



# CUSTOMER FEEDBACK REPORT *for* BathCrest of South Florida

REVIEW

Dana E.  
Lake Worth, FL  
Oct 29, 2018



I'm sorry that this was such a poor experience, and I don't like leaving negative reviews. I need my second bathroom done but I would never even consider using BathCrest again.

REVIEW

Steve H.  
Lake Worth, FL  
May 14, 2018



The sales person was very helpful but once contract was signed we never heard from him again. The person assigned to convert our bath tub into a handicapped shower was inexperienced and we needed a more experienced person to come in after the job was done to clean up mistakes. I had to buy certain materials, like caulking and mastic the day of the job, as well as a hand held shower head as they did not supply these. In the end the conversion came out satisfactory

REVIEW

Mauricio M.  
Miramar, FL  
Apr 20, 2018



Great people. Great communication. The installer and the dispatcher, Alex were awesome. Very good experience overall.

REVIEW

Ina I.  
Jensen, FL  
Apr 10, 2018



I would definitely recommend them. I am very pleased with everything i got.

REVIEW

Eugene C.  
Ft. Lauderdale, FL  
Mar 16, 2018



Very professional! Workmanship was very good. Excellent!

REVIEW

Ellen H.  
Miami Gardens, FL  
Mar 12, 2018



We were very comfortable with the job that was done and had no problems. They arrived on time and everything was nicely done. Overall they solved our problem with our leak, replaced the original product and it turned out very well.

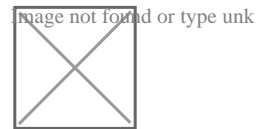
1751 W. Copans Rd., Unit  
6  
Pompano Beach , FL  
33064  
(754) 999-3030

**GUILDMEMBER SINCE 2018**

As a GuildQuality Guildmember, BathCrest of South Florida relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of BathCrest of South Florida in Miami, FL; Coconut Creek, FL; Fort Lauderdale, FL; Lake Worth, FL; Pompano Beach, FL; Deerfield Beach, FL; Ft.lauderdale, FL; Hollywood, FL; Stuart, FL; Ft.pierce, FL; and 34 other cities in Florida.

In this report, BathCrest of South Florida has published a summary of the customer feedback they've received since they joined GuildQuality in February 2018. In that time, 37 out of 73 customers (51%) responded to a GuildQuality satisfaction survey, with the most recent response in February 2019.



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**BathCrest of South Florida**

REVIEW

Ariel O.  
Green Acres, FL  
Mar 05, 2018  
★★★★★

They are a wonderful company and I trust them and what they say.

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