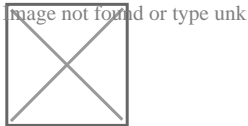


# A Cut Above Exteriors

## Customer Feedback Summary

*Of 1,216 surveys sent, 717 were responded to*



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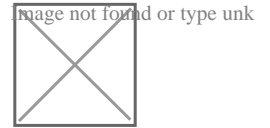
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## Recent Reviews & Published Comments

FEEDBACK REPORT *for*

# A Cut Above Exteriors



REVIEW

Carl R.  
West Linn, OR  
Jun 01, 2023



We came to A Cut Above with a pretty specific and detailed design - something we knew your average exterior company would have trouble with. Jaime got it right from the start, worked up several options and budgets. Randy helped us understand exactly what was possible with all the materials that are available. Anatoliy, Nikolay, Dima, and Mykhailo then meticulously executed on the plan, very detail oriented and you can tell they are true craftsman. They worked with Vio's Masonry to do the stone work and Anderson Windows to take care of those while everything was opened up. The entire team got on board with the vision and made it happen, guiding us a long the way. They tweaked things to work with material and water proofing constraints but the end result is near identical to the renderings we came up with. They tied in naturally to some old work we wanted to keep. The entire team exceeded expectations and were a joy to work with. It may be the first experience with a home contractor that I truly enjoyed. Worry free, stress free, and they really care about doing it right.

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REVIEW

Kevin S.  
Portland, OR  
May 27, 2023



From the start of the sales process through construction, everyone at A Cut Above was fantastic to work with. They provided top quality service and craftsmanship to complete a project that added value to my home.

REVIEW

Steve W.  
Salem, OR  
Apr 20, 2023



The whole crew did a great job!

# A Cut Above Exteriors



REVIEW

Ray H.  
Portland, OR  
Mar 29, 2023  
★★★★★

While our house needed a lot of work to address decades old issues, Bill took on the project. With what started as a new roof, a couple of windows and remediate dry rot, it ended up as a multi-phase project that gave our house a new life. He was great at giving us guidance along the way and managed expectations. The crews that did the work were very skilled and identified issues and helped come up with solutions to keep the project moving along. Randy was great at checking in to make sure we were pleased and was a great support for his team.

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REVIEW

Geoff C.  
Portland, OR  
Mar 24, 2023  
★★★★★

Professional, friend, knowledgeable group that worked hard to delivery a quality product in a timely manner. Communication was top tier.

REVIEW

Brian P.  
Longview, WA  
Mar 09, 2023  
★★★★★

I can't say enough how pleased we are with the final product. ACAE isn't the cheapest option but you definitely get your monies worth with the quality of the product and the professionalism of their team. Josh the project manager went above and beyond multiple times throughout the project and we greatly appreciated that. I would not hesitate using ACAE again on a future project or recommending them to anyone looking to have quality siding installed.

REVIEW

Jerry P.  
Beaverton, OR  
Jan 26, 2023  
★★★★★

Project Mgr, Josh Irvin was very professional and very easy to work with.

FEEDBACK REPORT *for*

# A Cut Above Exteriors



REVIEW

Jim G.  
Gresham, OR  
Jan 23, 2023



Excellent service, A+ results!

REVIEW

Hoai L.  
Beaverton, OR  
Nov 21, 2022



I was extremely impressed with A Cut Above, beginning with the initial contact up until the final walkthrough. There was initial consultation with Mani Ramos, who explained all the work the project would entail and was honest and upfront about the pricing. It was clear that the attention to detail was going to surpass other potential bids. Once the project began, each day I was delighted to see how much care was taken to make sure the siding and all the components involved would be protecting my home from the elements. The painting was also done beautifully and in a timely manner. In summary, I was extremely happy to have selected A Cut Above for my siding project, and they have my highest recommendation.

REVIEW

Dave B.  
Gresham, OR  
Oct 18, 2022



Bill, Andre, Vlad and Josh were great to work with! The workmanship was incredible and they obviously are the best at their jobs. Andre and Vlad stopped whenever I had a question and were never perturbed by my interrupting their work. They work for a great company, and I will certainly use them again when I do my next phase. I told Andre and Vlad that they will certainly be asked to do the work. Bill and Josh we're also very good, their follow through was more than I expected. Great team!

