

CUSTOMER FEEDBACK REPORT *for*
A Cut Above Exteriors



18151 SW Boones Ferry
Road
Portland , OR 97224
(503) 643-1121

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, A Cut Above Exteriors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of A Cut Above Exteriors in Portland, OR; Beaverton, OR; Hillsboro, OR; Vancouver, WA; Lake Oswego, OR; Sherwood, OR; Tigard, OR; West Linn, OR; Oregon City, OR; Tualatin, OR; and 65 other cities in Oregon and Washington.

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Customer Feedback Summary

Of 963 customers surveyed, 575 responded



Recent Reviews & Published Comments

REVIEW

Jeff D.
Portland, OR
Dec 05, 2019



They did an excellent job all the way around. I have hired them twice. They got to come back twice because they did a great job.

REVIEW

George M.
Lake Oswego, OR
Nov 15, 2019



It is a no brainer if you want quality work done on time as promised choose A Cut Above Exteriors you will be very happy that you did. G Mann

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REVIEW

Linda H.
Portland, OR
Oct 24, 2019



Great people to work with and the job was completed in a timely manner.

REVIEW

Lori G.
Oregon City, OR
Oct 22, 2019



4 for Above Cut0 for Renewal by Anderson

REVIEW

Dave P.
Portland, OR
Oct 22, 2019



Did everything asked in completing my job effectively and on time

REVIEW

Mike S.
Portland, OR
Oct 22, 2019



A Cut Above may cost a bit more than their competitors, but they are worth every penny. The team went out of their way to fix a few issues around my house, and were always polite and the site was cleaned up every day. **HIGHLY** recommend!

REVIEW

Mary G.
Beaverton, OR
Oct 21, 2019



It is a very organized and kind company. Everyone was personable to our needs and helped us with issues that we were not aware of. It was a positive experience and I would go back to them in a heartbeat.

REVIEW

Pat B.
Beaverton, OR
Oct 17, 2019



We trusted that they would live up to our expectations of quality and workmanship. Being a 2nd time customer, we knew we were happy with the metal roof they did for us. Sam, Nicholi, and Antonni were awesome guys to work with. They listened to our concerns and answered most of our questions with details and smiles. Quick to come up with solutions to some unexpected challenges.

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REVIEW

Dominique B.
Salem, OR
Aug 27, 2019



They were great to work with!

REVIEW

Stephanie M.
Portland, OR
Aug 25, 2019



A Cut Above Exteriors went above and beyond on my project. As major unexpected issues were uncovered during the process, they adjusted their schedule and connected me with additional contractors as needed to keep my project moving forward smoothly. Their communication was top notch; keeping me apprised of what to expect, their progress and timeline, and quickly responding to my questions at all hours. Although their initial bid was higher than some of the others, the quality of the work and the service shows the difference. I would highly recommend them.

REVIEW

Andrew H.
Portland, OR
Aug 16, 2019



The attention to detail and organization reflected in this firms approach is superior to any other such service I encountered. The fact that the salesman is an experienced professional is telling with regard to the importance that this firm places on a comprehensive understanding of the project and, thereby, guaranteeing rigorous satisfaction with the finished product.

REVIEW

Mary N.
Portland, OR
Aug 13, 2019



I couldn't have asked for better. The attention to every detail and the follow up was absolutely flawless. I could not recommend them highly enough. And it's worth every penny and then some. It has added so much to the value of the home.

A Cut Above Exteriors



REVIEW

Stan M.
Molalla, OR
Aug 10, 2019



Experienced, professional, work was done on schedule and as promised with no surprises

REVIEW

Richard S.
Lake Oswego, OR
Jul 20, 2019



We chose the company since they did a great job on our roof 2 years ago. They honored all of our requests and we were greatly appreciative of their commitment to attention to detail.

REVIEW

Jody W.
Portland, OR
Jul 12, 2019



Great communication skills every step of the way, I enjoyed working with A Cut Above.

REVIEW

Shannon S.
Lebanon, OR
Jun 06, 2019



Juan and Martin, the brothers that did the work, did a great job. I think they need a raise.

