

# Calvetta Brothers

## Customer Feedback Summary

Of 18 customers surveyed, 14 responded



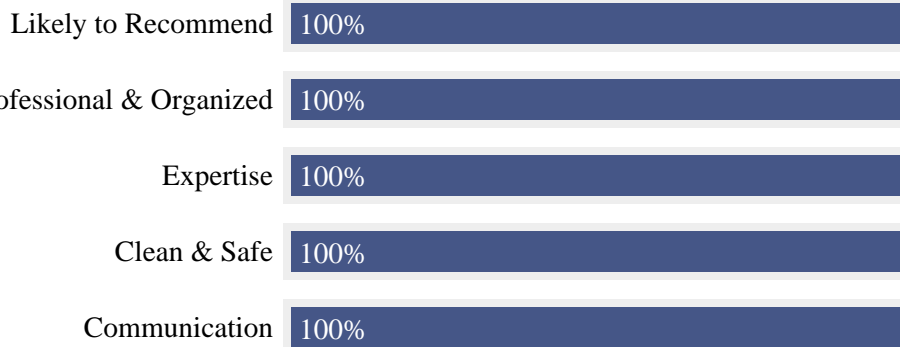
23760 Miles Road  
Cleveland , OH 44128  
(216) 622-5550  
calvettabrothers.com

### GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Calvetta Brothers relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Calvetta Brothers in Solon, OH; Shaker Hts., OH; Cleveland, OH; Strongsville, OH; Akron, OH; Pepper Pike, OH; Euclid, OH; Independence, OH; Hudson, OH; Rocky River, OH; and 4 other cities in Ohio.

In this report, Calvetta Brothers has published a summary of the customer feedback they've received since they joined GuildQuality in December 2017. In that time, 14 out of 18 customers (78%) responded to a GuildQuality satisfaction survey, with the most recent response in January 2018.



## Recent Reviews & Published Comments

REVIEW  
DAVE G.  
STRONGSVILLE, OH  
Dec 29, 2017  
★★★★★

Calvetta Brothers delivered everything they promised with high quality and on time.

REVIEW  
MARK D.  
INDEPENDENCE, OH  
Dec 21, 2017  
★★★★★

This is a great company. I need more work done but I cannot get them to respond. They do exceptional work.

COMMENT  
Additional Comment  
Dec 18, 2017

Thank you for the great renovation!

COMMENT  
Additional Comment  
Dec 18, 2017

I was most satisfied in that I had direct access to the Calvetta kids, the sister and brothers all. That meant a lot.

REVIEW  
Cathy B.  
MORELAND HILLS, OH  
Dec 18, 2017  
★★★★★

They put hardwood floors in our entire house, tile in four bedrooms, and refinished our master bath. I loved everything they did.

CUSTOMER FEEDBACK REPORT *for*

# Calvetta Brothers

REVIEW

TIM S.  
Rocky River, OH  
Dec 16, 2017



Calvetta Brothers was great to work with. They listened to our ideas and their designs met all of our goals. We were so pleased with our 1st floor remodel done in 2016 we had them complete the remodel of the second floor this year. The project always proceeded according to plan and never had to wait on materials or availability of craftsmen.



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