

CUSTOMER FEEDBACK REPORT *for* American Water Damage



REVIEW

Reyes R.
Garland, TX
Jul 17, 2017



Consumer stay away

REVIEW

Hamilton G.
Arlington, TX
May 16, 2017



I didn't have any major issues, the only problem was that there was a time lag.

REVIEW

Corcoran S.
Roanoke, TX
May 15, 2017



Very knowledgeable staff, good customer service skills.

REVIEW

Arnold L.
Arlington, TX
Apr 09, 2017



I was extremely pleased with the American Water Damage technicians assigned to my case after my recent water damage to my home. Each one was punctual, respectful, & worked in a timely manner to ensure that my needs were assessed. I will **HIGHLY RECOMMEND** American Water Damage to all of my friends.

REVIEW

Theon W.
Winston Salem, NC
Apr 08, 2017



I am very satisfied with the work American Water Damage did for me.

REVIEW

Garcia J.
McKinney, TX
Apr 04, 2017



We were extremely pleased with American Water Damage.

REVIEW

McLauchlan S.
Garland, TX
Apr 03, 2017



They handled everything very well and professionally.

3375 Fillmore Ridge
Heights, Suite A
Colorado Springs , CO
80907
(817) 628-0606

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, American Water Damage relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of American Water Damage in Omaha, NE; Colorado Springs, CO; Greensboro, NC; Arlington, TX; Fort Worth, TX; Dallas, TX; Winston Salem, NC; Kernersville, NC; High Point, NC; Bellevue, NE; and 184 other cities in Texas, Nebraska, Iowa, North Carolina, Colorado, and 5 other states.

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REVIEW

Andrew T.
Bellevue, NE
Mar 07, 2017



They were fast and professional.

REVIEW

Scott W.
Bellevue, NE
Mar 01, 2017



I called these guys at 11:30 pm on a Friday night after calling a couple of other services that wouldn't come out over the weekend. They showed up and hour later and cleaned everything up thoroughly. Left some fans and a filter to dry everything out.

REVIEW

Joe G.
Omaha, NE
Jan 31, 2017



They were very friendly, and patient with me while I was dealing with my homeowner's insurance.

REVIEW

Elms E.
Dallas, TX
Jan 25, 2017



The in-home staff was terrific. My two primary technicians, MICHAEL and THOMAS were so careful and mindful of my house. They called before coming, cleaned up efficiently, went over their progress, and generally kept me abreast of all progress from start to finish.

REVIEW

Tammy F.
Winston Salem, NC
Jan 25, 2017



American water Damage is a great service and I would highly recommend

REVIEW

Masquelier M.
McKinney, TX
Jan 24, 2017



We are extremely happy with the services American Water Damage provided.

REVIEW

David W.
Bellevue, NE
Dec 22, 2016



Great job!

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REVIEW

Ellen B.
Greensboro, NC
Dec 21, 2016



They were really good.

REVIEW

Kim G.
Omaha, NE
Dec 01, 2016



I am extremely pleased with their quality of work and excellent service. I will most certainly recommend American Water Damage to others.

REVIEW

Alicia F.
Williston, ND
Nov 07, 2016



I was very pleased with American Water Damages quick service and friendly staff.

REVIEW

Debi P.
Omaha, NE
Oct 21, 2016



Very prompt and very helpful in understanding questions that I had. They were right there for us and got everything done!

REVIEW

Celeste R.
Mebane, NC
Oct 17, 2016



They were very professional and very information. They were a pleasure to work with.

REVIEW

Jack R.
Greensboro, NC
Sep 01, 2016



The entire staff was courteous and professional. Their knowledge of proper procedures to correct the issue exceeded my expectations. The cost was reasonable and completely explained as to the nature of expenses and why the individual items were required. I would recommend American Water Damage to anyone.

REVIEW

SHARON B.
CARROLLTON, TX
Aug 19, 2016



The staff was very customer service friendly and excellent throughout the process.

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REVIEW

JACK W.
CROWLEY, TX
Aug 19, 2016



Everything was done properly.

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REVIEW

Marina C.
Carrollton, TX
Jul 22, 2016



American Water Damage was quick and remedied the problem quickly.

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REVIEW

Sue J.
Omaha, NE
Jul 19, 2016



They showed up within the hour that we called them.

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REVIEW

Mattie D.
fort worth, TX
Jun 27, 2016



I was very pleased with American Water Damage's promptness and efficiency. They were knowledgeable and did a good job of drying everything out.

REVIEW

Kourtnei S.
Omaha, NE
Jun 22, 2016



Very nice folks, great price, quick work

REVIEW

April R.
Plattsmouth, NE
Jun 01, 2016



I feel like they should be better staffed so that they came make sure they help all of their clients out when there are so many major floods in the summer time.

REVIEW

Grant H.
Omaha, NE
Jun 01, 2016



Terry is an outstanding employee and I cant say enough about him.

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American Water Damage



REVIEW

Sarita P.
Omaha, NE
May 31, 2016
★★★★★

They went above and beyond my expectations at the time of the water damage. They were able to measure effectively and provided us with quality drying techniques and deodorizing.

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REVIEW

Sue C.
Browns Summit, NC
May 26, 2016
★★★★★

I would highly recommend American Water Damage. Everyone I spoke to on a daily basis was very professional and they all did a terrific job.

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