

AI Restoration

Customer Feedback Summary

Of 59 customers surveyed, 30 responded



4818 Durham Road
Pipersville, PA 18947
(215) 794-6858
www.AiRestoration.com

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, AI Restoration relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of AI Restoration in Lansdale, PA; New Hope, PA; Doylestown, PA; Glen Mills, PA; Chester Springs, PA; Downingtown, PA; Pipersville, PA; Newtown, PA; West Chester, PA; Ambler, PA; and 12 other cities in Pennsylvania.

In this report, AI Restoration has published a summary of the customer feedback they've received since they joined GuildQuality in February 2018. In that time, 30 out of 59 customers (51%) responded to a GuildQuality satisfaction survey, with the most recent response in April 2019.

Recent Reviews & Published Comments

- COMMENT**
Additional Comment
Dec 06, 2018
Overall quality of work was excellent.
Professionalism and communication was excellent.
- COMMENT**
Additional Comment
Aug 08, 2018
I was most satisfied with the responsiveness to any of the questions I had. The follow up was amazing.
- COMMENT**
Additional Comment
Aug 06, 2018
John Gemmi of Gemmi Construction. His company had done a lot of work on my former home and so trust his opinion of vendors. He told me if I wanted my job done "right" AI Restoration was the company for me. A recommendation coming from someone in the industry made it my choice



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REVIEW

Jackie L.
Doylestown, PA
Aug 06, 2018



This was quite an extensive restoration. I was very pleased with the attention I was given throughout the process. I would highly recommend AI Restoration

COMMENT

Additional Comment
Jul 20, 2018

Very thorough, professional and am confident the job was done right.

REVIEW

Tim W.
Ivyland, PA
Jul 20, 2018



AI repaired my leaking stucco chimney. Were very professional and price was competitive. Would definitely use them again and recommend them.

COMMENT

Additional Comment
Jul 09, 2018

Seeing the entire process first hand and all that was done to remediate the problems I absolutely got the most value for my money.

COMMENT

Additional Comment
Jul 09, 2018

Absolutely, AI is a fantastic company to get the job done right.

COMMENT

Additional Comment
Jul 09, 2018

Every crew during the process were great to have here. They understand and empathize with what the home owner is going through as a result of water intrusion behind the stucco.

REVIEW

Bill G.
West Chester, PA
Jul 09, 2018



Finding out that your home had water intrusion issues as a result of building practices in the 90's causes a variety of emotions. If you want it done and done right call AI. You wont be disappointed!

REVIEW

Jerry M.
Downingtown, PA
Jun 07, 2018



They are very professional and I was very satisfied with the work!

COMMENT

Additional Comment
Jun 07, 2018

I was most satisfied with the timely fashion, they did the job in. Also, I was away and they kept everything good and clean.



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COMMENT

Additional Comment
Jun 05, 2018

Professionalism and dedication to even the most minor details.

COMMENT

Additional Comment
Feb 27, 2018

We were most satisfied with that they were very professional and great with communication. The clean up was great also. The finished project is perfect.

COMMENT

Additional Comment
Jan 26, 2018

Siding installer..., Carpentry team

COMMENT

Additional Comment
Jan 26, 2018

Finished project; ;overall workmanship.

REVIEW

Maxine K.
Doylestown, PA
Jan 26, 2018

Great job....from beginning to end. Fantastic end result.

