

# CUSTOMER FEEDBACK REPORT *for* Bakker Construction



## REVIEW

Lisa E.  
Salinas, CA  
Apr 13, 2018



Great work & staff! The best all around.

40 Clark St. Suite H  
Salinas , CA 93901  
(831) 998-7113

## REVIEW

Laurie .  
Salinas, CA  
Jan 21, 2018



Great company to work with. Very trustworthy, very kind. Attentive to relationship dynamics. Unwavering commitment to client satisfaction. Wholeheartedly recommend Bakker Construction without reservation.

## GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Bakker Construction relies on our customer surveying to help them deliver an exceptional customer experience.

## REVIEW

Adrienne W.  
Carmel , CA  
Aug 22, 2017



We were thrilled with the quality and craftsmanship of our residential remodel by Bakker Construction. The staff and crew were amazing to work with. They were professional, friendly and responded to any need we had very quickly! We appreciated the use of their Buildertrend app, which kept us up to speed with daily progress photos and more. It was a very helpful organizational tool and project tracker, especially for those who are not full time residents and cannot be onsite everyday. We will happily recommend Bakker Construction to anyone looking for a quality crew to trust with their renovation project.

We have surveyed customers on behalf of Bakker Construction in Salinas, CA; Monterey, CA; Carmel, CA; Pacific Grove, CA; Pebble Beach, CA; San Jose, CA; Gilroy, CA; Carmel Valley, CA; Carmel By The Sea, CA; Seaside, CA; and 6 other cities in California.

## REVIEW

Jeff B.  
Carmel by the Sea,  
CA  
Nov 23, 2016



Although it was only repairing the damage caused by a water leak, we asked them to do the impossible; remove and replace damaged cabinets, flooring, and wallboards and return everything to just the way it looked before. Incredibly, they did it! And now it looks even better. We couldn't have been happier with the quality of the work.

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# Bakker Construction



### REVIEW

Mike F.  
Salinas, CA  
Sep 30, 2016



Bakker Construction completes professional work and responded immediately to any concerns we had. Mike and Kelly Foy.

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### REVIEW

Llyod N.  
Monterey, CA  
Oct 27, 2015



Shawn and his entire team are professional, courteous, expert at what they do, and, very simply, they do it right the first time. I was consistently impressed with the character and thoroughness on the part of every one of the individuals with whom I interacted. They are great people who do excellent work.

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### REVIEW

E.A.S.  
Pacific Grove, CA  
Jul 14, 2015



Wish I could give them higher marks than the survey allows. Unbelievably professional, thorough, ingenious and the highest integrity. This isn't a paid announcement but an acknowledgment of a superb group of workers. We've worked with numerous contractors of all types over the years on several houses and Bakker Construction would receive an unqualified refererral from us.

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### REVIEW

Mary R.  
Monterey , CA  
Apr 24, 2015



I have used Bakker Construction for two significant home improvement projects and they were consistently professional offering high quality work and on time except when unexpected problems arose. In those cases, communication was effective and we worked together well to solve the problems.

### REVIEW

E.A.S.  
Pacific Grove, CA  
Apr 08, 2015



Everything they say they are is true. Trust, integrity, creative, responsive, quality, professional and all around great team to work with.

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### REVIEW

E.A.S.  
Pacific Grove, CA  
Jan 22, 2015



These guys are amazing. Shawn and his team are real keepers. Honest, integrity, mitigating surprises, creative, quality...you name it. They're the best,

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### REVIEW

T.A.D.  
Salinas, CA  
Mar 04, 2014



We would highly recommend Bakker Construction for anyone considering a kitchen remodel. Shaun Bakker stands apart from the rest with high standards, integrity, ease of communication and desire to fulfill and surpass the expectations of his clients. In a high stress environment, he communicates calm and a can-do attitude to overcome any obstacle that may arise during the remodel process. His entire crew of skilled craftsmen bring their best and proved themselves to be very creative problem solvers. We are thrilled with the results!

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### REVIEW

Z.A.S.  
Salinas, CA  
Nov 15, 2013



It was such a pleasure working with Bakker Construction. They took an idea that my Mom and I had, added a beautiful vision to it, and the end product is beautiful! The quality of the work is excellent. Shawn Bakker, Jason Greene, the project manager, and Michael Wadsworth, the architect, asked all of the right questions down to the smallest details to make sure that the end result would be just what we had in mind, and it is.

### REVIEW

G.A.M.  
Salinas, CA  
Nov 11, 2013



Bakker Construction did great work. They adhered to the schedule and were on time. The initial bid matched the final price as promised. Bakker Construction is an honest company with integrity.

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### REVIEW

Dorothy D.  
Monterey, CA  
Mar 19, 2013



They were very professional. If you have a question, you always get an answer. I can't say enough good things about them and their help with the insurance. They helped me communicate with the insurance company.

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### REVIEW

Ryo K.  
San Jose, CA  
Nov 20, 2012



I came across Bakker Construction in the 11th hour when my 203K home purchase was in contract and about to fall apart due to lack of communication and competitive bids from other General Contractors. They came out promptly the next day to evaluate the scope of the work and I had a bid in-hand to move forward with a few days later. The quality of work was excellent, and during the project, they noticed some work which was unnecessary and recommended against moving forward with it. While I've heard of contractors pushing forward with stuff like this, the honesty and integrity from these acts allowed us to include other renovations to the home which would have otherwise not been possible. If I had not come across Bakker Construction, the 203K project would have fallen apart and I would have been back to square one looking for another home. In this day and age where a lot of people have "horror stories" about the contractors they chose, Bakker Construction was very easy to work with and I have nothing but praise for Shawn and his staff and wholeheartedly recommend them.

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## REVIEW

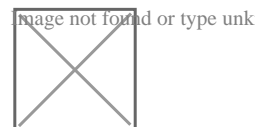
Jay C.

Seaside, CA

Nov 01, 2012



In my mind, construction companies immediately distinguish themselves with perceived customer service. Bakker Construction accomplished this perception with regular and clear communication, by keeping commitments to time/cost and by producing great-looking construction products. The on-site team was great in communicating with and managing the expectations of my parents. (I remotely managed the project on their behalf.) Also, Bakker Construction has twice checked with us after the project to ensure we were still satisfied with their work. They seem genuinely concerned. I would confidently recommend Bakker Construction to my family and friends!



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