# FEEDBACK REPORT for Blue Haven Pools - San Antonio

#### REVIEW

Terry B. Converse, TX Feb 01, 2023

### REVIEW

Robert A. Boerne, TX Aug 29, 2021 Do not recommend. If you use them, make sure your read the back page of the contract. They will tell you 65 working days to complete. Ours was started in September and was not finished until middle of March. Multiple screw-ups that they had to fix , some multiple times. Expect little coordination of subs from your PM. Nice guy, but was managing over 40 pool installs at same time, spread all over the place. Poorly managed company. Expect significant schedule and quality issues.



7575 N loop 1604 W San Antonio , TX 78249 (210) 680-0006 bluehavensa.com

## **GUILDMEMBER SINCE 2015**

As a GuildQuality Guildmember, Blue Haven Pools - San Antonio relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Blue Haven Pools - San Antonio in San Antonio, TX; Austin, TX; Castroville, TX; Fredericksburg, TX; Pebble Beach, TX; Shavano Pk., TX; Elgin, TX; San Marcos, TX; Helotes, TX; Yoakum, TX; and 2 other cities in Texas.

Visit www.guildquality.com to learn more about the customer feedback in this report. Visit bluehavensa.com for more about Blue Haven Pools - San Antonio.



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#### REVIEW

Linda G. San Antonio, TX Sep 12, 2017

#### REVIEW

Juliana J. San Antonio, TX Apr 20, 2015

## REVIEW

AI R. San Antonio, TX Apr 03, 2015

### REVIEW

Jorge F. San Antonio, TX Mar 25, 2015 I'm really happy with our Blue Haven Pool. They built us a wonderful high quality family entertainment area. I'm really impressed with all the material choices we selected and love our dolphin mosaics. Our contractor was friendly, professional and very helpful to our needs. He was available when I needed him. All the contractors did a professional job and our pool school tech was very friendly, professional and very knowledgeable.

We had a great experience, and I would recommend them tenfold over other organizations in this city.

Working with Blue Haven has been an exciting experience. They are very knowledgeable in everything that they do. I highly recommend them for anyone looking to build a pool.

The project was very unorganized, and nobody knew what to do. Every time somebody came they had a different project or goal in mind. It was very hard to contact anyone regarding problems that arose. And warranty wise, completely forget about anyone coming out to do inspections after the fact.



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