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FEEDBACK REPORT *for*

# A Cut Above Exteriors



REVIEW

Mary W.  
Tigard, OR  
Oct 17, 2022



A Cut Above Exteriors did a great job. They were very on time, very efficient, and I am very happy with them.

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REVIEW

Johnathan K.  
Vancouver, WA  
Oct 17, 2022



A Cut Above Exteriors exceeded our expectations for the workmanship. Our house looks great. We couldn't be happier.

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REVIEW

Katie C.  
Clackamas, OR  
Oct 15, 2022



Our experience with A Cut Above was top notch. From the first meeting through the final walkthrough, the team as professional, thorough, easy to work with and friendly. When we had questions, we got a response right away. The team left the job site clean each day and when the project was done, the finished product was amazing! We would highly recommend A Cut Above and would hire them again in a heart beat. Mani, Josh and the whole team - thank you!

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REVIEW

Gwen H.  
Beaverton, OR  
Sep 21, 2022



They were great.

REVIEW

John R.  
Portland, OR  
Jul 31, 2022



They are really a good company too work with.

FEEDBACK REPORT *for*

# A Cut Above Exteriors

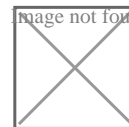
REVIEW

Mindy M.  
Hillsboro, OR  
Jul 20, 2022



We chose A Cut Above Exteriors to reside our entire house from a cedar/T1-11 mix to all Hardie plank, and they did an excellent job; we highly recommend them! We met with other siding companies, and even though ACAE was more expensive, they had employee crews that worked directly for the company. We appreciated that the crew would have responsibility and accountability to the company. The siding crew of Anatoliy, Chad, and Valerio were exceptional! They were extremely friendly, respectful, diligent, and efficient. Their workmanship, attention to detail, and overall work ethic were amazing. After each work day, the entire area around our house was cleaned up so well it didn't even look as though they had been there! They were very helpful in explaining what they were doing and answered all of the questions that we asked. Mani our sales rep, was very knowledgeable about the siding and did an excellent job of walking thru all the bid line items and explaining in detail. Randy, our project manager, was superb!! He was available thru email, text and phone at any time we needed. He was very professional, responsive, communicative, and on top of the project. We felt we were in good hands with everyone from ACAE. Our house siding and new ledgerstone look amazing. The quality of work and attention to detail are just many of the reasons we would recommend them to our family, friends and neighbors!

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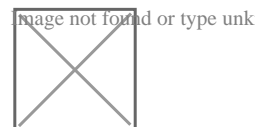
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FEEDBACK REPORT *for*

# A Cut Above Exteriors



REVIEW

Carrie W.  
West Linn, OR  
May 18, 2022



Everything was perfect. Jamie was very clear and organized. Randy was completely on top of everything. The crew was so impressive. The outcome was perfect !

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REVIEW

Patricia C.  
Portland, OR  
May 18, 2022



The workmanship, professionalism, and support during all parts of the project were amazing! Thank you

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REVIEW

Erica B.  
Portland, OR  
Mar 07, 2022



ACAE did a great job and respected our property. Would definitely recommend.

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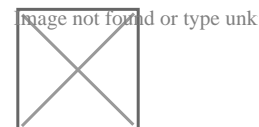
REVIEW

Dana T.  
Portland, OR  
Feb 16, 2022



Having a roofing/residing project done during the height of the pandemic was challenging! My only complaint (and this isn't against A Cut Above) were the supply chain issues and the length of time it took to finish the project. I'm happy with the results, but it went on for about 5 months, so it felt a little bit like living in limbo for a while.

# A Cut Above Exteriors



REVIEW

Carol P.

