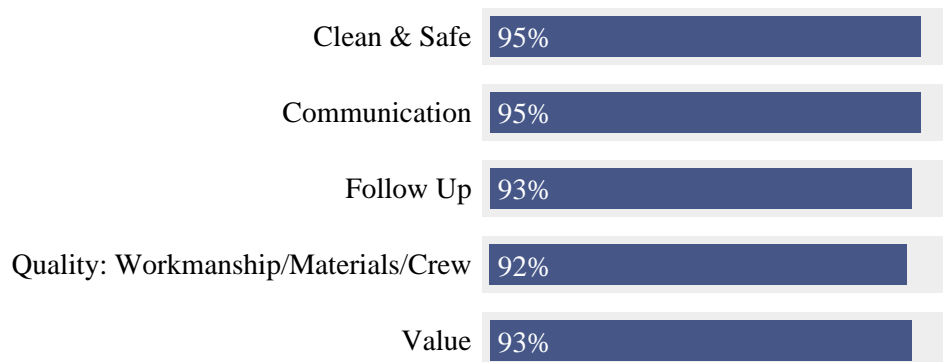


Apex General Contracting



Customer Feedback Summary

Of 103 customers surveyed, 44 responded



376 Prarie Hill Road, Unit F
South Beloit , IL 61080
(815) 624-2161

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Apex General Contracting relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Apex General Contracting in Rockford, IL; Janesville, WI; St. Charles, IL; Naperville, IL; Winnebago, IL; Williams Bay, WI; Loves Park, IL; Null, IL; Lake Geneva, WI; Machesney Park, IL; and 28 other cities in Illinois and Wisconsin.

In this report, Apex General Contracting has published a summary of the customer feedback they've received since they joined GuildQuality in July 2019. In that time, 44 out of 103 customers (43%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2019.

Recent Reviews & Published Comments

REVIEW

Pattie K.
Stockton, IL
May 29, 2019



Unfortunately, we had issues with the install. Several leaks and they had to return twice. The solution was put caulk where the nails had gone too far through. Clean up was not satisfactory. Ended up with two flat tires because of nails left on the ground.

REVIEW

Mary B.
Rockford, IL
May 24, 2019



We thought they were A+ all the way around.

REVIEW

Sharon P.
Rockford, IL
May 24, 2019



They might be a little more on the ball with the production list if the weather cooperated.

COMMENT

Additional Comment
Oct 12, 2011

They worked within my budget and came up with solutions that met my needs.

COMMENT

Additional Comment
Oct 07, 2011

The quality of the material and the workmanship of the installation. An outstanding job.

Apex General Contracting



COMMENT
Additional Comment
Jul 28, 2011

My wife and I are totally satisfied. We are very pleased with the outcome of the project and the finished job. It looks very good. It changed the overall appearance of our home.

COMMENT
Additional Comment
Feb 16, 2011

The workers were pleasant and polite. Though it was cold and around the holidays they always seemed happy. They were doing their best. They were always accommodating. They always made sure they weren't inconveniencing us in any way. The work they did is beautiful.

COMMENT
Additional Comment
Feb 15, 2011

They were very effective and responsive and the workmanship is great.

COMMENT
Additional Comment
Jan 25, 2011

I was most satisfied with how quickly they got the pricing information back to me and they were able to show me samples of the product in order to show me exactly what I needed. Also, the rescheduling was done very quickly.

COMMENT
Additional Comment
Sep 07, 2010

The materials used and the workmanship. The project turned out fantastic.

COMMENT
Additional Comment
Aug 28, 2010

Communication good. The crew worked incredibly hard in hot, humid weather. Always polite and respectful. They treated our home as if they were working on their own. When there was an issue, John responded without complaint and got the job done. Again, always polite, and on time, too. Good after-job clean-up. We had a surprise problem with a small area in the roof. Taken care of well at a reasonable price that made us feel like we were not being taken advantage of.

376 Prarie Hill Road, Unit F
South Beloit , IL 61080
(815) 624-2161

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Apex General Contracting relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Apex General Contracting in Rockford, IL; Janesville, WI; St. Charles, IL; Naperville, IL; Winnebago, IL; Williams Bay, WI; Loves Park, IL; Null, IL; Lake Geneva, WI; Machesney Park, IL; and 28 other cities in Illinois and Wisconsin.

In this report, Apex General Contracting has published a summary of the customer feedback they've received since they joined GuildQuality in July 2019. In that time, 44 out of 103 customers (43%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2019.

CUSTOMER FEEDBACK REPORT *for*

Apex General Contracting



COMMENT

Additional Comment
Aug 22, 2010

The strong work ethic of the crew

COMMENT

Additional Comment
Aug 05, 2010

The actual contractors who did the work, did a good job.

376 Prarie Hill Road, Unit F
South Beloit , IL 61080
(815) 624-2161

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Apex General Contracting relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Apex General Contracting in Rockford, IL; Janesville, WI; St. Charles, IL; Naperville, IL; Winnebago, IL; Williams Bay, WI; Loves Park, IL; Null, IL; Lake Geneva, WI; Machesney Park, IL; and 28 other cities in Illinois and Wisconsin.

In this report, Apex General Contracting has published a summary of the customer feedback they've received since they joined GuildQuality in July 2019. In that time, 44 out of 103 customers (43%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2019.