

CUSTOMER FEEDBACK REPORT *for*
Alpha Omega Construction Group - Charlotte



REVIEW

PAUL K.
MATTHEWS, NC
Oct 10, 2019



They were the best company I met with--organized and honest--especially the supervisor and the owner of the company.

REVIEW

CYNTHIA H.
CHARLOTTE, NC
Oct 01, 2019



Andy was really good at addressing any issue I had. They are a professional company but their subcontractors are not as professional as them, but they did address all my issues.

REVIEW

TERRY K.
CHARLOTTE, NC
Sep 30, 2019



They handled everything and I did not have to worry about the roof at all.

REVIEW

PAM J.
WAXHAW, NC
Sep 29, 2019



I spoke with several companies, one who is well known in the Waxhaw area. I am most impressed with Alpha-Omega and the service that I received. They exceeded all of my expectations. Andy is excellent!

REVIEW

CORY H.
CHARLOTTE, NC
Sep 18, 2019



Elliott was awesome to work with... he handled any questions or concerns promptly and to our satisfaction. Highly recommend Alpha Omega Construction Group!

Comment from Alpha Omega Construction Group - Charlotte

Thank you so much for taking the time to leave this review!

COMMENT

Additional Comment
Sep 16, 2019

I thought they did a good job. I had a problem and they came out quickly. I am really satisfied.

1014 Waxhaw Indian Trail Rd
Charlotte , NC 28079
(704) 236-2996

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Alpha Omega Construction Group - Charlotte relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Alpha Omega Construction Group - Charlotte in Charlotte, NC; Kannapolis, NC; Concord, NC; Matthews, NC; Indian Trail, NC; Waxhaw, NC; Mooresville, NC; Fort Mill, SC; Monroe, NC; Midland, NC; and 15 other cities in North Carolina and South Carolina.

In this report, Alpha Omega Construction Group - Charlotte has published a summary of the customer feedback they've received since they joined GuildQuality in May 2019. In that time, 40 out of 73 customers (55%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2019.

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REVIEW
RICHARD F.
CHINA GROVE, NC
Sep 16, 2019
★★★★★

I thought they did a good job. I had a problem and they came out quickly. I am really satisfied.

Comment from Alpha Omega Construction Group - Charlotte

Thank you so much for sharing your experience with Alpha!

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REVIEW
JOYCE M.
CHARLOTTE, NC
Sep 13, 2019
★★★★★

I was very satisfied. They were on time and they did everything that we discussed. I was very pleased with them.

Comment from Alpha Omega Construction Group - Charlotte

Great to hear... thank you so much for taking the time to share your experience.

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REVIEW
MICHAEL J.
CHARLOTTE, NC
Sep 05, 2019
★★★★★

Alpha Omega Construction Group was just in time. Josh Miller came and I have recommended him to 4 other neighbors. They had the same damage and type of work need as I had. My job was really well done.

Comment from Alpha Omega Construction Group - Charlotte

Wonderful news, thank you!!!

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REVIEW
NANCY E.
LOCUST, NC
Aug 30, 2019
★★★★★

I'm fully satisfied!

Comment from Alpha Omega Construction Group - Charlotte

Thank you!

CUSTOMER FEEDBACK REPORT *for*
Alpha Omega Construction Group - Charlotte

REVIEW

LADONNA H.
KINGS MOUNTAIN,
NC

Aug 06, 2019



I will recommend Alpha Omega to everyone and I have already started. I would use them again.

Comment from Alpha Omega Construction Group - Charlotte

Great to hear... so appreciative of you taking the time to share your experience.



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Rd
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