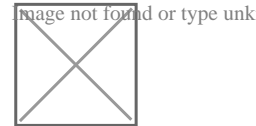
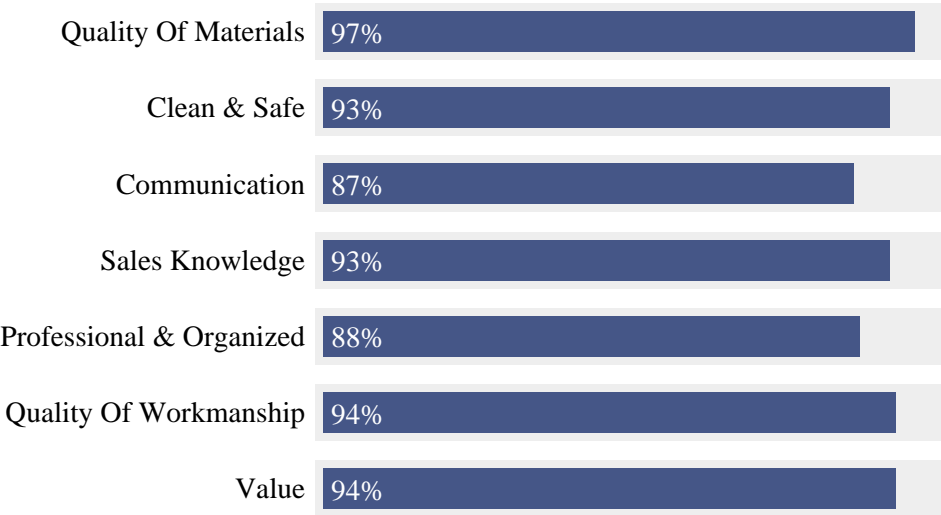


CUSTOMER FEEDBACK REPORT *for*
Colorado Window Source



Customer Feedback Summary

Of 475 customers surveyed, 287 responded



1390 W. Evans Ave Unit D
Denver , CO 80233
(720) 200-2700
coloradowindowsource.com

GUILD MEMBER SINCE 2013

As a GuildQuality Guildmember, Colorado Window Source relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Colorado Window Source in Denver, CO; Littleton, CO; Centennial, CO; Highlands Ranch, CO; Aurora, CO; Boulder, CO; Parker, CO; Lakewood, CO; Golden, CO; Arvada, CO; and 54 other cities in Colorado, Wyoming and Georgia.

Recent Reviews & Published Comments

REVIEW

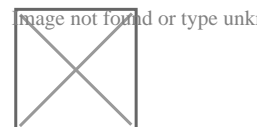
David W.
Westminster, CO
Feb 24, 2020



Highly recommended for installing Hardie Board siding!!

CUSTOMER FEEDBACK REPORT *for*

Colorado Window Source



REVIEW

JENNY S.
Englewood, CO
Jan 12, 2020



We completely remodeled a house, and Colorado Window Source were the worst contractors we dealt with. They were friendly until we signed a contract and gave them a deposit. The guy who was supposed to measure our windows no showed.. twice. Taking time off work to meet someone who never shows gets old. I understand life happens but I expect communication. It took a month (with me calling often) to finally get the windows measured. Then it took another two months for the windows to show up (and constant follow up calls to make sure the windows were actually ordered). Most were installed fine, but one window was mis-measured by 4 inches! When I asked about the incorrect window measuring, Paulo was rude and unprofessional calling my house "janky" as the reason the window was off by 4 inches. Their solution was for me to hire a handyman to knock out our wall to accommodate their incorrect window size. Ha! Obviously they couldn't install the extra large window they ordered, but they took it with them, claimed they broke it, and said they'd expedite a reorder of the incorrect window. Which makes no sense when the window isn't the correct size! The installers left old windows and junk in my backyard. I've called many times requesting them to pick up the old windows. It's now four months later, I'm not expecting them to pick up their junk. I still haven't received that expedited reorder of the wrong window. I don't expect my money back for a window I never received. I should've believed the other negative reviews.

