

CUSTOMER FEEDBACK REPORT *for*
First Response Restoration

P.O. Box 1081
Hurricane , WV 25526
(304) 562-7001

REVIEW

Densel B.
Saint Albans, WV
Jun 01, 2018



Everyone was polite and did a good job. They were efficient.

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, First Response Restoration relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Susan H.
Fort Wayne, IN
Apr 16, 2018



First Response was very professional. They do a wonderful job. They did it in a timely manner once everything was settled with the claim.

REVIEW

Mary C.
Fairmont, WV
Apr 03, 2018



I will recommend them to everyone.

REVIEW

Brenda H.
Barboursville, WV
Jan 03, 2018



I would like to commend the workers Randy, John Dial, and Dave. They were very efficient, friendly and respectful.

REVIEW

Mr. W.
Scarborough, WV
May 15, 2015



It was the most professional people I've seen come into the home, do the work and get it done in a good and appropriate time, and they cleaned up after themselves. I couldn't ask for any better, and their IPC skills were great!