

# CUSTOMER FEEDBACK REPORT *for* Eco Solar Solutions



## Customer Feedback Summary

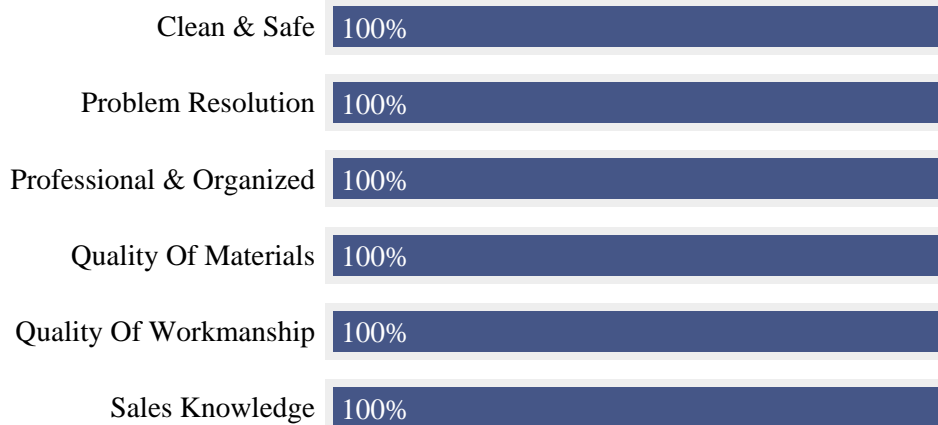
*Of 13 customers surveyed, 9 responded*

36 Austin Way  
Elkton , MD 21921  
(302) 893-0073

### GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Eco Solar Solutions relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Eco Solar Solutions in Bel Air, MD; Essex, MD; Middletown, DE; Smyrna, DE; Newark, DE; Claymont, DE; Wilmington, DE; Rising Sun, MD; Havre De Grace, MD; Hydes, MD; and 1 other city in Maryland.



## Recent Reviews & Published Comments

### COMMENT

Additional Comment  
Aug 15, 2013

Eco Solar Solutions installed the system way I wanted. I wanted it installed on my sunroom, and they looked into the structure and found it to be sound and able to support the weight. I am completely satisfied. I have no leaks in my sunroom so far. They did a good installation.

### COMMENT

Additional Comment  
Jul 22, 2013

Chris

### COMMENT

Additional Comment  
Jul 19, 2013

The whole process was pretty good. It only took two days from start, to finish.

### COMMENT

Additional Comment  
Jul 19, 2013

This has been up for a year and everything has been good so far.

### COMMENT

Additional Comment  
Jul 19, 2013

I would like to recognize Chris for his services.

### COMMENT

Additional Comment  
Jul 16, 2013

Chris' communication was great. He was very easy to work with, helpful, and a good listener.

CUSTOMER FEEDBACK REPORT *for*  
**Eco Solar Solutions**



COMMENT

Additional Comment  
Jul 16, 2013

It is great working with the owner

COMMENT

Additional Comment  
Jul 16, 2013

Chris Kerr does an excellent job and is very dedicated to his work and customers.

COMMENT

Additional Comment  
Jul 16, 2013

Chris was always there to answer my questions. Even after the installation.

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