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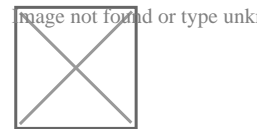
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CUSTOMER FEEDBACK REPORT *for*

Colorado Window Source



REVIEW

A B.
Littleton, CO
Dec 29, 2019
★★★★★

Gedeon and his crew perform excellent JamesHardie concrete siding installation! Precise, efficient, clean and respectful. The company provides good value and good customer service. We would use them again!

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COMMENT

Additional Comment
Feb 08, 2019

Geodon and his crew are very nice and respectful

COMMENT

Additional Comment
Feb 08, 2019

The install crew is amazing and friendly

REVIEW

Jesse C.
Thornton, CO
Feb 08, 2019
★★★★★

The install crew is awesome but other then that the company has trouble with communication with each other about the job

REVIEW

Connie A.
Kiowa, CO
Feb 07, 2019
★★★★★

We were very happy with Colorado Window Source. They were wonderful. We are very happy with our new windows.

COMMENT

Additional Comment
Feb 07, 2019

The worker that installed our sliding glass door had great workmanship.

COMMENT

Additional Comment
Feb 07, 2019

We are the most satisfied with the end result. Our windows look beautiful.

COMMENT

Additional Comment
Feb 07, 2019

Colorado Window Source did not fall short of my expectations.

COMMENT

Additional Comment
Jan 31, 2019

The subcontractors they used were fantastic

COMMENT

Additional Comment
Dec 13, 2018

Yes, they were.

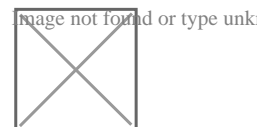
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CUSTOMER FEEDBACK REPORT *for*

Colorado Window Source



REVIEW

Bonnie G.
Englewood, CO
Dec 13, 2018



I can say that I had my heart set on stucco and nobody could change my mind. They provided addresses for me and I went around and looked at other homes and after I saw the product that they sell I decided to go with the siding. I am very happy with the way my home looks. It really has curb appeal. I have gotten a lot of comments from neighbors and people going by commenting on the color. The neighbors have commented on how the quality looks.

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COMMENT

Additional Comment
Dec 13, 2018

I would like to recognize the salesman Victor. He was very knowledgeable and listened to me. I thought he was a very good salesman and really knows his product. He is a very knowledgeable person.

COMMENT

Additional Comment
Dec 13, 2018

Right now I do not have anyone to recommend but I would highly recommend you guys.

COMMENT

Additional Comment
Dec 13, 2018

5.

COMMENT

Additional Comment
Dec 13, 2018

5.

COMMENT

Additional Comment
Nov 19, 2018

I am satisfied with the overall experience. The job was done well.

COMMENT

Additional Comment
Nov 19, 2018

I would like to recognize Victor for his exceptional service. He was very helpful.

COMMENT

Additional Comment
Nov 19, 2018

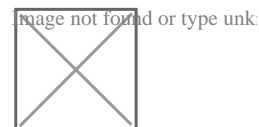
I would like to recognize Leo for exceptional service.

COMMENT

Additional Comment
Nov 19, 2018

I was most satisfied with the quality of product Colorado Window Source used and how the new siding looks.

CUSTOMER FEEDBACK REPORT *for* Colorado Window Source



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COMMENT

Additional Comment
Nov 15, 2018

I was most satisfied with communication with the work crew.

COMMENT

Additional Comment
Nov 15, 2018

I would like to recognize Jose.

COMMENT

Additional Comment
Nov 14, 2018

N/a

COMMENT

Additional Comment
Nov 14, 2018

Jose and Tisha

COMMENT

Additional Comment
Nov 14, 2018

Scott was also very kind...

COMMENT

Additional Comment
Nov 14, 2018

Salesperson Tisha was great and the Crew was outstanding!

REVIEW

Rebecca V.
Keenesburg, CO
Nov 14, 2018



I am extraordinarily satisfied with my siding job. José and his crew where professional and went beyond to ensure my house was done to exceed my expectations. Office staff is friendly and professional as well.

COMMENT

Additional Comment
Nov 14, 2018

Not at this time- but I do tell everyone about CWS when ur come up in conversations!

COMMENT

Additional Comment
Nov 13, 2018

Both Victor and Jose did amazing jobs in their respective areas. We felt completely taken care of.