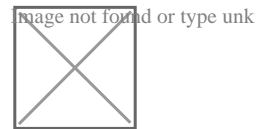
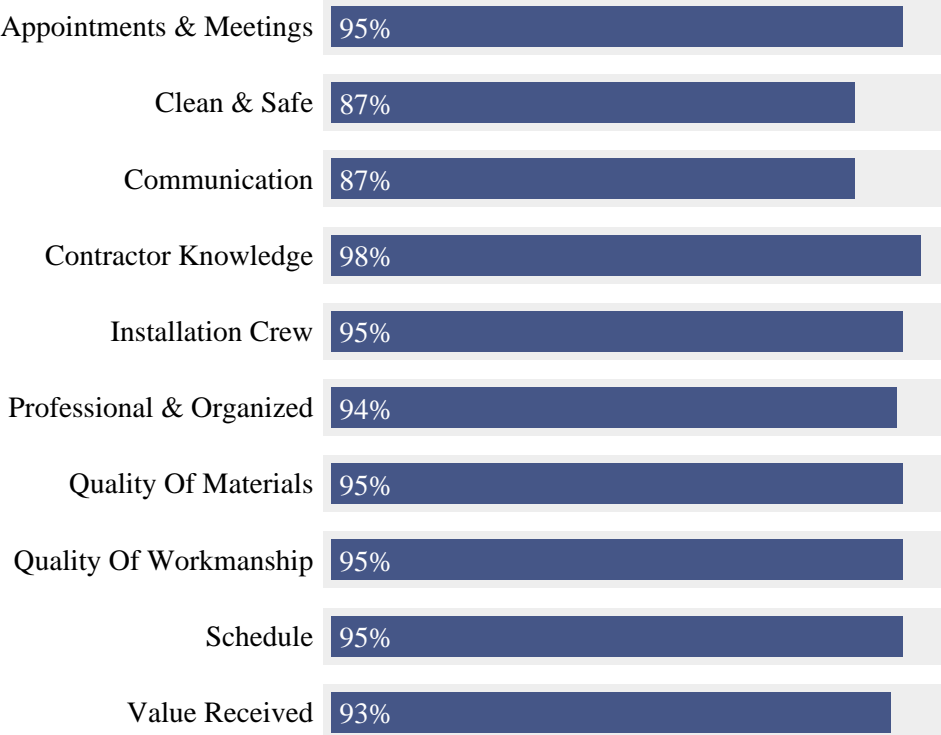


# CUSTOMER FEEDBACK REPORT *for* Apex Solar Power



## Customer Feedback Summary

*Of 102 customers surveyed, 63 responded*



64 Main St  
Queensbury , NY 12804  
(518) 309-2786  
[www.apexsolarpower.com](http://www.apexsolarpower.com)

### GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Apex Solar Power relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Apex Solar Power in Saranac Lake, NY; Queensbury, NY; Lake Placid, NY; Albany, NY; Schenectady, NY; Argyle, NY; S Glens Falls, NY; North River, NY; Gansevoort, NY; Fort Edward, NY; and 54 other cities in New York, Vermont, Massachusetts, Connecticut, New Jersey, and 1 other state.

## Recent Reviews & Published Comments

### REVIEW

Andy P.  
Lake Placid, NY  
Sep 23, 2021



They did an outstanding job on a neighbor's house, which is why I chose them. Mine was outstanding as well. Now another friend is hiring them as well.

### REVIEW

Roger N.  
Albany, NY  
Aug 10, 2020



Excellent product! Excellent service!

CUSTOMER FEEDBACK REPORT *for*

# Apex Solar Power



REVIEW

Manish P.  
Warwick, NY  
Sep 02, 2019  
★★★★★

They did a good job overall. The only issue I had was the picking up of nails from the driveway/lawn. They came on a Mon and Tues and couldn't return until Friday due to weather. I found multiple (20+) nails on my driveway and lawn on Wednesday. They should have done a full cleanup if they knew they would not return for a few days.

