

CUSTOMER FEEDBACK REPORT *for*
Contract Exteriors LLC



Customer Feedback Summary

Of 640 customers surveyed, 473 responded



Recent Reviews & Published Comments

REVIEW

Ron G.
Charleston, SC
Dec 08, 2022



My wife and I needed to replace the siding on our home, and because of water damage issues, we contacted Contract Exteriors, who came out and looked at the existing conditions. They looked at a set of drawings showing my vision, came back with a proposal and their view, and it matched my vision. They knew what I was looking for. Once we signed the contract, and it was completed, we were thoroughly satisfied with their work and their professionalism.

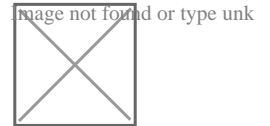
124 Elk Drive
Murrells Inlet , SC 29576
(843) 353-6808
www.contractexteriors.com

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Contract Exteriors LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Contract Exteriors LLC in Myrtle Beach, SC; Charleston, SC; Murrells Inlet, SC; Mount Pleasant, SC; Conway, SC; North Myrtle Beach, SC; Pawleys Island, SC; Summerville, SC; North Charleston, SC; Surfside Beach, SC; and 59 other cities in South Carolina, North Carolina, Tennessee and Pennsylvania.

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REVIEW

Josie F.
Charleston, SC
Nov 16, 2022



From the initial consultation to the completion of the work, I am very pleased with Contract Exteriors! Ryan did the initial consultation with me, quickly sent me a detailed and professional quote, and followed up efficiently without being pushy. Chuck was my project manager, also very thorough and professional! The dumpster/porto-potty/supplies were delivered a day early. There were a few small things the construction crew didn't do to my standard, and when I texted them to Chuck, he responded quickly and came out and fixed them himself. The billing side of everything was simple and easy to complete online. The dumpster got picked up later than anticipated, but Chuck communicated with me about it properly. Overall, I could not have asked for a better experience. Communication is key for me, and Contract Exteriors nailed it. I will absolutely refer them to friends and family.

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REVIEW

Ed A.
North Charleston, SC
Oct 26, 2022



quality work done in a timely manner.

REVIEW

Leigh V.
Myrtle Beach, SC
Oct 10, 2022



Kristen, Mark and team did an amazing job, siding looks great.

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REVIEW

William C.
Charleston, SC
Sep 27, 2022



I highly recommend Contract Exteriors for any siding job. The estimate was fair, the siding arrived promptly, the work began and ended on time, everything was documented with photos, and the people, including the crew who put up the siding, were great to work with.

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REVIEW

Donald C.
Pawleys Island, SC
Sep 15, 2022



The difference in my house looks remarkable, truly remarkable. Matt Kuzdrall was great, as my salesman, and Greg Roonan, the project manager.

REVIEW

Kenneth P.
Little River, SC
Jun 16, 2022



The company did an excellent job in a timely manner in times of building boom, workers in short supply, and materials also in lagging, and or short supply, also. As in all building projects accidents may occur resulting in damage to screens, windows, fences, flower beds, etc. They are very diligent in pointing out these things and correcting them immediately at their expense. I did think the price was high, but you get what you pay for. I do believe I can look forward to decades of a quality finished Job. Greg Roonan, and Matt Kuzdrall are on the mark when it comes to balancing prep., disposal, construction, and clean up. Thumbs up Guys ! Looks great too, according to all of our neighbors . Good Job !

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REVIEW

Michael G.
Summerville, SC
Jun 01, 2022



Outstanding company. They delivered what they promised. From the first contact with the salesman, David, he was extremely courteous and professional. The project was supervised personally by the owner David Hamn. I had new siding installed and my house looks like a new home. Many compliments from the neighbors. The crew was on time, professional and cleaned up everyday after work. I plan to use them in the future. I highly recommend this company. They did me right!

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REVIEW

Deborah M.
Myrtle Beach, SC
Aug 30, 2020



Well done.

REVIEW

Tom M.
Pawleys Island, SC
Jul 21, 2020



Great job on a unique project where brick had to be taken off of our house from the second level and replaced with Hardie plank siding. Wil, the owner, is solid as a rock. And Kathleen in the office is extremely efficient for both the business and the customer, all while being incredibly easy to work with throughout the process.

