshCoat was aggressive in beating other bids. Work looks good all around. Very happy.

### REVIEW

Lauren C.  
Lyons, CO  
Nov 30, 2019



They were really great to work with and the work was excellent.

## CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of Longmont



### REVIEW

Thomas S.  
Berthoud, CO  
Oct 05, 2019



We were very happy with the service we received from Fresh Coat Painters. They were very knowledgeable and personable. All neighbors

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### REVIEW

Adrain C.  
Longmont, CO  
Oct 01, 2019



Our project did not go the way I had hoped. The quality of the painting was good but we ran into an issue between Fresh Coat and the team of painters, that negatively impacted our project. The reason I would not recommend Fresh Coat is because of the way they communicated and handled the project when things didn't go well.

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### REVIEW

Art B.  
Longmont, CO  
Sep 27, 2019



We plan in using Fresh Coat for future paint jobs and have referred them to friends

### REVIEW

James S.  
Longmont, CO  
Sep 09, 2019



The staff were extremely polite and professional. They listened to my input and worked with us to produce a great outcome.

### REVIEW

Karen M.  
Frederick, CO  
Aug 21, 2019



Nice finished job

### REVIEW

Joyce T.  
Longmont, CO  
Aug 05, 2019



Very friendly and even though there were problems they were handled immediately and would use Fresh Coat Painters again

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### REVIEW

Kimberly M.  
Erie, CO  
Aug 02, 2019



It was messy work.

### REVIEW

Russell F.  
Longmont, CO  
Aug 01, 2019



Fresh Coat Painters did an amazing job for me. They noticed hail damage, provided detailed reporting to my insurance company, worked with my adjuster, and kept me in the loop all along the way. Outstanding service.

### REVIEW

Mike D.  
Erie, CO  
Jul 22, 2019



Very good quality of workmanship. Professional from the start on through the last day of painting. The only short coming was it took them a few weeks to come back and do the touch ups on a few minor things that weren't done perfectly the first time. But they were always pleasant to work with, and I definitely recommend them.

### REVIEW

Leslie I.  
Longmont, CO  
Jul 21, 2019



Our project was extensive. It involved removing popcorn ceilings and resurfacing them, and then painting the ceilings and walls in a 1100 or so square foot space. We are delighted with the results. Although a project like this always involves some disruption to daily routine, the painters, Adrian and Hector, along with Jason May, the project manager, kept things as tidy as possible. The price was fair. The work was done well. All the interactions we had with staff at Fresh Coat, at every level, were professional and friendly. We would not hesitate to recommend them, and would use them again when we need painting.

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### REVIEW

Emma D.  
Thornton, CO  
Jun 29, 2019



EFFICIENT, COURTEOUS AND GOT THE JOB  
DONE RIGHT!

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(720) 815-4853

### REVIEW

Bruce S.  
Longmont, CO  
Jun 15, 2019



There apparently was a communication issue between management, the painting crew and home owners. The painting crew did not do the job as specified in the contract with lack of adequate prep, missed areas, shoddy application and the results were extremely poorly done. Management only was involved after complaints were expressed.

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