FEEDBACK REPORT *for*

Countryside Roofing, Siding & Windows Inc

4300 Lincoln Ave., Suite L
Rolling Meadows , IL
60008
(847) 221-5600

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Countryside Roofing, Siding & Windows Inc relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Countryside Roofing, Siding & Windows Inc in Naperville, IL; Wheaton, IL; Darien, IL; Bolingbrook, IL; Mundelein, IL; Hinsdale, IL; Mount Prospect, IL; Grayslake, IL; Long Grove, IL; Schaumburg, IL; and 57 other cities in Illinois.

REVIEW
Phyllis C.
Palatine, IL
Sep 15, 2018
★★★★★

Very thorough and professional at every step. Detailed contract, well executed installation, finished on time and left immaculate clean up. Friendly management and staff. Everything we expected!

REVIEW
Madhu G.
Glenview, IL
Sep 19, 2013
★★★★★

Our experience was beyond even our highest expectations. My calls were returned promptly, and within a few days of my first call we had a contract signed and project start date set. The workers were highly professional and they did a terrific job. Overall would recommend Countryside to anyone!

REVIEW
Phil B.
Downers Grove, IL
Aug 20, 2013
★★★☆☆

I believe the salesmen assigned to the job were very good at answering questions regarding the materials selected for the flat roof, and also very timely returning calls and making sure issues I had regarding some of the trim work were corrected. The job foreman was excellent, but some of his tear off crew needed a lot more direction. I believe I received a fair price for the quality of the work, but I was very disappointed with the discoloring left on the old oxidized siding as old roofing strike marks were cleaned with a solvent, something that should never have happened if the tear off protective canvas was in place.

REVIEW
David B.
Naperville, IL
Aug 14, 2013
★★★★★

The Countryside salesman and installation teams were excellent to work with. Very professional and friendly. The salesman met with my wife and me on a couple of occasions and helped us through the process. We are very satisfied with our new roof, gutters and siding and will also be calling Countryside when we are ready for replacement windows. We highly recommend Countryside.

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REVIEW
Ann D.
Winnetka, IL
Jul 23, 2013

I would highly recommend Countryside Roofing to friends or family members. They were a highly professional company to work with. They exceeded my expectations and beyond.

REVIEW
Mark F.
Lake Zurich, IL
Jul 23, 2013

From start to finsish the people at Coutryside Roofing were awesome. The job manager took the time up front to explain every facet of the job. He took the time to explain where potential "extra" cost might be an issue. There were no surprizes with the job. They did everything the way they said they would. I highly recommend their services.

REVIEW
Richard P.
Libertyville, IL
Jul 17, 2013

Countryside Roofing followed through on everything they said they would. They were on time and they stayed on budget. I am extremely satisfied with the work they have done for me.

Comment from Countryside Roofing, Siding & Windows Inc

Thank you for choosing Countryside Roofing. Please feel free to contact us with any other future projects you may have

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REVIEW

Art B.
Bolingbrook, IL
Jul 08, 2013

★★★★★

We met Jeff at one of those home shows. He was pleasant, informative and all without being pushy as many of the vendors are at shows like that. So when it came time to get actual quotes, he was one of 5 we called. Jeff was up front and told us right off he would not be the cheapest. Like that honesty. Reviewing those 5 quotes was a pain because all 5 suggested different roofing products. And I can tell you the more you read, the more confused you will get. As it turned out, Jeff was the second lowest with the lowest not having a clue! Signed the contract but with the rain, took a few weeks to get started. They showed up right on time (7 AM) and except for some minor cleanup the next morning, they were done with the roof in one day. Attention to details were excellent. The installers had me double check the alignment of the skylights from the inside to make sure I was happy. If there was a downside, I had to kick the guys out at 10:00 PM. They were tryiing to finish clean up in the dark of night. Gutters were installed 2 days later. Would gladly consider Countryside for other work!

Comment from Countryside Roofing, Siding & Windows Inc

It was our pleasure helping your roofing experience. Feel free to contact Countryside with any other services we can provide.

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REVIEW
Tracey L.
Inverness, IL
Jul 02, 2013

Initial contact with countryside was very good experience. Kevin was knowledgeable and cares about my needs and budget for the roofing project. Crew did a nice job cleaning up after whole roof replacement, they did follow up fairly quickly to a minor issue after project completion and I was very impressed. Highly recommend.

Comment from Countryside Roofing, Siding & Windows Inc

Thank you for choosing Countryside Roofing for your roofing needs. Any other services we can provide please give us a call.

REVIEW
Boh T.
Inverness, IL
Jun 12, 2013

They are a professional company and they got the job done within the time frame promised. I am happy with my experience working with them and I would highly recommend them.

REVIEW
Felicia K.
Libertyville, IL
Jun 08, 2013

Countryside Roofing was very professional in everyway. From start to finish communication was excellent as well as follow through on all that was promised. I would recommend them to anyone seeking a professional company to handle the job.

Comment from Countryside Roofing, Siding & Windows Inc

We are pleased to hear that your roofing experience was a success. Please keep us in mind for any other future projects.

REVIEW
Judy R.
Long Grove, IL
May 05, 2013

We had interviewed 4 other window contractors and Countryside came in at the lowest price. They were the easiest, by far, to deal with. When they actually did the job, it was excellent. We used them for our previous home for different projects, and they were great then too.

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