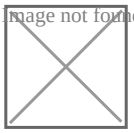
CUSTOMER FEEDBACK REPORT *for*

Fresh Coat Painters of West Atlanta



REVIEW

Brittany G.
Dallas, GA
Aug 14, 2020

★★★☆☆

Fresh coat of dallas came highly recommended by friends of ours. it was agreed that the job could be started on friday. the team came in and spent 4.5 hours friday patching/prepping and then when asked what time saturday they woudl be coming back they said that they werent returning until monday. Meaning that all weekend we were to have plastic on our furniture,and the home not in order. after speaking with alex we explained that the lack of communication in regards to when the job would be finished,when the job would take place as well as the initial demeanor if his crew was not as what we had hoped. He mentioned that he was using a "new crew" would speak to them as well as mentioning that they did not work on the weekends (which was not discussed, you don't/shouldn't typically begin a 3/4 day job on a friday). The crew arrived Monday morning with a better attitude and was here until wed.All in all they did an ok job with the exception of painting my windows shut,getting paint on my floor,as well as leaving ladder marks over the stairs in the foyer. Given the rocky start and finish we decided to fix the issues ourselves so we didn't have to worry about having the crew back in the house.I guess i expected more of a wow factor by a company that came highly recommended from friends as well as for the price. I had other companies come in lower in cost but i went with Fresh Coat Dallas because of our friends recommendation.overall it wasn't the best experience

11111
Powder Springs , GA
30127
(678) 338-8879

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Fresh Coat Painters of West Atlanta relies on our customer surveying to help them deliver an exceptional customer experience.

Visit www.guildquality.com to learn more about the customer feedback in this report. Visit freshcoatpainters.com/west-atlanta for more about Fresh Coat Painters of West Atlanta.

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REVIEW
Rachel P.
Mableton, GA
Aug 12, 2020

I thought Alex was very professional in how he handled the work, and the worker who did the work was really hardworking.

REVIEW
Sherry N.
Powder Springs, GA
May 22, 2020

Alex was amazing and he kept me well informed throughout the entire process.

REVIEW
Ray H.
Powder Springs, GA
Mar 24, 2020

Alex came out and was very attentive and particular to details and doing the job right. I was impressed with that.

REVIEW
Audrey L.
Dallas, GA
Jun 16, 2019

Alex at Fresh Coat Painters of Smyrna helped me make certain decisions and he was very helpful because of his expertise. I can not tell where all of the water damage was. The crew did an excellent job. I'm very pleased with the work the did!

REVIEW
Loretta F.
Powder Springs, GA
Jun 21, 2018

They were very professional, very courteous, cleaned up, and was timely in their work.

REVIEW
Matthew Y.
Smyrna, GA
Mar 28, 2018

Fresh Coat Painters did a great job! They got the job done quickly for a fair price!

REVIEW
Elaine H.
Acworth, GA
Jun 21, 2017

Very professional and reasonable prices. Quality work.

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