

## CUSTOMER FEEDBACK REPORT *for*

# Acadia Residential



### REVIEW

Matthew B.  
Baltimore, MD  
Aug 23, 2016



Acadia was very professional, timely, and the end product was better than I thought it would

930 Todds Lane  
Baltimore , MD 21237  
(410) 406-8161  
acadiaresidential.com

### REVIEW

Richard H.  
Baltimore, MD  
Jul 30, 2016



Why didn't we this 10 years ago?? Because it took us that long to find Acadia and we insist our friends not make the same mistake. Local and affordable, we were afraid we were going to have to sacrifice one of those but with Acadia, we didn't have to. Rick made the sales process easy for us and even opened the shop up on a Saturday so we could have a look at the windows before we purchased. We are so happy with the quality of our windows and our installers, Matt & Adam were awesome. Thank you Acadia!!!

### GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Acadia Residential relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Acadia Residential in Baltimore, MD; Lutherville, MD; Parkville, MD; Silver Spring, MD; Ellicott City, MD; Kingsville, MD; Sykesville, MD; Phoenix, MD; Hunt Valley, MD; Essex, MD; and 7 other cities in Maryland and Virginia.

### REVIEW

Bob W.  
Baltimore, MD  
Jul 19, 2016



Installers went out of their way to reinstall the window blinds after the window installation.

### REVIEW

Kelly D.  
Essex, MD  
Jul 12, 2016



We are so pleased with the beautiful windows of Acadia! Would highly recommend for great windows.

### REVIEW

Theresa L.  
Towson, MD  
Jul 09, 2016



Acadia Residential was prompt and professional, and I'm very happy with the finished product!

### REVIEW

Suzette E.  
Lutherville, MD  
Jul 07, 2016



Excellent service and great windows! Will recommend highly! Wendy and Rick are very professional and easy to deal with.