

# CUSTOMER FEEDBACK REPORT *for* A.B.E. Doors & Windows



## REVIEW

M.D.L.  
Allentown, PA  
Apr 11, 2017



I am very pleased with what they did.

6776 Hamilton Blvd.  
Allentown , PA 18106  
(610) 398-2430  
[www.abeddoors.com](http://www.abeddoors.com)

## REVIEW

Mark G.  
Nazareth, PA  
Mar 26, 2017



We are extremely satisfied with the windows that were installed in our home. From the initial consultation to the installation, the staff and installers at A.B.E. were very professional and answered any questions my wife and I had. I would recommend A.B.E. to anyone who is thinking about getting windows installed in their home.

## GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, A.B.E. Doors & Windows relies on our customer surveying to help them deliver an exceptional customer experience.

## REVIEW

Peter S.  
Allentown, PA  
Mar 24, 2017



They were an excellent company!

We have surveyed customers on behalf of A.B.E. Doors & Windows in Allentown, PA; Bethlehem, PA; Macungie, PA; Easton, PA; Emmaus, PA; Hellertown, PA; Whitehall, PA; Coopersburg, PA; Northampton, PA; Kutztown, PA; and 43 other cities in Pennsylvania and New Jersey.

## REVIEW

Chris G.  
Bethlehem, PA  
Mar 15, 2017



The entire staff of A.B.E. Doors & Windows has dealt professionally with us. The installation crew took extra measures in caring for our home while installing our doors and window. I had no concerns about leaving my home for a few hours during the installation process. A.B.E. Doors & Windows is a positive example of "You get what you pay for" and I would recommend them to my family and friends.

## REVIEW

Bob S.  
Bethlehem, PA  
Feb 13, 2017



We love them - that's why we keep using them over and over (5 so far plus annual garage door service).

## REVIEW

Charlie T.  
Fogelsville, PA  
Feb 10, 2017



Excellent experience. Great follow up.

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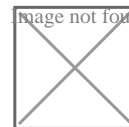
## REVIEW

Judy E.  
Northampton, PA  
Feb 09, 2017



Purchased a front door and storm door and was told that install would be in 8 weeks. It ended up being about 11. That was a long time to wait, and I never even got a phone call to let me know they were falling behind with their schedule. The door itself is beautiful, though the color is so much darker than I anticipated. I needed it to match my current hardwood floors and trim, and it isn't even close. I had to restrain the trim around the door to match and while it looks a lot better it's still not what I originally wanted and for the price, this doesn't sit well with me. In hindsight, I wish the salesman, who was at my home when I ordered the door, had taken the time to give his input with the color. I don't want to place all the blame on him, but as a professional, and knowing that this was such a large investment, and his knowledge of what these colors actually end up looking like (the color chip is very small), he should have at least given an opinion because now I have a very expensive door that I don't absolutely love. Installation seemed to go smoothly, though I wasn't watching every moment. He did a tremendous job, despite the fact it was absolutely freezing outside that day. I have an almost 100 year old home with a brand new door and he managed to make it look like it was there from day one with the way he did the trim work and fitting it all together just beautifully.

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## REVIEW

Roth K.  
ALLENTOWN, PA  
Jan 27, 2017



We were very pleased with everything from beginning to end.

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## REVIEW

Holly H.  
Allentown, PA  
Jan 16, 2017



Rich and Tyler did a great job while working in cold and snow. Finished job is great.

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## REVIEW

Tony B.  
Coopersburg, PA  
Jan 15, 2017



The quality of their workmanship and products are superior. There is no one else in the Lehigh Valley that we would recommend for door and windows.

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## REVIEW

Scheier C.  
PHILLIPSBURG, NJ  
Dec 20, 2016



I am truly satisfied with my purchase (2 doors) from the meeting with Rich (salesman), the two installers, and the product itself. I most certainly would recommend A.B.E. Doors & Windows to anyone I know. Wish I replaced the doors sooner, and am very sorry I didn't know about the company when I had windows installed.

## REVIEW

Scott B.  
KUTZTOWN, PA  
Dec 13, 2016



I thought they were very professional and did a great job. They did a special request without even hesitating.

## REVIEW

Dean B.  
Allentown, PA  
Dec 13, 2016



We were very pleased with the work they did and the cooperation and the helpfulness. They explained everything and answered all of our questions. They are thorough, clean, and friendly. The workers were very considerate and helpful.