Tualatin, OR

Jan 14, 2022



A Cut Above Exteriors completely replaced the siding on my house and shed in November 2021, and I can't praise the company and its employees enough! Josh, my project manager, is everything a project manager should be: extremely skilled, on top of the project at all stages, communicative, responsive, and very kind (the last asset sadly lacking today in our world). The crew, Nickolay and Dmitriy, are very hardworking, careful, prompt, and helpful--and they surprised me in the best possible way by finishing the project early! During the project, the crew discovered some dry rot under the existing siding and took care of it with a very reasonable time-and-expenses fee (this approach was made clear to me early on). In addition, they solved some other problems I wasn't even aware of: repaired some window frames that had been installed incorrectly; added some 2x4s to the inside walls of the shed to make it more stable; replaced two of the posts on my front porch; and repaired an outdoor electrical outlet, among other items. I am so grateful that Josh, Nickolay, and Dmitri really treated my home as though it were their own! A Cut Above Exteriors came highly recommended to me, and I certainly see why. It's my understanding that--from the owner on down--integrity, honesty, knowledge, skill, and kindness are core values for everyone on staff. You will not be sorry if you hire this company.

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FEEDBACK REPORT *for*

# A Cut Above Exteriors



REVIEW

Matthew S.  
Beaverton, OR  
Dec 21, 2021



A Cut Above Exteriors is awesome! They were a blast to work with and the final product was amazing!

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REVIEW

George S.  
Aloha, OR  
Nov 18, 2021



No complaints. Good job and done on time.

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REVIEW

Heather V.  
Vancouver, WA  
Nov 14, 2021



These guys were thorough and paid attention to detail in their communication AND workmanship. The project cost was higher than other contractors, but these guys stood out among the rest when it came to quality installation and consistent communication; we have zero regrets and are glad we chose them. Staff was approachable and willing to answer questions and address concerns from start to finish. They dealt with unforeseen issues professionally and went above and beyond without hesitation.

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REVIEW

Edd V.  
Beaverton, OR  
Oct 28, 2021



Bill did a fantastic job and was honest. I truly enjoyed the foreman, Nick, and the quality of work that he did.

REVIEW

Karen D.  
Lake Oswego, OR  
Oct 27, 2021



Covid has made finding a top siding firm difficult at best. Everyone is super busy and prices have continued to escalate. During these times, you hope to hire a honest well trained company who does what they agree to and in a timely manner. That's A Cut Above Exteriors. We are super happy with the outcome , and special kudos to Jamie our sales rep, sider Andre, and our project manager, Sam. We can recommend this trio without reservation!

FEEDBACK REPORT *for*

# A Cut Above Exteriors



REVIEW

Patrick K.  
Tigard, OR  
Oct 23, 2021



They are amazing people who provide amazing quality. I am extremely satisfied with their work.

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REVIEW

Christine W.  
Portland, OR  
Sep 20, 2021



"A Cut Above Exteriors does phenomenal work! They removed cedar shingles on my home and replaced them with Hardie planks. I am thrilled with how it turned out! The entire team at A Cut Above Exteriors has been delightful to work with every step of the way. They clearly care about the quality of their work and do top notch work! With Josh developing the plan and Randy overseeing the project, we were in good hands! They are incredibly knowledgeable, responsive and easy to work with! Juan and Martine did an amazing job with the siding installation, working meticulously on every detail every day until the job was done. Vlad and his team then painted the house and they were the best painters I have ever worked with! Sergy replaced a number of screens and they look fantastic! Every member of the team at A Cut Above Exteriors exceeded my expectations and I couldn't recommend them more highly!"

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REVIEW

Ken J.  
Portland, OR  
Sep 17, 2021



Definitely use A Cut Above Exteriors. Their workmanship was excellent. The time and labor required to fix things underneath the siding was worth every penny spent with the skills that A Cut Above provided. So, do the recommendations for the time and labor to fix things appropriately underneath your siding, and follow A Cut Above's recommendations for level, clean eaves and siding material.

FEEDBACK REPORT *for*

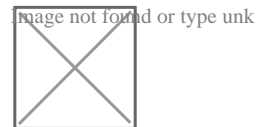
# A Cut Above Exteriors

REVIEW

Priscilla P.  
Portland, OR  
Sep 17, 2021



I was very pleased with A Cut Above Exteriors. The only three was because the sales guy was super busy and juggling different things. This is a good thing and I will recommend A Cut Above Exteriors. They will be the first company I call for my next project.



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