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REVIEW

Maureen D.  
Adirondack, NY  
Aug 02, 2019  
★★★★★

Overall, we are happy with the work that was done. It took a little longer than we expected, but in the end, we are happy with the work.

REVIEW

Aaron H.  
Howes Cave, NY  
Jul 17, 2019  
★★★★★

It's a nice roof

REVIEW

Richard T.  
Macedon, NY  
Jul 15, 2019  
★★★★★

Top tier organization except for the aforementioned roofing nail issue.

REVIEW

Chris B.  
Caledonia, NY  
Feb 14, 2019  
★★★★★

They were friendly and I believe they did a great job. I am the third member of my family to use them for a solar project and no one has been sorry for that choice yet. My brother had a panel go bad. They sent someone out to swap it out quickly. We get to turn our system on for the first time today after work and we're excited!

COMMENT

Additional Comment  
Feb 05, 2019

I was most satisfied with the installation and the electricians, they were pretty knowledgeable.

COMMENT

Additional Comment  
Feb 04, 2019

Outstanding, local company

## CUSTOMER FEEDBACK REPORT *for*

# Apex Solar Power



### COMMENT

Additional Comment  
Feb 04, 2019

I would like to recognize the president and CEO.

### COMMENT

Additional Comment  
Feb 04, 2019

I was most satisfied with the personal interaction with all members of the staff.

### COMMENT

Additional Comment  
Feb 04, 2019

I was most satisfied with the whole thing

### COMMENT

Additional Comment  
Feb 04, 2019

I was most satisfied with the customer service, and they lived up to everything they said they would.

### REVIEW

Mike F.  
Valatie, NY  
Feb 04, 2019



Apex Solar Power did a great job, and I am looking forward to lowering my power bill.

### COMMENT

Additional Comment  
Feb 04, 2019

I am most satisfied with the installation. They were efficient.

### COMMENT

Additional Comment  
Feb 04, 2019

The guy who was overseeing the installation was very professional

### COMMENT

Additional Comment  
Feb 04, 2019

I was most satisfied with the installation. The team was very professional.

### COMMENT

Additional Comment  
Feb 04, 2019

I was most satisfied with the quality of their workmanship.

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## CUSTOMER FEEDBACK REPORT *for*

# Apex Solar Power



### REVIEW

Peter L.  
Gloucester, MA  
Feb 02, 2019



Apex exceeded my expectations in all aspects of the project. The office staff was excellent at managing the finance/regulatory stuff, keeping me informed as they took care of almost all the details. The project manager kept me updated frequently and installation went smoothly. The only hiccup was an extended wait to get the final meter installed to start generating power but this was due to local utility issues.

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### REVIEW

Linda F.  
Jay, NY  
Jan 19, 2019



Professional and friendly.

### REVIEW

Miguel D.  
Springfield, MA  
Aug 11, 2018



Customer service was top notch. We are excited to green!

### REVIEW

Tim T.  
Queensbury, NY  
Aug 04, 2018



I'm a retired contractor, and I was very happy with their work.

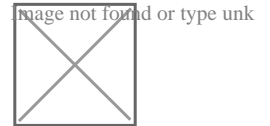
### REVIEW

Alex H.  
Albany, NY  
Aug 03, 2018



Apex is a phenomenal team to work with, hands down thrilled with my decision to go with them. All my expectations were beat. They took good care in all steps of the process and made process as easy on me in the meantime. Quality product from experts that will match your needs and exceed expectations.

CUSTOMER FEEDBACK REPORT *for*  
**Apex Solar Power**



REVIEW

Gen M.  
Saranac Lake, NY  
Jul 23, 2018



My new roof installed by Apex Solar Power's Roofing Division looks great! The local sales representative was knowledgeable and pleasant to work with. The roofing installation team did a professional job of removing the old roof, making needed repairs, installing the new Owens Corning Roofing System and cleaning up the worksite.

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REVIEW

Cullen C.  
Plattsburgh, NY  
May 07, 2018



I am very happy with all of the work. Apex Solar Power is a great company to work with.