

FEEDBACK REPORT *for*

ARS Flood & Fire Cleanup-

3120 N Main
North Logan , UT 84341
(435) 753-9600

REVIEW

Lisa S.

Mar 18, 2021



i might not recommend because i had to tell them to put masks on they weren't courteous enough to wear them without me saying something even though my family were all wearing masks. also they promised to haul away the old damaged vanity and instead they threw it in the middle of my garage so that i couldn't put the car in there. not happy. and then they were supposed to get back to us about repairing everything and they never did. we had to go find someone else.

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, ARS Flood & Fire Cleanup- relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Allen H.

CASPER, WY

Nov 10, 2020



I would not recommend them to anyone for the way they treated me. They basically threatened me to sign their contract. Saying that if I did not sign they would stop now and submit the bill to me instead of the insurance company. I spoke with the owner and the supervisors, and they are con artist. They should lose their license.

REVIEW

Jack G.

Aug 18, 2020



they were very help full and courtis thank you

REVIEW

Roger D.

Huntsville, UT

Jun 12, 2019



ARS was very professional, and except for one scheduling problem - totally caused by their mill provider for some customized baseboards - the project was done very professionally, timely and competently. ARS carpenters and workers themselves were all very skilled and knowledgeable and get 100% marks for the work they did on this large job. Roger Dutson, home owner.

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REVIEW

Melanie S.
Casper, WY
Apr 26, 2019



The beginning process of cleanup was spot on. It went in a hand basket when it came to the gentleman from ARS not explaining the complete process of restoration of products which needed to be replaced to the billing process and payments. We also had problems with the gentleman from ARS not keeping appointments which he set or calling to apologize, but just showing up at our home whenever he wanted to. The process also started out congenial to becoming sour near the end. Not a fan of this company.

GUILDMEMBER SINCE 2015

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REVIEW

Donald E.
North Salt Lake, UT
Jan 14, 2019



ARS Flood and Fire Cleanup provided superb service.

REVIEW

J.P.J.
Logan, UT
Aug 12, 2018



Lots of miscommunications. It was very difficult to get responses through text. Face to face communication was better. When I got them to counsel me on what to do, I later felt like I was given bad recommendations that cost me a lot more time and money. The final bill was almost 3x what it cost me to get the repairs done. I'm not even sure how that's ethical.

REVIEW

Ronald B.
Layton, UT
Sep 15, 2017



Very courteous and professional.

REVIEW

Sarah B.
Casper, WY
Aug 31, 2016



They were great.