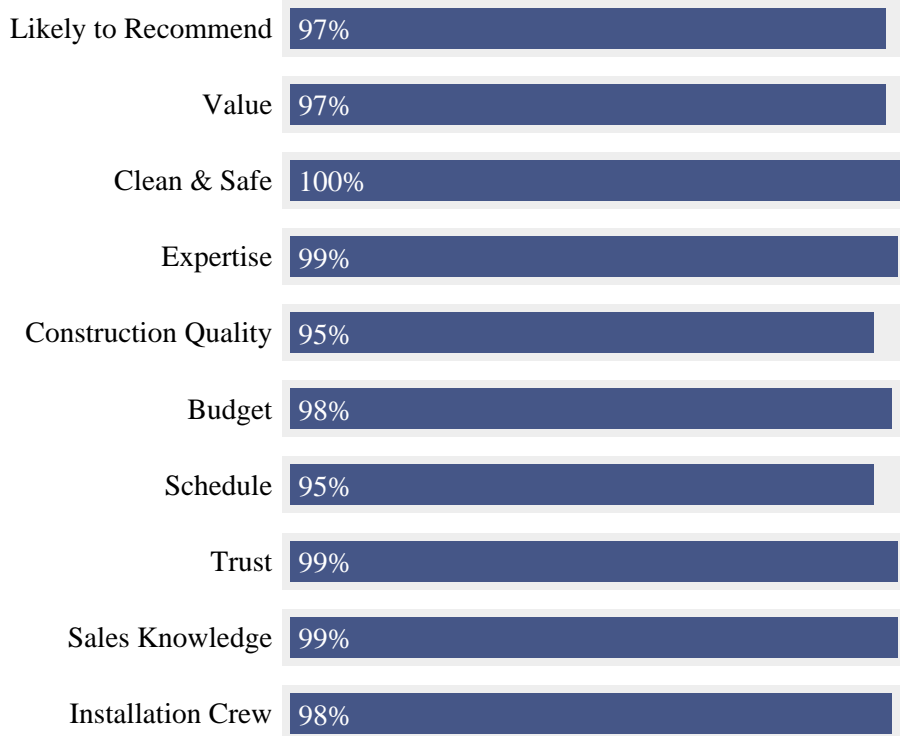


CUSTOMER FEEDBACK REPORT *for*
CalBath Renovations



Customer Feedback Summary

Of 352 customers surveyed, 223 responded



3825 Birch Street
Newport Beach , CA 92660
(949) 263-1236
www.calbath.com

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, CalBath Renovations relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of CalBath Renovations in San Diego, CA; Huntington Beach, CA; Costa Mesa, CA; Newport Beach, CA; Escondido, CA; Oceanside, CA; Mission Viejo, CA; Lake Forest, CA; Irvine, CA; Anaheim, CA; and 74 other cities in California.

In this report, CalBath Renovations has published a summary of the customer feedback they've received since they joined GuildQuality in November 2011. In that time, 223 out of 352 customers (63%) responded to a GuildQuality satisfaction survey, with the most recent response in December 2018.

Recent Reviews & Published Comments

COMMENT
Additional Comment
Jul 31, 2017

Excellent work

COMMENT
Additional Comment
Jul 31, 2017

I have already recommended CalBath to several people. Will do it again when the need for a contractor comes up.

COMMENT
Additional Comment
Jul 31, 2017

They did a good job before

COMMENT
Additional Comment
Jul 24, 2017

Ability to do the job right

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- COMMENT
Additional Comment
Jul 21, 2017
None at all.
- COMMENT
Additional Comment
Jul 21, 2017
Steve Lass and the installer were both very professional. Couldn't ask for a better job.
- COMMENT
Additional Comment
Jul 21, 2017
Value for your money
- COMMENT
Additional Comment
Jul 20, 2017
Crew was cautious and accommodating.
- COMMENT
Additional Comment
Jul 20, 2017
Like Darrell the sales person
- COMMENT
Additional Comment
Jun 07, 2017
The ease of getting an estimate, and the courtesy and workmanship of the person who did the installation.
- COMMENT
Additional Comment
Jun 07, 2017
Great price and workmanship. I really appreciated the low pressure when I got my bid.
- COMMENT
Additional Comment
Jun 06, 2017
Communications and responsiveness made it pleasant to deal with CalBath employees.
- COMMENT
Additional Comment
Jun 06, 2017
They came highly recommended. Sharon did an excellent job marketing the services.
- COMMENT
Additional Comment
Jun 03, 2017
I was most satisfied with the installer. He was very friendly, helpful, informative, and prompt.
- COMMENT
Additional Comment
Jun 03, 2017
I felt like they had a lot of experience and they have good yelp reviews.
- COMMENT
Additional Comment
May 11, 2017
Finish product was beautiful. I wish there were options to customize a bit. Thank you CalBath family! Everyone at every stage were awesome. I will definitely recommend your company.

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COMMENT
Additional Comment
May 11, 2017

In every area - 1) Very polite and responsive at the office/Veronica, 2) Sharon was great and able to get answers when needed, 3) Installation was very professional and clean (Israel). An issue arose but it was handled quickly from the office to installation.

COMMENT
Additional Comment
May 11, 2017

I heard about CalBath & Kitchen from one of the home improvement booklets (Get1Free or The Home Improvement Guide).

COMMENT
Additional Comment
May 11, 2017

I choose CalBath for many reasons - 1) very responsive when I needed to get a quote right away, 2) Sharon was able to work with my budget and give me options, 3) Sharon and CalBath team were able to work within my time frame.

COMMENT
Additional Comment
May 08, 2017

Work ethic, knowledge and skill level of installer. He was easy to work with, unassuming, considerate, helpful and was empathetic to whatever concerns that arose.

COMMENT
Additional Comment
May 08, 2017

Cost, professionalism, workmanship

COMMENT
Additional Comment
May 01, 2017

I thought at the time she was knowledgeable.

COMMENT
Additional Comment
May 01, 2017

I was satisfied with how decent the people are.

COMMENT
Additional Comment
Apr 16, 2017

Installation is beautiful.

COMMENT
Additional Comment
Apr 14, 2017

I was most satisfied with the quality of workmanship, the product, and the installers.

COMMENT
Additional Comment
Apr 14, 2017

We chose CalBath and Kitchen because of what we saw at the home show.

CUSTOMER FEEDBACK REPORT *for*
CalBath Renovations



COMMENT
Additional Comment
Apr 12, 2017

I was happy with their workmanship and the technicians that came out were quite nice and did good job.

COMMENT
Additional Comment
Apr 12, 2017

I was most satisfied with Roger Thomas' expertise and the workmanship that was done.

COMMENT
Additional Comment
Apr 12, 2017

I saw what they did at my neighbor's home and I liked it so that was the reason I called them.

COMMENT
Additional Comment
Mar 31, 2017

PROFESSIONAL AND TIMELINESS.

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