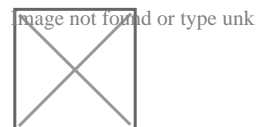


CUSTOMER FEEDBACK REPORT *for*

Arbor Builders



REVIEW

Corry M.
Prineville, OR
Mar 21, 2019



It was an absolutely pleasure working with Arbor Builders!

2538 NE Division St
Bend , OR 97701
(541) 323-4850
arbor-builders.com

REVIEW

R.W.E.
Madras, OR
Jul 19, 2018



Building a house can be challenging and sometimes overwhelming. But working with Arbor Builders made it less so. They were fantastic at helping us to decide on materials, getting quotes, answering a myriad of questions, and referring us to subcontractors. Our concerns were answered quickly and they worked diligently to get warranty issues resolved. Overall, we are very satisfied with the quality of workmanship. And I'd given them a much higher rating than other homes in our area built by other builders.

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Arbor Builders relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Arbor Builders in Bend, OR; La Pine, OR; Prineville, OR; Madras, OR; Culver, OR; and Redmond, OR.

REVIEW

Dennis F.
Redmond, OR
Jul 13, 2018



They did a nice job.

REVIEW

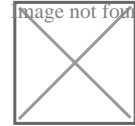
Brad C.
Madras, OR
May 10, 2018



It's going to be a nice comfortable home, and it's what I was looking for.

Arbor Builders

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REVIEW

R.B.W.

Bend, OR

Jan 30, 2018



Arbor buildings have a high level of integrity and truly care about what they do. Everyone we worked with, from Emily to Jerry have been responsive and professional. The owner has a knack for hiring people who are good people are great to work with. We sent a message to the owner after the house was completed letting him know that the world would be a better place if all businesses cared like Arbor does. We would not hesitate to recommend Arbor builders.

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REVIEW

Steven C.

Bend, OR

Jan 17, 2018



Beautifully-designed house from a builder that pays attention to details. I am delighted with my new home!

REVIEW

Deborah A.

La Pine, OR

Dec 05, 2017



I was thrilled to find a quality home at an affordable price for me. I love my new home and look forward to many happy years here!!

REVIEW

Travis W.

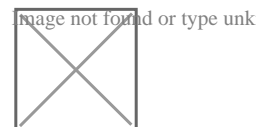
Bend, OR

Oct 12, 2017



Warranty promises have so far been like pulling teeth - poor communication and inaction.

Arbor Builders



REVIEW

R.W.E.

Madras, OR

Sep 21, 2017



My husband and I recently purchased a house that was being built by Arbor Homes. While the process was a bit challenging at times, the outcome was great. We are very happy with the quality of our house. It has 9-foot ceilings and all of the standard fixtures, cupboards, laminate counters, paint, and flooring were great, so we didn't feel the need to upgrade those. AND the garage walls and ceiling were textured and painted like the inside of the house and the garage door was insulated. Wow! The front exterior has sprinklers and nice landscaping. There are always things that need attention when you move into a new house, but we have had very few small things that needed attention and they were handled right away. The staff at Arbor Builders that we worked with were very professional and friendly. We are very happy with our home and would highly recommend Arbor Homes if you are looking for a builder or looking to purchase one of their homes.

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REVIEW

Alice S.

Bend, OR

Aug 05, 2017

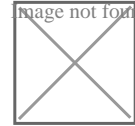


I love the house but getting warranty issues resolved has been frustrating.

CUSTOMER FEEDBACK REPORT *for*

Arbor Builders

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REVIEW

Marian G.
Bend, OR
Jul 01, 2017



Arbor Builders went above and beyond with the construction of the house, achieving Earth Advantage Platinum. They were responsive to our many many questions during construction, and always polite, and the results are excellent. Furthermore, they handled an unexpected problem with the flooring provided by their subcontractor with a minimum of delay, and we ended up with even better flooring than requested at no additional cost. I love this house!

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REVIEW

R.H.B.
Bend, OR
May 23, 2017



Thanks to Arbor Builders we have a beautiful complete home from yard to inside the home.

REVIEW

D.L.K.
Bend, OR
Feb 13, 2017



We LOVE our Arbor house and think other people would be as happy as we our!

REVIEW

Mitchell R.
Bend, OR
Feb 03, 2017



It is a quality built home and we are very happy with our purchase.