REVIEW

Cheryl B.
Isle of Palms, SC
Jun 16, 2020



The workers worked extremely hard with long hours until the work was done.

REVIEW

Joseph .
Surfside Beach, SC
Feb 03, 2020



Contract Exteriors is tremendous. Absolutely no surprises, no missed commitments and Matt Kuzdrall and Matt Whitley we're top notch. Kathleen kept me in the loop from beginning to end.

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REVIEW

Debby H.
Surfside Beach, SC
Dec 17, 2019



All the persons associated with Contract Exteriors were professional and quick to answer any questions I had. We did have a small issue with payment, but everything was resolved quickly. I would definitely recommend Contract Exteriors to anyone needing their services.

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REVIEW

Bonnie R.
Mount Pleasant, SC
Dec 02, 2019



I was very pleased with everything.

COMMENT

Additional Comment
Dec 02, 2019

It was all so painless. Matt took care of everything. If I found something I didn't like he was there and got it fixed. He is a huge asset to their team.

REVIEW

Pam B.
Myrtle Beach, SC
Dec 02, 2019



The salesman, Wade, and the Project Manager, Matt Whitley were remarkable. They were top notch.

REVIEW

Jim A.
Surfside Beach, SC
Nov 25, 2019



They did an excellent job. They were always very professional and kept the site clean. I would recommend them all day long!

REVIEW

Richard F.
Myrtle Beach, SC
Nov 14, 2019



The technicians are very competent and organized.

REVIEW

Joe G.
Bluffton, SC
Aug 13, 2019



They treated me very well. Some of my neighbors weren't having a great experience at the same time as myself, but I guess it depends on who you got. I had a good project manager. I had very good rapport with him and the crew. I'm very happy with the job I got. I was pleased.

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REVIEW

Donna .
Myrtle Beach , SC
Jun 11, 2019



They were all very professional, on time, polite and clean. They checked in when they arrived and before they left. I would recommend them very highly.

REVIEW

Jerry .
Murrells Inlet , SC
Apr 24, 2019



I greatly appreciate the professionalism that Contract Exteriors showed us during the entire process.

REVIEW

John D.
Mount Pleasant, SC
Apr 17, 2019



Very professional staff, particularly Patrick Stewart.

REVIEW

Larry .
Surfside Beach , SC
Apr 08, 2019



They were first class from the beginning to the end. They were well organized and professional. From the financial part to the actual project they were as nice as they can be. I could not ask for a better crew or a better company to work with.

REVIEW

John .
Murrells Inlet , SC
Apr 03, 2019



Contract Exteriors did work on a vacation home, whose roof had been damaged while we were away. They not only provided prompt and reasonable scheduling and competitive pricing, they also went to my home and tarped the leaking portion of the roof until they could begin the replacement job. I appreciated their concern for my property.

REVIEW

Joan S.
North Myrtle Beach , SC
Mar 26, 2019



Kathleen was extremely professional and helpful during our project!

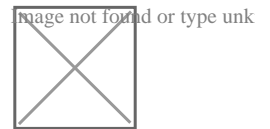
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REVIEW

Edward .
Murrells Inlet , SC
Mar 21, 2019



The only problem was the job supervisor (Gage) did not show up at the start of the job. I was told he had the flu by the office staff. He should have called to let me know he would not make it. When I called to ask what happened I got a call back from Kathleen Morelli to inform me she would be right over and explained what happened to Gage. Kathleen worked with me and supervised the crew which were very hard working and experienced roofers. No other problems occurred and the roof looks great. The workers did a great job on cleanup also. I would recommend Contract Exteriors to anyone looking to put on a new roof.

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REVIEW

Adam .
Little River , SC
Mar 19, 2019



Contract Exteriors has met my expectations. I have, and will again, recommend this company to all my friends and anyone else who asks me.

REVIEW

Lisa .
Loris , SC
Mar 19, 2019



They were extremely professional from beginning to end.

REVIEW

William C.
Ocean Aisle Beach , SC
Mar 18, 2019



They did a super job of getting the roof done and done correctly. All the work was professional and I would recommend them to anyone!

REVIEW

Barbara B.
Clayton, NC
Mar 14, 2019



They were a hard working group of people and actually finished our roof a day ahead of planned completion.