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REVIEW
Bob R.
Beaverton, OR
May 16, 2019
★★★★★

We had several big projects: windows and siding last summer, and a new roof this past spring. We found the professionals at A Cut Above to be true craftsmen in their respective fields. Everything was handled efficiently, and if we did have concerns, they were addressed in a timely manner. Bill was great to work with-from signing the initial contract to completion of the job, he remained involved in every aspect. Randy was a great project manager when it came to the roof-he was in constant communication with us. We're still amazed at how quickly the old roof was removed, and the new one installed! The crews were very professional-they would arrive early, and would sometimes stay late, if needed. Upon completion of the job, they left the area clean and free of debris. The quality of the workmanship was fantastic! I would recommend A Cut Above to anyone looking to replace windows, siding, or roofing.

REVIEW
Jodi E.
Oregon City, OR
Apr 13, 2019
★★★★★

A Cut Above Exteriors was great to work with from start to finish. They were not the cheapest of the bids I got, they weren't even in the middle, but they were the ones I felt most comfortable with. They were the ones that had the most thorough and detailed estimate. They were the ones that communicated best case and worst case scenarios. I would hire them again in a heart beat.

REVIEW
Irvyn S.
Portland, OR
Mar 26, 2019
★★★★★

Very high quality work. Very expensive.



A Cut Above Exteriors

REVIEW

Don N.
Garibaldi, OR
Mar 15, 2019



Very good experience outstanding workers and their work ethic was outstanding

REVIEW

Gary P.
Milwaukie, OR
Feb 20, 2019



As I have published on other venues, A Cut Above Exteriors exceeded my expectations in every way possible, especially in respect to some of the challenges my older home (built 1932) posed with its original cedar siding.

REVIEW

Charlene S.
Beaverton, OR
Feb 07, 2019



They did a good job.

REVIEW

John R.
Boring, OR
Jan 29, 2019



Our old skylight leaked the first rain after the new roof was installed. We believe the leak was caused during the installation but we had to pay for fixing it.

REVIEW

Ed R.
Portland, OR
Jan 16, 2019



We had a major remodel from roof to siding. Everyone at every stage was great. The workmanship went above in every aspect.

REVIEW

Janice R.
Oregon City, OR
Dec 08, 2018



The siding looks amazing! Fast , professional and friendly. I appreciate their attention to details.

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REVIEW

Daniel Y.
Portland, OR
Nov 20, 2018



Our project was a tear off and replacement of the siding as well as painting on our 1923 bungalow. Even though our house is small the exterior has lots of details that we wanted to maintain and accentuate with our project. From the very first meeting with Peter from A Cut Above we felt confident in their abilities to meet the goals of our project. Their entire process is geared toward the consumer like me - detail oriented, lots of questions and with an eye on the budget. They met or exceeded our expectations at every step along the way. During the sales process we appreciated that no detail was too small to discuss. That level of detail made us confident that there wouldn't be any surprises or additional costs during the actual construction work. Once construction started, Anitoliy and his crew were awesome. They showed up on time everyday; communicated effectively about the status of the project and any problems encountered along the way. They were also open and accommodating to any changes or revisions that we wanted made once the project had been started. Once the construction was complete Vlad and his painting crew came in and did a fantastic job. We had 4 different paint colors on our house and they did an amazing job and were very easy to work with. We are so pleased with our house! We highly recommend A Cut Above.

REVIEW

Cindy W.
Beaverton, OR
Nov 16, 2018



I am super satisfied and I highly recommend them.



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REVIEW
Sean B.
Portland, OR
Nov 12, 2018
★★★★★

The whole team really is "a cut above"! We were very impressed, from start to finish, with the team's work on our exterior siding project.

REVIEW
Lonnie H.
Portland, OR
Oct 03, 2018
★★★★★

The company is top notch all the way from sales to the end product.

REVIEW
Matt L.
Portland, OR
Sep 18, 2018
★★★★★

We are repeat customers of A Cut Above Exteriors because of their professional, top quality, timely service. A year ago, we had 3 exterior sides of our house completely redone because of leaking, rotting trim and flashing problems that extended to when the house was built. We thought the 4th side did not need to be done at that time because we previously had a different company do some repair work on that side a few years ago. However, that side started to leak when it rained. Bill from A Cut Above showed us where we had dry rot due to incomplete repairs as well as problems from the original construction. He then developed a full repair plan including a drainage system inside the wall of this side of our house which is heavily exposed to the weather. Sam (our project manager) and the construction team started almost right away and completed the project quickly and thoroughly. Our house looks beautiful and is now water tight. A Cut Above Exteriors extended our warranty to lifetime because they stand by their work. We highly recommend their services.