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## REVIEW

Miller R.  
TATAMY, PA  
Dec 10, 2016



Great products and excellent installation. A great experience working with A.B.E. Doors & Windows professional teams of sales and installation. A job well done.

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## REVIEW

Barbara M.  
Easton, PA  
Nov 18, 2016



I had a storm door put on my laundry room on the north side of the house to help with the cold air and wind that hits that area all winter. The installer did a beautiful job. Also had a custom made door for the crawlspace installed and that was also done to perfection. No more worries about leaks or finding water in that crawlspace. ABE was recommended to me by a neighbor who had also had a new crawlspace door put on by them and I was glad that she told me about such a reputable group to deal with. I will be giving the same recommendation to anyone I know that could use their services. And I won't hesitate to call on them in the future for any of my door and window needs.

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## REVIEW

Larry W.  
Hellertown, PA  
Oct 06, 2016



Jim and Chris arrived on short notice to install 2 garage doors. They were very understanding that I was still moving stuff out of their way. They got right to work around my efforts and finished 2 removals and new installations in a very reasonable amount of time. While I was finishing the paperwork I spied Jim with a bottle of cleaner wiping down the doors in case of fingerprints. They even swept up chips in the driveway even though it was lightly raining. VERY pleased with the whole project from first measuring visit to final install.

# CUSTOMER FEEDBACK REPORT *for* A.B.E. Doors & Windows



## REVIEW

Bob M.  
Bethlehem, PA  
Sep 17, 2016



We are extremely satisfied with the workmanship and quality of the product installed.

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## REVIEW

Ellen S.  
Allentown, PA  
Sep 15, 2016



Excellent and professional from start to finish. Highly recommend!

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## REVIEW

Kim C.  
Easton, PA  
Jul 26, 2016



Very easy to work with!

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## REVIEW

Gary P.  
Allentown, PA  
Jul 01, 2016



A-Okay to use ABE Door & Windows.

## REVIEW

Coleen A.  
Kempton, PA  
Jun 17, 2016



We were very satisfied with the craftsmanship and knowledge of the installers. All staff was very courteous!

## REVIEW

Steven Z.  
Coopersburg, PA  
May 10, 2016



We were very happy with the prices, they were reasonable. We have been very happy with their work. They were very helpful and good about following up!

## REVIEW

Steven R.  
Bethlehem, PA  
Apr 15, 2016



ABE Doors and Windows did a fabulous job on our projects. We had three doors replaced, and every one of them looks beautiful. The three doors are the best part of the house now, and we were so impressed, we're getting a fourth one done!

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### REVIEW

Matt S.  
Bethlehem, PA  
Mar 24, 2016



The windows and doors are nice and installed properly. They were about two weeks overdue on finishing the installation but rectified things decently. Very disappointed in the clean up. Paint chips and debris left all over the place. I do not see how they claim to be lead safe when they left lead paint chips and debris all over the sills and outside my yard. They even left shards of glass in my yard. I asked the guy to clean up and he was very nice but didnt clean up very much. The two individuals who came later to finish installing the last window two weeks late, did actually keep things very clean and cleaned up very well. But the 15 other windows and doors were not cleaned up after. If you care about lead safe practices that you are being charged for then do not bother with them. And I was not going to say anything but they keep pestering me with letters, emails, and phone calls trying to get me to take a survey so here it is.

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### REVIEW

Richard P.  
Easton, PA  
Feb 24, 2016



We had them install a new front door for us. We've dealt with ABE Doors several times in the past (new garage door, new bedroom window, they fixed several windows that would not stay up) and we were always happy with the results. The sales people and the installers were always friendly, professional and courteous. They also cleaned up so that there was nothing for us to do after they left.

### REVIEW

Mike L.  
Allentown, PA  
Feb 18, 2016



the door is fantastic. can definitely tell the difference during cold temperatures.

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## REVIEW

Gretchen K.  
Barto, PA  
Feb 15, 2016  
★★★★★

I've used them for previous projects, which is why we always go back to them. They've always done excellent work and we've always been more than satisfied.

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## REVIEW

David S.  
Allentown, PA  
Feb 12, 2016  
★★★★★

Clean, quick, and professional. It's so nice to have a functioning door again!

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## REVIEW

Sharon M.  
Allentown, PA  
Jan 20, 2016  
★★★★★

We're very happy with our new storm windows, the whole process was very professional

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## REVIEW

Anita W.  
Allentown, PA  
Jan 15, 2016  
★★★★★

I am well pleased with the job.