

CUSTOMER FEEDBACK REPORT *for*  
**Best Choice Roofing & Home Improvement  
Inc**

3102 Cherry Palm Dr  
Tampa , FL 33619  
(214) 932-1287

**GUILDMEMBER SINCE 2019**

REVIEW

Martin F.  
Seminole, FL  
Nov 12, 2019



I posted my review on google so I don't really want to have to enter all that data again, but it was a very good review.

As a GuildQuality Guildmember, Best Choice Roofing & Home Improvement Inc relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Ami S.  
Tampa, FL  
Jun 12, 2019



While this company tried there best to make up for their mistakes they took a very long time to finish our roof. It is unacceptable that it has taken over two months to get my roof done and that it still is not fully complete. The drip edge panels in 7 different locations have either been dented, bent or scratched. They have told me it would be changed out but I have waited patiently and still wait to this day. They apologized for all the frustration and stress that they put on us as homeowners and I accept. All I ask it they come and complete the work 100% and get these drip edge panels changed because two months is too long.

We have surveyed customers on behalf of Best Choice Roofing & Home Improvement Inc in Tampa, FL; and Seminole, FL.

In this report, Best Choice Roofing & Home Improvement Inc has published a summary of the customer feedback they've received since they joined GuildQuality in June 2019. In that time, 2 out of 2 customers (100%) responded to a GuildQuality satisfaction survey, with the most recent response in November 2019.