

CUSTOMER FEEDBACK REPORT *for*  
**Aqua Doc Pool Clinic**



448 E Venice Ave  
Venice , FL 34285  
(941) 485-1766

**GUILDMEMBER SINCE 2018**

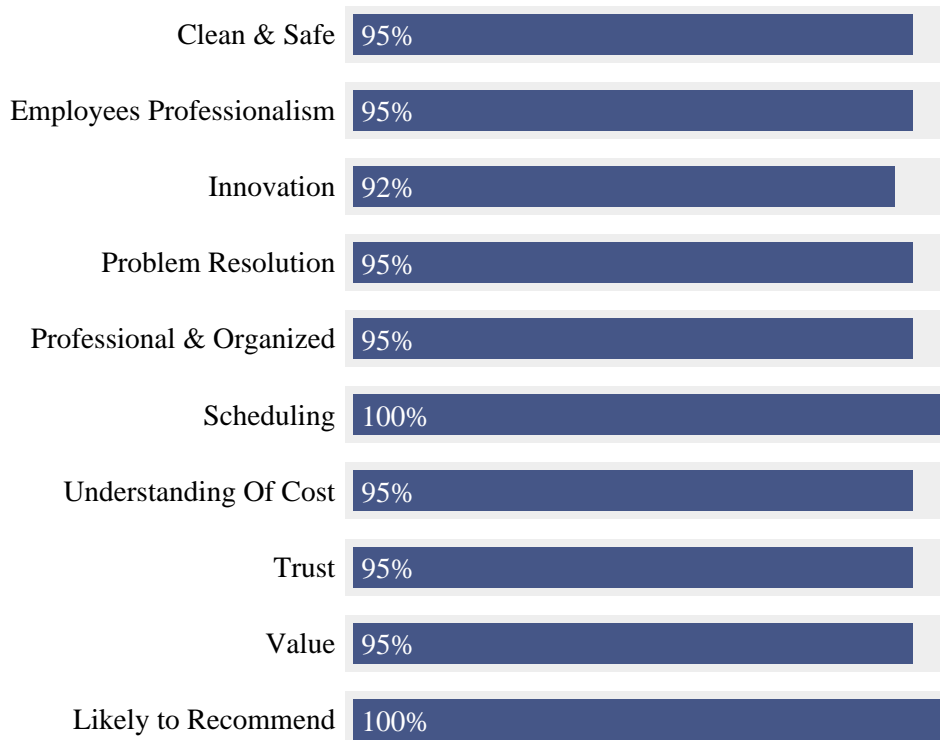
As a GuildQuality Guildmember, Aqua Doc Pool Clinic relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Aqua Doc Pool Clinic in Venice, FL; Englewood, FL; Rotonda West, FL; Port Charlotte, FL; Bradenton, FL; Myakka City, FL; Nokomis, FL; and Rotonda, FL.

In this report, Aqua Doc Pool Clinic has published a summary of the customer feedback they've received since they joined GuildQuality in August 2018. In that time, 20 out of 30 customers (67%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2018.

## Customer Feedback Summary

Of 30 customers surveyed, 20 responded



## Recent Reviews & Published Comments

COMMENT  
Additional Comment  
Dec 07, 2018  
The technician was very nice and accommodating

COMMENT  
Additional Comment  
Sep 05, 2018  
I'm satisfied with how you came on time and were very prompt when I needed you to come back.

COMMENT  
Additional Comment  
Sep 01, 2018  
Punctual & professional service.

COMMENT  
Additional Comment  
Sep 01, 2018  
Professionalism

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- COMMENT  
Additional Comment  
Sep 01, 2018  
We took over with Aquapool from the previous owners and are very satisfied with their service.
- COMMENT  
Additional Comment  
Sep 01, 2018  
very friendly Chrissy, explains everything she is doing, comes every Tuesday as scheduled.
- COMMENT  
Additional Comment  
Aug 23, 2018  
All areas, great people
- COMMENT  
Additional Comment  
Aug 22, 2018  
I am most satisfied with how time conscious they are. They are very responsive to my needs.
- REVIEW  
Dana C.  
Venice, FL  
Aug 22, 2018  
★★★★★  
They have been exceptionally good at taking care of my pool and keeping me happy.
- COMMENT  
Additional Comment  
Aug 17, 2018  
Jeannie is top class
- COMMENT  
Additional Comment  
Aug 17, 2018  
I am most satisfied with the lead technician and his ability to fix things.
- COMMENT  
Additional Comment  
Aug 13, 2018  
The technicians that were experienced were doing a good job. As long as they have experienced technicians doing the pool, I don't have any issues.
- COMMENT  
Additional Comment  
Aug 13, 2018  
The service tech is friendly and competent. The office always handles my requests promptly and professionally.
- COMMENT  
Additional Comment  
Aug 12, 2018  
Jeremy and Jeannie do an excellent job for us.
- COMMENT  
Additional Comment  
Aug 12, 2018  
Quality and speed of service.

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REVIEW

Carla B.  
Englewood, FL  
Aug 12, 2018



I am very pleased with the weekly service I receive and am especially pleased with the quick response when extra service is needed.

COMMENT

Additional Comment  
Aug 11, 2018

Professionalism of technicians, attention to our needs, and sticking to time table and estimated costs.

COMMENT

Additional Comment  
Aug 11, 2018

Our pool technician is friendly and courteous. We have been very pleased with Matt.

COMMENT

Additional Comment  
Aug 11, 2018

Good job at a fair price